

Anderson County Resource Manual

Generated through a cooperative effort:

United Way
of Anderson, Campbell,
Morgan, & Scott Counties



And Torch in Oak Ridge

REVISED: August 2024

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ADVOCACY

Allies for Substance Abuse Prevention/ Anderson Co. (ASAP)

Phone: 865-457-3007
131 S. Charles G. Seivers Blvd
Clinton, TN 37716
www.asapofanderson.org

Anderson County Community Action Commission

Phone: 865-457-5500
Fax: 865-457-5502
Email: stbutk@juno.com
149 N. Main Street
Clinton, TN 37716

Provides training, technical assistance, and advocacy to families. Offers assistance with commodities (bi monthly-qualify by income) that serves low income (125% poverty guidelines) residents of Anderson County. The food pantry serves low income residents of Anderson County. Utility bills are paid a %.

Anderson County Office on Aging & Senior Center

Phone: 865-457-3259
96 Mariner Point
Clinton, TN 37716
<http://www.anderson-county.com/anderson-county-office-on-aging-senior-center/>

Center provides services and programs that include health, education, nutrition, recreation, transportation, and advocacy for elders. Offers swimming, bowling, various card games, walking trail, exercise equipment, training, arts and crafts.

Anderson County Family Justice Center (ACFJC)

Phone: 865-425-3400
301 Broadway Ave, Unit 1A
Oak Ridge, TN 37830
www.fjcanderson.org

The ACFJC provides a combination of free and confidential services and interventions that are available in one convenient location to help victims of domestic abuse, sexual assault and exportation, and elder abuse, break the cycle of violence and become thriving survivors. No appointment necessary. Walk in hours M-F 8-4:30. Closed all county holidays.

Appalachian OUTreach

Phone: 865-268-9098
Fax: 866-318-9025
Email: etn,appalachianoutreach@gmail.com
% Shannon Brown
PO Box 5568
Maryville, TN 37802

The Arc of Anderson County, Inc.

Phone: 865-685-0159
Email: arc@Arcaid.org
161 Robertsville Rd Suite D-1
P.O. Box 4823
Oak Ridge, TN 37830

Organization aids persons with mental retardation and their families, providing information, parent support, education, and adult recreational activities.

Big Brothers Big Sisters of Tennessee Valley, Inc.

Phone: 865-523-2179
1100 Marion Street, Suite 100
Knoxville, TN 37921

An organization that cautiously matches children from single-parent families with carefully screened adults for a one-to-one goal oriented friendship which we monitor and evaluate.

Camelot Care Centers

Phone: 865-481-3972
Toll Free: 1-800-390-6144
311 Directors Drive
Knoxville, TN 37923
www.thecamelotdifference.com

Intensives in-home services for behavioral health issues, therapeutic foster care, and respite care for families. Traditional outpatient services include individual, family, and group therapies.

Child Advocacy Center of Anderson County

Phone: 865-463-2740
752 N. Main Street
Clinton, TN 37716-3122
www.childadvocacycenter.net

The Child Advocacy center works as a multidisciplinary team with the Department of Children's Services, law enforcement, mental health counselors, and the District Attorney's Office to investigate and prosecute child abuse, child sexual abuse, and drug endangered children cases, and help children and their families heal from the trauma; serves Anderson County

Court Appointed Special Advocate Association (For Children) CASA

Satellite Office Anderson County Courthouse
Phone: 865-425-0888 Phone: 865-463-6850
Fax: 865-482-9977 865-457-5400 ext. 850

1660 Oak Ridge Turnpike, Suite 3
Oak Ridge, TN 37830
Michelle White-Program Director
www.casa.tnh.org

Provides trained volunteers to serve as objective third parties in court cases of child abuse and neglect to advocate for the child's best interest in court. Serves Anderson, Roane, Morgan, and Scott counties. Offers advocacy on behalf of abused and neglected children, serving as "child's voices."

Department of Children's Services

Phone: 865-425-4400
(Reporting Abuse/Neglect): 1-877-237-0004
111 Union Valley Rd.
Oak Ridge, TN 37830

Provides temporary care for children who cannot safely remain in their own homes.

Provides permanent homes for those children who are legally free for adoption and rehabilitating delinquent youth.

Provides supportive services to help strengthen families so that they are able to safely care for their children at home, prevention services for unruly youth and their families, as well as probation and aftercare services for juvenile offenders.

Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660
Knoxville Office Phone: 865-670-2944
Fax: 865-470-7028
9050 Executive Park Drive, Suite 101-B
Knoxville, TN 37923
<http://www.disabilityrightstn.org/>

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. For people who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

Disability Resource Center

Phone: 865-637-3666
(For deaf only): TTY 865-6376796
Fax: 865-637-5616
900 East Hill Avenue, Suite 120
Knoxville TN, 37915
<http://www.drctn.org>

Disability Resource Center (Cont.) Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

Emory Valley Center

Phone: 865-483-4385
723 Emory Valley Rd.
Oak Ridge, TN 37830

<https://www.emoryvalleycenter.org/>

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. Tn. Counties.

Epilepsy Foundation of East TN

Phone: 865-522-4991

Fax: 865-546-5531

Lynn Goad, Contact

1715 E. Magnolia Ave.

Knoxville, TN 37917

Client Services and Public Education

Peninsula Hospital

Phone: 865-970-9800

Fax: 865-374-7317

1451 Dow Springs Rd

Knoxville, TN 37909

<https://www.peninsulabehavioralhealth.org>

A division of Parkwest Medical Center which offers both inpatient and outpatient services for children, adolescents and adults. Specializes in mental health care.

Nurture the Next (previously known as prevent child abuse)

Phone: 865-483-7377

Phone: 888-383-0994

1660 Oak Ridge Turnpike

Oak Ridge, TN 37830

www.nurturethenext.org

Prevention, education, domestic violence helpline, parenting courses, parenting helpline, stewards of children program.

Ridgeview Psychiatric Hospital and Center

Phone: 865-482-1076

Emergency: 1-800-870-5481

240 West Tyrone Rd.

Oak Ridge, TN 37830

Community Mental Health Organization providing mental health care and treatment for adults, children and families of Anderson, Campbell, Morgan, Roane, Pentress, Pickett, Union and Scott Counties in TN. A mobile crisis union provides emergency mental health services, diagnosis, and treatment of emotional disorders on inpatient and outpatient basis, housing assistance, counseling services, and referrals.

Sexual Assault Center of East TN

24 hour crisis line: 865-522-7273

2455 Sutherland Ave Knoxville TN37919 or
100 Adams Lane Oak Ridge, TN 37830
(no walkins, call crisis line first)
www.mcnabbcenter.org

Free, confidential crisis intervention counseling, advocacy, and support for child and adult victims of sexual assault, sexual abuse, and family violence. Offers education and prevention programs. **Victims of Crime Advocacy (VOCA):** In conjunction with the Sexual Assault Center of East TN. This program is designed to counsel adolescent victims of physical and sexual abuse and domestic violence for underserved victims in rural areas.

Tennessee Disabilities Coalition

Phone: 615-383-9442
Fax: 615-383-1176
955 Woodland Street
Nashville, TN 37206
www.tndisability.org

An alliance of organizations and individuals who work together to promote the full and equal participation of people with disabilities in all aspects of life.

The Tennessee Department of Health

SIDS Coordinator for Knoxville/Knox County is Joyce Hurst
Phone: 865-215-5193
Joyce.hurst@knoxcounty.org

Tennessee Department of Human Services

Phone: 865-425-6956
111 Union Valley Rd
Oak Ridge, TN 37830
Hours: M-F (8am-4:30pm)
Provides help with food stamps, Families First, Medicaid, and TNcare.

Tennessee Valley Coalition for the Homeless

Phone: 865-859-0749
Toll Free: (888)556-0791
Fax: 865-876-0527
PO Box 27051 Knoxville, TN 37927
www.tvchomeless.org

Tennessee Voices for Children (TVC)

Teen Screen Program-risk assessment in vulnerable youth
For more information contact TVC at tvc@tnvoices.org or through one of its regional offices
Main Office: 500 Professional Park Dr Goodlettsville, TN 37072
(Knoxville and Nashville location closed)
Nashville: 615-269-7751
Statewide toll free: 800-670-9882
<http://tspn.org/teenscreen>
<http://www.tnvoices.org>

TVC Programs:

Early Connections Network

Early Childhood
FSPs in the courts
Family Connection
Statewide Family Support Network
Youth Screen
Youth M.O.V.E Tennessee
Outpatient therapy & Medication Management

United Way of Anderson County, Inc.

Phone: 865-483-8431
P.O. Box 4158
301 Broadway Ave
Oak Ridge, TN 37830
www.uwayac.org

Contact Careline

Phone: 865-312-7450
Toll Free: (800)273-TALK (8255)
865-312-7450
318 Gay St Suite 100
Knoxville, TN 37917
Oak Ridge: PO Box 4641 Oak Ridge 37831
<http://www.contactlistens.org>

Provides 24 hour a day telephone listening/counseling, information/referral, and crisis intervention services, which are free, anonymous, and confidential. Also provides TeleFriend as an after-school helpline for children, training and community outreach. Part of the 988 suicide crisis lifeline.

988 Suicide & Crisis Lifeline

Phone: Dial 988
1-800-TALK (Veterans Press 1 for immediate crisis assistance, Press 2 for LGBTQ+)
www.988lifeline.org

The Department of Veterans Affairs (VA) Veterans Health Administration (VHA) has founded a national suicide prevention hotline to ensure anyone in emotional crisis have free, 24/7 access to trained counselors.

YWCA Knoxville and the Tennessee Valley

Phone: 865-523-6126
Email: info@ywcaknox.com
1660 Oak Ridge Turnpike
Oak Ridge, TN 37830
www.ywcaknox.com
Victim Services, Youth Programs, facility rentals, fitness

CHILD CARE

Anderson County Head Start

Phone: 865-463-2833
708 N. Main Street
Clinton, TN 37716
www.acs.ac

Center based and home-based opportunities for pregnant women, children 6 wks-5 years old and comprehensive services for the families. Call for applications and information.

Big Brother Big Sisters of Tennessee Valley, Inc.

Phone: 865-523-2179
1100 Marion St Suite 100
Knoxville, TN 37921
j.davis@tennesseebig.org

An organization that cautiously matches children from single-parent families with carefully screened adults for a one-to-one goal oriented friendship which we monitor and evaluate.

Blossom Center for Childhood Excellence, Inc.

Phone: 865-294-4133
280 Royce Circle
Oak Ridge, TN 37830
ecdir@blossomcenter.org
www.blossomcenter.org

Provides child care from 5am-6pm, which is subsidized by the state of Tennessee.

Boys and Girls Club

Oak Ridge

Phone: 865-482-4433
Erin Webb, Director- e.webbb@gccb.org
102 South Jefferson Circle
Oak Ridge, TN 37830

North Anderson - School based

Director: Hannah Harned
Phone: 865-216-3727
306 East 6th Street
Rocky Top, TN 37769

Club Clinton- School based

Phone: 865-712-2716
210 N. Hicks Street
Clinton, TN 37716

Boys and Girls Club (Cont.) Gives more than 1,200 young people ages 7-17 professional leadership, counseling, facilities, and equipment for diversified programs of daily activities. Youth ages 5-18 in basketball, baseball, softball, football, and cheerleading. Includes after school programs with organized activities.

Emory Valley Center

Phone: 865-483-4385
723 Emory Valley Rd.
Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. TN Counties.

Family Resource Center (Rocky Top)

Phone: 865-426-7876
1132 South Main Street
Rocky Top, TN 37769
Jennifer Goins- jenngoins@acs.ac

Offers referral source for food pantry, clothing closets, parenting classes, behavioral classes, tutoring of children, Tobacco cessation classes for minors, home visits, community resources information, assists with truancy referrals and attendance, and educational assistance for the family.

Girls Incorporated of Oak Ridge

Phone: 865-482-4475
1798 Oak Ridge Turnpike
Oak Ridge, TN 37830
www.girlsinctnv.org

Helps girls to become self-sufficient, responsible citizens, and serves as a vigorous advocate for girls, focusing on special needs and support of each other. Offers after school programs, school break day camps, and year round athletics.

Helping Mamas

Phone: 865-328-0833
10908 McBride Lane
Knoxville, TN 37932
www.tennessee.helpingmamas.org

Collect donated items for ages birth to 14. These items are distributed to partner social service agencies serving low income children. Source for diapers.

CHILDREN / YOUTH

Anderson County Head Start

Phone: 865-463-2833

708 N. Main Street
Clinton, TN 37716

Center based and home-based opportunities for children 6 weeks-5 years old and comprehensive services for the families. Call for applications and information.

www.preschool.acs.ac

Anderson County Health Department

Phone: 865-425-8800

710 North Main St.

Clinton, TN 37716

achealthdept.org

The Anderson County Health Department provides confidential services to all residents regardless of age, sex, income, race, disability, or marital status. Fees are based on income and family size, but no one will be denied services because of inability to pay. All TennCare plans are accepted for most services, and payment plan schedules are available for women who are not TennCare eligible. A sliding fee schedule is available based on income for our services.

Anderson County Juvenile Court

Phone: 865-264-6351

101 South Main Street, Suite 200

Clinton, TN 37716

www.anderson-county.com/circuitcourt/juvenile-court

Judge: Brian J. Hunt

Anderson County School Truancy Office

Phone: 865-463-2800 ext. 2824 (student services)

101 South Main Street, Suite 500

Clinton, TN 37716

Autism Society East TN

Phone: 865-247-5082 ext. 2824 Student Services

101 South Main St., Suite 500

Clinton, TN 37716

www.asaetc.org

www.asdhub.org

A community based organization that provides events, services, support groups, therapy, counseling and education to help improve the lives of all persons impacted by Autism Spectrum Disorders.

Bethany Christian Services

Phone: 865-588-5283

318 Erin Dr. Suite #10

Knoxville, TN 37919

www.bethany.org

Services include, adoption, foster care (including short/long term refugee and immigrant foster care and support. Counseling at Nashville location only), and pregnancy support.

Boys and Girls Club

Oak Ridge

Phone: 865-482-4433
Erin Webb, Director
P.O. Box 4021
102 South Jefferson Circle
Oak Ridge, TN 37831

North Anderson

Phone: 865-232-1234
306 East 6th Street
Rockytop, TN 37769
Hannah Harned, Director

Boys and Girls Club Gives more than 1,200 young people ages 7-17 professional leadership, counseling, facilities, and equipment for diversified programs of daily activities. Youth ages 5-18 in basketball, baseball, softball, football, and cheerleading. Includes after school programs with organized activities.

Boy Scouts of America- Great Smoky Mountain Council. Inc.

Patrick Finn, District Director
Phone: 865-588-6514
P.O. Box 51885
Knoxville, TN 37950
1333 Old Weisgarber Rd
Knoxville, TN 37909
Patrick Finn, District Director
www.easttnscouts.org

Serves the community by instilling values in young people and by preparing them to make ethical choices over their lifetime.

Camelot Care Centers

Phone: 865-481-3972
Toll Free: 1-800-390-6144 (Foster Care)
311 Directors Drive
Oak Ridge, TN 37830
<http://www.thecamelotdifference.com>

Intensive in-home services for behavioral health issues, therapeutic foster care, and respite care for families. Traditional outpatient services include individual, family, and group therapies.

Cherokee Health Services

Knoxville

Phone: 865-544-0406
2018 Western Ave.
Knoxville, TN 37921

Clinton

Phone: 865-934-6150

Fax: 865-342-0150
1107 Charles Seivers Blvd. Suite 101
Clinton, TN 37718

<http://www.cherokeehealth.com/index.php?page=Locations-Site-List>

Offers a variety of counseling services including adolescent counseling, family counseling, school psychology services, primary care, behavioral health services, adult, child, and adolescent care, dental care, pharmaceutical services, and adventure quest, a community service program for youth who are at risk for alcohol, tobacco, drug use or abuse and who may also have problems in their school, family, community or peer group.

Child Advocacy Center of Anderson County

Phone: 865-463-2740

752 North Main Street

Clinton, TN 37716

<http://www.childadvocacycenter.net/>

The Child Advocacy Center works as a multidisciplinary team with the Department of Children's Services, law enforcement, mental health counselors, and the District Attorney's Office to investigate and prosecute child abuse, child sexual abuse, and drug endangered children cases, and help children and their families heal for the trauma; serves Anderson County.

Children's Museum of Oak Ridge

Phone: 865-482-1074

461 W Outer Dr

Oak Ridge, TN 37831

www.childrensmuseumofokridge.org

Offers educational and cultural learning experiences to young people, their families and teachers, emphasizing programs to help at-risk youth.

Safeplace (through Helen Ross McNabb)

Phone: 865-523-2689

3006 Lake Brook Blvd

Knoxville, TN 37909

Provides crisis support and temporary host homes for those between the ages of 12-17, that are in need of shelter until DCS steps in. Maximum stay is 5 days. Also has a program in the same office called Sisters savings sisters, that provides financial education for women, such as how to balance a checkbook, budgeting etc.

Child Support Office

Phone: 865-482-6001 (Oak Ridge) Fax: 865-482-6030

865-862-0366 (Knox County Child Support)

26 Kentucky Avenue

Oak Ridge, TN 37830

www.tn.gov

(Knox Co child support phone:865-862-0366)

Child Support Enforcement

Phone: 615-313-4880

Choices Resource Center

Phone: 865-483-0099

170 Raleigh Rd

Oak Ridge, TN 37830

www.choicesresource.com

Currently serving 16 counties in East TN but no one will be turned away. Offers pregnancy tests, counseling services, heart 2 heart parenting program, forgive and set free post abortion program, baby barn (baby clothing and supplies), prenatal education, and men's mentoring programs for fathers. Also offers ARGO translation for non english speaking individuals.

Court Appointed Special Advocate Association (CASA)

Satellite Office Anderson County Courthouse

Phone: 865-425-0888 Phone: 865-463-6850

Fax: 865-482-9977 865-457-5400 ext. 850

12 Van Hicks Lane 100 N Main Street; Room 115

P.O. Box 4426 Clinton, TN 37716

1660 Oak Ridge Turnpike Suite 3

Oak Ridge TN 37830

Michelle White-Program Director

www.casa.tnh.org

Provides trained volunteers to serve as objective third parties in court cases of child abuse and neglect to advocate for the child's best interest in court. Serves Anderson, Roane, Morgan, and Scott counties. Offers advocacy on behalf of abused and neglected children, serving as "child's voices."

Department of Children's Services

Phone: 865-425-4400

(Reporting Abuse/Neglect): 1-877-237-0004

111 Union Valley Rd

Oak Ridge, TN 37830

Provides temporary care for children who cannot safely remain in their own homes. Provides permanent homes for those children who are legally free for adoption and rehabilitating delinquent youth. Provides supportive services to help strengthen families so that they are able to safely care for their children at home, prevention services for unruly youth and their families, as well as probation and aftercare services for juvenile offenders.

Emory Valley Center

Phone: 865-483-4385

723 Emory Valley Rd.

Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. Tn. Counties.

Family Resource Center (Rocky Top)

Phone: 865-426-7876

1132 South Main Street

Rocky Top, TN 37769

Jennifer Goins- jenngoins@acs.ac

Offers referral source for food pantry, clothing closets, parenting classes, behavioral classes, tutoring of children, tobacco cessation for minors, home visits, community resource information, assistance with attendance and truancy referrals, and education assistance for families.

The Helen Ross McNabb Center

Phone: 865-483-7743

100 Adams Ln
Oak Ridge, TN 37830
Mcnabbcenter.org

The center offers an array of social service programs for children and adults including: Children and Youth Homeless Outreach Programs, Healthy Families East Tennessee, Mother Goose Programs for Brain Development, Friendship House Peer Support Center, Housing and Supportive Learning Services, HIV/AIDS Prevention and Outreach. Comprehensive outpatient treatment and supportive services offered for individuals who are experiencing severe and persistent mental illness, stress-related problems and organic brain disorders. Residential programs for alcohol, drug, and gambling addictions. These programs are for children and adults. Intensive outpatient alcohol and drug program that offers counseling services. Some of these programs are offered at the Oak Ridge center (check website for other locations and programs offered at each).

CLOTHING AND HOME

Aid to Distressed Families of Appalachian Counties (ADFAC)

Phone: 865-483-6028
1051 Oak Ridge Turnpike
Oak Ridge, TN 37830
<http://www.adfac.org/>

Hours: M-Thurs. (8:30am-12pm and 1-4:30pm)

ADFAC works through the Social Services and Affordable Housing programs to provide direct financial aid, home rehabilitation, one on one counseling and/or preventive education to those affected by poverty. ADFAC's mission is to promote self-sufficiency and family stability through programs that provide assistance for immediate needs and help families plan for and/or prevent future crises. Offers emergency assistance for household items, school supplies, rent and utilities

Compassion Closet

Phone: 865-236-7702
Madeline Worley
303 Oak Ridge Turnpike
Oak Ridge, TN 37830
compassionclosetoakridge@gmail.com

Compassion Closet exists to show the love of Christ by providing quality clothing and tangible goods to children in foster care. Requirements: supplies are available as a support for children in foster care or who have been adopted.

Ecumenical Storehouse

Phone: 865481-0274

134 East Division Rd.

Oak Ridge, TN 37830

Hours: M,W,F (9am-12pm)

Serves Anderson County and parts of Roane County. Furnishes household items, bedding, furniture, linens, cookware, etc. Aid to Distressed Families of Appalachian Counties (ADFAC), clergy, state, county, city, welfare, Red Cross, or Salvation Army.

First Baptist Church (Clinton)

Phone: 865-457-9353

Location

225 North Main Street

Clinton, TN 37716

Mailing Address

P.O. Box 268

Clinton, TN 37717

Clothing closet for Clinton residents is open from 3:00-5:00 pm every Tuesday; households can be served once per month.

First Baptist Church (Oak Ridge)

Phone: 865-483-4615

1101 Oak Ridge Turnpike

Oak Ridge, TN 37830

Serves Anderson and surrounding counties. Clothing once every four weeks, or on an emergency basis. Food pantry open Wednesday and Thursday from 1:30-3:30pm

Goodwill (Clinton)

Phone: 457-4798

1115 North Charles G. Seivers Blvd.

Clinton, TN 37717

Hours: M-Sat (9am-7pm) Closed Sunday

Goodwill Industries (Oak Ridge)

Phone: 865-481-3571

Retail Store Phone: 865-481-3227

695 Emory Valley Road

Oak Ridge, TN 37830

Hours: M-Sat. (9am-7pm) Closed Sunday

Serves Anderson, Roane, and Morgan counties with referral from Department of Rehabilitation Services. Offers programs to enhance academic scores: Teach basic job skills (resume and cover letter writing); vocational evaluation; job placement; driver's education; classes on how to use Excel, Word, and the Internet.

Highland View Church of Christ

Phone: 865-483-7471

138 Providence Rd.

Oak Ridge, TN 37830

Clothing closet by appointment only (usually Tuesday mornings 9-10:30am)

Food pantry available on Thursdays from 11:00am-12:00pm. Serves all areas.

KARM (Oak Ridge Thrift Store)

Phone: 240-2356

461 Oak Ridge Turnpike

Oak Ridge, TN 37716

Hours: Monday-Saturday (9am-9pm)

Next to Tractor Supply

KARM (Clinton Thrift store)

Phone: 463-1060

208 South Main Street

Clinton, TN

Hours: Monday-Saturday (9am-7pm)

Where Clinton Glass used to be, near the courthouse

Knoxville Area Rescue Ministries (KARM)

Office

Phone: 865-673-6540

418 Broadway

Knoxville, TN 37917

Store Locations:

North Knoxville Powell

Phone: 865-521-7766 Phone: 865-947-1663

3955 Western Avenue 3555 West Emory Rd.

Knoxville, TN Powell, TN

West Haven Center (off I-640) Corner of Clinton Hwy and West Emory West Knoxville

Knoxville

Phone: 865-690-0939 Phone: 865-688-4490 (9am-9pm)

115 Sherlake Lane 314 Merchants Drive

Knoxville, TN Knoxville, TN

Off Kingston Pike

Near Ryan's Steakhouse Knoxville

South Knoxville Phone: 865-474-9180

Phone: 865-577-0404 (9am-9pm)

5917 Kingston Pike

4528 Chapman Hwy Knoxville, TN

Knoxville, TN 37920

In Food City Shopping Center Knoxville

Phone: 865-474-9185

733 Hall of Fame Drive Knoxville, TN

KARM (Cont.) White Elephant stores have available furniture (tables, chairs, bedroom, dining room,

etc.). Provide household items such as lamps, kitchen equipment, glassware, pots/pans, men's, women's, and children's clothing- including infants and toddlers- as well as electronics, including televisions, stereos, etc. Serves Knoxville area for homeless, counseling, and referral, case management. Offers emergency shelter, meals, and recovery services.

Educational resources(GED), family services through the Department of Human Services, spiritual and mental counseling, transportation when needed.

Norris United Methodist Church Clothing Closet

Phone: 494-9407

62 Ridgeway Rd.

Norris, TN 37828

PO Box 327, Norris, TN 37828

Norris UMC/ Sinking Springs UMC

Hours: 4th Thursday each month food pantry

8:30-12am: Norris, Heiskell, Andersonville

12:30-1:30pm: Lake City, Briceville

East end of county (Children go to ACHS)

Oak Ridge Electric Department

Billing questions: 865-425-3400

Report a power outage: 425-1803

Residential standard deposit: \$320

Connection charges for electric, water, and/or sewer (one charge for any number of services):

\$25 Residential service change for non-pay service visits: \$15

Residential after-hours service charge for non-pay service visits:\$50

Oak Ridge Utility District

Phone: 865-483-1377

Pay by Phone: 865-220-6600

120 South Jefferson Circle

Oak Ridge, TN 37830

You request service by completing an application. The application can be found at

<http://orud.org/orud-residential-application-for-service-form/>

Your landlord (if renting an apartment) may have an agreement with ORUD in order to provide continuous service. Find out if your landlord has such an agreement and how much it will cost each month.

Pauline's Mission Closet

Phone: 865-483-1316

251 Robertsville Rd.

Oak Ridge, TN 37830

Clothing closet available from 9:00am-11:30am on Tuesdays. Not open on holidays.

Tabitha's Table: Serving a hot meal available every Monday from 6:00pm-7:00pm.

Second Chance Resale

Phone: 220-6500

134 Randolph Road

Oak Ridge, TN 37830
Hours: Monday-Friday (10am-6pm) Saturday (10am-5pm)
In Grove Center

St. Mary's White Elephant

Phone: 482-2875
St. Mary's Catholic Church
327 Vermont Rd.
Oak Ridge, TN 37830

Hours: Tuesday & Thursday: (10am-6pm) Saturday (10am-3pm)
Turn at stoplight #7 or #9 on O.R Turnpike to access church

COMMUNITY COALITION

Allies for Substance Abuse Prevention/ Anderson Co.

Phone: 865-457-3007
131 South Charles Sevier Blvd
Clinton, TN 37716
www.asapofanderson.org

Anderson County Community Action Commission

Phone: 865-457—5500
Fax: 865-457-5502
149 N. Main Street
Clinton, TN 37716

Provides training, technical assistance, and advocacy to families. Offers assistance with commodities (bi monthly-qualify by income) that serves low income (125% poverty guidelines) residents of Anderson County. The food pantry serves low income residents of Anderson County.

Domestic Violence Coordinating Council

Phone: 615-386-9406 Toll Free: (800)289-9018
Fax: 615-383-2967
404 BNA Drive Suite, 210
Nashville, TN 37217

<http://www.tncoalition.org/getattachment/Resources/dvscc.html>

Domestic Violence Coordinating Council (Cont.)The goal of the project is to improve the response of the criminal justice system to domestic violence through the development of state leadership and judicial and law enforcement education.

Sexual Assault Center of East TN

Phone: 865-558-9040 830-5 M-F
Belinda Jones, Director
2455 Sutherland Ave Bldg B
Knoxville, TN 37919

Free, confidential crisis intervention counseling, advocacy, and support for child and adult victims of sexual assault, sexual abuse, and family violence. Offers education and prevention programs. **Victims of Crime Advocacy (VOCA):** In conjunction with the Sexual Assault Center of East TN. This program is designed to counsel adolescent victims of physical and sexual abuse and domestic violence for underserved victims in rural areas.

Task Force Against Domestic Violence

Phone: 800-289-9018

Tennessee Alliance for Legal Services

Phone: 615-627-0956
or: 888-395-9297
Fax: 615-627-0964
50 Vantage Way, Suite 250
Nashville, TN 37228

TALS is a statewide non-profit organization that seeks to build partnerships to support the delivery of effective civil legal services for low-income and elderly Tennesseans. TALS is committed to increasing equal access to justice across Tennessee. TALS is an alliance of the federally funded legal aid programs, independent providers of civil legal services, and supporting agencies in Tennessee.

Tennessee Valley Coalition for the Homeless

Phone: 865-859-0749
Fax: 865-876-0527
130 North Main St Suite 1
Clinton, TN 37716
PO Box 27051
Knoxville, TN 37927
www.tvchomeless.org

Tennessee Coalition Against Domestic and Sexual Violence

Phone: 615-386-9406 Fax: 615-383-2967
In State: 800-289-9018
404 BNA Dr, Suite 210
Nashville, TN 37217
<http://www.tncoalition.org>

Tennessee Valley Coalition for the Homeless

PO Box 27051, Knoxville, TN 37927
Phone: 865-859-0749

Fax: 865-876-0527
130 North Main Street, Suite 1
Clinton, TN 37716
www.tvhomeless.org

CRIME

AARDVARC

<http://www.aardvarc.org/>

An Abuse, Rape, and Domestic Violence Aid and Resource Collection Online.

Adult Protective Services Hotline

Phone: 1-888-APS-TENN (1-888-277-8366)

Anderson County Family Justice Center (ACFJC)

Phone: 865-425-3400
301 Broadway Ave, Unit 1A
Oak Ridge, TN 37830
www.fjcanderson.org

The ACFJC provides a combination of free and confidential services and interventions that are available in one convenient location to help victims of domestic abuse, sexual assault and exportation, and elder abuse, break the cycle of violence and become thriving survivors. No appointment necessary. Walk in hours M-F 8-4:30. Closed all county holidays.

Anderson County Juvenile Court

Phone: 865-259-2351
101 South Main Street, Suite 200
Clinton, TN 37716

<http://www.andersoncountycircuitcourt.com/courts/juvenile/>

Judge: Brian J. Hunt

Anderson County School Truancy Office

Phone: 865-463-2800 ext. 2829
101 South Main Street, Suite 500
Clinton, TN 37716

Avalon Center

Phone: 1-800-641-3434
196 10th St
Crossville, TN 38555
www.avaloncentertn.org

Services the following counties: Van Buren, Bledsoe, Rhea, Cumberland, Roane, Morgan and Fentress
A sexual and domestic violence advocacy group, has emergency shelter with a pet hotel, and provides court and long term advocacy as well.

Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660
Knoxville Office Phone: 865-670-2944
Fax: 865-470-7028
9050 Executive Park Drive, Suite 101-B
Knoxville, TN 37923
<http://www.disabilityrightstn.org/>

Disability and Law Advocacy Center (Cont.) of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. For people who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

Domestic Violence Crisis Center

Phone: 865-986-6082
or: 865-988-STOP (865-988-7867)
P.O. Box 802
Lenoir City, TN 37771

Provides confidential free safe haven shelter for domestic violence victims, medical care, safety planning, free temporary bed and meals for women and women with dependent children.

Family Crisis Center (through Helen Ross McNabb-victim services)

Phone: 865-637-7000
Confidential location, need to call first

Services include help for drug, alcohol, and mental problems; safety and recovery from family violence; professional counseling.

Haven House, Inc.

Business phone: 865-983-6818
Hotline/Crisis: 865-982-1087
P.O. Box 134
Alcoa, TN 37701

The HOPE Center

Phone: 423-745-5289
Athens, TN

McNabb Family Crisis Center

Knoxville:
Phone: (865) 257-9982
5645 Merchants Center Blvd, Knoxville, TN 37912

Anderson County:
865-483-7743

100 Adams Lane
Oak Ridge, TN 37830
<https://mcnabbcenter.org/our-locations/>

The National Domestic Violence Hotline

TTY: 600-787-3224
Toll Free: 800-799-SAFE (7233)

The Hotline is a nonprofit organization that provides crisis intervention, information and referral to victims of domestic violence, perpetrators, friends and families. The hotline answers a variety of calls and is a resource for domestic violence advocates, government officials, law enforcement agencies and the general public.

Nurture the Next (Previously Prevent Child Abuse Tennessee)

Phone: 865-483-7377
Toll Free: 888-383-0994
1660 Oak Ridge Turnpike
Oak Ridge, TN 37830
www.nurturethenext.org

The organization has been open for 35+ years and provides in-home visiting services for children 0-5 years. Also provides parenting classes, advocacy, and education. Their mission is to support parents and the communities where they live in creating loving homes that make children feel nurtured.

Sexual Assault Center of East Tennessee

Phone: 865-522-7273 24 hour line
Fax: 865-584-7872
8:30-5pm M-F
No walk-ins, location confidential

Safespace

Phone: 1-800-244-5968
Phone: 865-397-8546
Sevierville, TN
Services Grainger, Jefferson, Sevier and Cocke Counties.
Will help with overflow, may be able to help Anderson County depending on circumstances

Sexual Assault Center of East TN

Phone: 865-558-9040
Belinda Jones, Director
2455 Sutherland Ave, Building B
Knoxville, TN 37919
www.mcnabb.org

Free, confidential crisis intervention counseling, advocacy, and support for child and adult victims of sexual assault, sexual abuse, and family violence. Offers education and prevention programs. **Victims of Crime Advocacy (VOCA):** In conjunction with the Sexual Assault Center of East TN. This program is designed to counsel adolescent victims of physical and sexual abuse and domestic violence for underserved victims in rural areas.

Sexual Assault Crisis Center

Phone: 423-522-7273
Hotline: 800-656-4673

Statewide Domestic Violence Hotline

Phone: 800-356-6767 or 800-799-7233

Surviving Trauma Group

Phone: 865-333-5035

Fairhaven Counseling and Consulting: 125 North Concord St., Knoxville, TN 37919

Trauma focused treatment for Domestic Violence, SElf Esteem, Trauma, PTSD

Age: Adults

Costs: \$30-\$40

Tennessee Coalition Against Domestic and Sexual Violence

Phone: 615-386-9406

Fax: 615-383-2967

In State: 800-289-9018

404 BNA Dr Ste 210

Nashville, TN 37217 <http://www.tncoalition.org/>

Tennessee Disability Pathfinder

<http://kc.vanderbilt.edu/pathfinder/>

A statewide database of disability services including social service agencies, low-income medical clinics, and resources for victims of domestic violence, and a multitude of other valuable resources updated daily.

Information is organized by both geographic location and type of service provided.

Tennessee Justice Center

Phone: 615-255-0331

Toll Free: 877-608-1009

Fax: 615-255-0354

155 Lafayette St.

Nashville, TN 37201

Non-Profit, Public Interest law and advocacy firm serving families in need

YWCA Victim Advocacy Program

Phone: 865-523-6126

Hotline/Crisis: 865-523-6126 24/7 Line

YWCA

420 West Clinch Ave.

Knoxville, TN 37902

Oak Ridge location:

Phone: 865-256-6108

Director: Latoya Justice

1660 Oak Ridge Turnpike

Oak Ridge, TN 37830

DEVELOPMENTAL DELAY

Adult Protective Services

Phone: 1-888-APS-TENN (1-888-277-8366)
531 Henley St Knoxville, TN 37902

Anderson County Head Start

Phone: 865-463-2833
708 N. Main Street
Clinton, TN 37716

Center based and home-based opportunities for children 0-5 years old (including pregnancy) and comprehensive services for the families. Call for applications and information.

The Arc of Anderson County, Inc.

Phone: (865)742-8523
Email: arc@Arcaid.org
320 Robertsville Rd Suite 101/ P.O. Box 4823
Oak Ridge, TN 37831-4823

Organization aids persons with mental retardation and their families, providing information, parent support, education, and adult recreational activities.

Autism Breakthrough of Knoxville

Phone: 865-247-0065
Fax: 865-247-0066
900 East Hill Ave Suite 145
Knoxville, TN 37915
www.breakthroughknoxville.com

Breakthrough offers residential services, in-home support, personal assistance, day services, a Saturday therapeutic recreation program, community based activities focusing on education, job skills development, community integration, employment and community first services, and also hosts a social group for adults with autism.

Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660
Knoxville Office Phone: 865-670-2944
Fax: 865-470-7028
9050 Executive Park Drive, Suite 101-B
Knoxville, TN 37923
<http://www.disabilityrightstn.org/>

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. For people who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

Disability Resource Center

Phone: 865-637-3666702 / Fax: 865-637-5616

900 East Hill Avenue, Suite 120

Knoxville TN, 37915

<http://www.drctn.org>

Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

Emory Valley Center

Phone: 865-483-4385

723 Emory Valley Rd.

Oak Ridge, TN 37830

Serves Anderson, Morgan, and portions of surrounding counties. Offers supported employment, early intervention, residential services, community participation, integrated production, day services and sheltered workshops for individuals with an I.Q. of less than 70.

Keystone Adult Day Program

Phone: 865-483-6631 / 7:30am-5pm M-F

1350 Oak Ridge Turnpike

Oak Ridge, TN 37830

www.keystonetn.org

A day program for senior adults with functional impairments, which allows participants to remain in their homes as long as possible avoiding premature institutionalization. Specializes in Dementia Care.

Smoky Mountain Service Dogs

Phone: 865-408-3070

8380 Fairview Rd

Lenoir City, TN 37772

<http://www.smokymountainservicedogs.org>

Mission: To enhance the physical and psychological quality for wounded veterans by providing custom trained mobility assistance service dogs at no charge.

Tennessee Disability Pathfinder

Phone: 24/7: 1-800-640-4636

833-772-8347

Monday-Thursday 8am-4:30pm

<http://kc.vanderbilt.edu/pathfinder/>

A statewide database of disability services including social service agencies, low-income medical clinics, and resources for victims of domestic violence, and a multitude of other valuable resources updated daily. Information is organized by both geographic location and type of service provided.

DISABILITY

The Arc of Anderson County, Inc.

Phone: (865)742-8523

Email: arc@Arcaid.org

320 Robertsville Rd Suite 101

P.O. Box 4823

Oak Ridge, TN 37831-4823

Organization aids persons with mental retardation and their families, providing information, parent support, education, and adult recreational activities.

Autism breakthrough of Knoxville

Phone: 865-247-0065

Fax: 865-247-0066

900 East Hill Ave Suite 145

Knoxville, TN 37915

www.breakthroughknoxville.com

Breakthrough offers residential services, in-home support, personal assistance, day services, a Saturday therapeutic recreation program, community based activities focusing on education, job skills development, community integration, employment and community first services, and also hosts a social group for adults with autism.

AUTISM Society of East TN

Phone: 865-247-5082

PO Box 18494, Knoxville, TN 37928

www.asaetc.org and www.askhub.org

A community-based organization that provides events, services, support groups, therapy, counseling and education to help improve the lives of all persons impacted by Autism Spectrum Disorders.

Clinch River Home Health

Phone: 865-457-4263

Beth Fee, Director

P.O. Box 56

Clinton, TN 37717

Provides in-home nursing, aide services and rehabilitation therapies to the sick, disabled, and elderly. Private fees are based on income.

Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660

Knoxville Office Phone: 865-670-2944

Fax: 865-470-7028

9050 Executive Park Drive, Suite 101-B

Knoxville, TN 37923

<http://www.disabilityrightstn.org/>

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. For people who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

Disability Resource Center

Phone: 865-637-3666

(For deaf only): TTY 865-6376796

Fax: 865-637-5616

900 East Hill Avenue, Suite 120

Knoxville TN, 37915

<http://www.drctn.org>

Disability Resource Center (Cont.) Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities. Only serves Knox, Sevier and Blount Counties.

Emory Valley Center

Phone: 865-483-4385

723 Emory Valley Rd.

Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. Tn. Counties.

Epilepsy Foundation of East TN

Phone: 865-522-4991

Director: Pam Hughes

1715 E. Magnolia Ave.

Knoxville, TN 37917

Client Services and Public Education

The Helen Ross McNabb Center

Phone: 865-483-7743

100 Adams Ln

Oak Ridge, TN 37830

Mcnabbcenter.org

The center offers an array of social service programs for children and adults including: Children and Youth Homeless Outreach Programs, Healthy Families East Tennessee, Mother Goose Programs for Brain Development, Friendship House Peer Support Center, Housing and Supportive Learning Services, HIV/AIDS Prevention and Outreach. Comprehensive outpatient treatment and supportive services offered for individuals who are experiencing severe and persistent mental illness, stress-related problems and organic brain disorders. Residential programs for alcohol, drug, and gambling addictions. These programs are for children and adults.

Intensive outpatient alcohol and drug program that offers counseling services. Some of these programs are offered at the Oak Ridge center (check website for other locations and programs offered at each)

Keystone Adult Day Program

Phone: 865-483-6631

M-F 730am-5pm

1350 Oak Ridge Turnpike

Oak Ridge, TN 37830

www.keystonetn.org

A day program for senior adults with functional impairments, which allows participants to remain in their homes as long as possible avoiding premature institutionalization. Specializes in dementia care.

Michael Dunn Center

Phone: 865-376-3416

629 Gallagher Road, Knoxville, TN 37763

www.michaeldunncenter.org

Support for individuals living with disabilities and challenges through residential services, work programs, supported living, therapy and more.

National Library Service for the Blind and Physically Handicapped

Phone: 615-741-3915 or 800-342-3308

<http://www.loc.gov/nls/>

Through a national network of cooperating libraries. NLS administers a free library program of braille and audio materials circulated to eligible borrowers in the United States by postage-free mail.

Oak Ridge Public Transportation

Phone: 865-482-2785

728 Emory Valley Road

Oak Ridge, TN 37830

www.ethrapublictransit.org

Serves Oak Ridge. Mini bus with handicapped accessibility. Must schedule rides one day in advance.

Open Arms Care

Phone: 865-694-8463

Fax: 865-694-0384

7325 Oak Ridge Hwy Suite 220

Knoxville, TN 37931

www.openarmscare.org

8am-430pm M-F

Provides a broad array of educational, physical, and behavioral learning opportunities designed to assist each client they see maximize their personal development and independence.

Resources for the Blind

865-403-9006

516 Nobscot Road

Knoxville, TN 37919

joel@resourcesfortheblind.org
www.recourcesfortheblind.org

Retrieving Independence

www.riservicedogs.org

Phone: 615-934-0444

2400 Clifton Ave

Nashville, TN 37209

Trains Service Dogs

Smoky Mountain Service Dogs

<http://www.smokymountainservicedogs.org>

Social Security Administration

Phone: 865-482-6908

Toll Free: 800-772-1213

TTY: 800-325-0778

565 Oak Ridge Turnpike

Oak Ridge, TN 37830

<http://www.ssa.gov>

Spark

Phone: 865-219-0130

116 Childress St SW

Knoxville, TN 37920

www.sparktn.org

Helping people with disabilities gain access to adaptive technology and services.

Tennessee Department of Labor and Workforce Development

Phone: 877-813-0950

<http://www.tn.gov/workforce>

Provides information on how to file for unemployment insurance.

Tennessee Disability Coalition

Phone: 615-383-9442

Fax: 615-383-1176

955 Woodland Street

Nashville, TN 37206

www.tndisability.org

An alliance of organizations and individuals who work together to promote the full and equal participation of people with disabilities in all aspects of life.

Tennessee Disability Pathfinder

Phone: 800-640-4636

tnpathfinder.org

Tennessee Disability Pathfinder helps people with disabilities, their family members, the community, and professional support partners find and access resources, support, and services available to meet their needs.

Information and Referrals: We provide one-on-one assistance to connect people to appropriate community resources. Our diverse staff includes professionals, family members, and/or individuals with disabilities that have many years of experience working in the disability-field.

Tennessee School for the Blind

Phone: 615-231-7300

Fax: 615-871-9312

M-F 7am-330pm (classes 7:30am-3:15pm)

115 Stewarts Ferry Pike

Nashville, TN 37214

<http://www.tsbtigers.org/Default.htm>

Tennessee Valley Coalition for the Homeless

Phone:888-556-0791

Fax: 1-866-876-0527

Hours: M-F (8:30am-5pm)

TVCH is an organization to house the homeless, educate the community, and equip stakeholders to provide lasting solutions to homelessness.

Veterans Office

Phone: 865-463-6803

Director Cell: 865-556-0997

Fax: 865-457-6263

M-F 8am-5pm

Leon Jaquet, US Navy (Retired), Director

100 North Main Street, RM #114

Clinton, TN 37716

<http://www.anderson-county.com/mayor/veterans/>

<http://benefits.va.gov/benefits/>

Office Hours: M-F (8am-5pm)

The mission of the Anderson County Veterans Service Office is to provide Veterans, widows and their dependents counseling and assistance in filing for disability compensation, pension, death benefits, education, vocational rehabilitation, medical and dental treatment, insurance and home loan benefits through the Department of Veterans Affairs.

Wilderwood

<http://www.wilderwood.org>

Maryville, TN

Autism service dogs, neuro service dogs, psych service dogs and episodic service dogs.

DOMESTIC ABUSE

AARDVARC

www.aardvarc.org

An abuse, rape, and domestic violence aid and resource collection online.

Anderson County Juvenile Court

Phone: 865-264-6351
101 South Main Street, Suite 200
Clinton, TN 37716

www.andersoncountycircuitcourt.com/courts/juvenile

Judge: Brian Hunt

Anderson County School Truancy Office

Phone: 865-463-2800 Ext 2824 Student Services
101 South Main Street, Suite 500
Clinton, TN 37716

Anderson County Family Justice Center (ACFJC)

Phone: 865-425-3400
301 Broadway Ave, Unit 1A
Oak Ridge, TN 37830
www.fjcanderson.org

The ACFJC provides a combination of free and confidential services and interventions that are available in one convenient location to help victims of domestic abuse, sexual assault and exportation, and elder abuse, break the cycle of violence and become thriving survivors. No appointment necessary. Walk in hours M-F 8-4:30. Closed all county holidays.

Adult Protective Services Hotline

Phone: 1-888-APS-TENN (1-888-277-8366)
531 Henley St
Knoxville, TN 37902

Avalon Center

Phone: 1-800-641-3434
196 10th St
Crossville, TN 38555
www.avaloncentertn.org

Services the following counties: Van Buren, Bledsoe, Rhea, Cumberland, Roane, Morgan and Fentress
A sexual and domestic violence advocacy group, has emergency shelter with a pet hotel, and provides court and long term advocacy as well.

C.E.A.S.E. (Community Effort Against Spouse Abuse)

Business phone: 865-581-7029
Hotline/Crisis: 865-581-2220
P.O. Box 3359
Morristown, TN 37815
<http://www.lcs.net/cease/>

The mission of CEASE is to offer support for victims of domestic violence and sexual assault in our community, and to enable them to live violence free lives.

Child Advocacy Center of Anderson County

Phone: 865-463-2740
752 N. Main Street
Clinton, TN 37716-3122

www.childadvocacycenter.net

The Child Advocacy center works as a multidisciplinary team with the Department of Children's Services, law enforcement, mental health counselors, and the District Attorney's Office to investigate and prosecute child abuse, child sexual abuse, and drug endangered children cases, and help children and their families heal from the trauma; serves Anderson County.

Course for Violence

<http://courseforviolence.com/states/TN>

Online domestic violence classes

Crime Victim Compensation Program

Phone: 615-741-2734

Toll Free: (866) 960-6039

Department of Children's Services

Phone: 865-425-4400

(Reporting Abuse/Neglect): 1-877-237-0004

182 Frank L. Diggs Drive, Suite 100

Clinton, TN 37716

Provides temporary care for children who cannot safely remain in their own homes.

Provides permanent homes for those children who are legally free for adoption and rehabilitating delinquent youth.

Department of Children's Services (Cont.) Provides supportive services to help strengthen families so that they are able to safely care for their children at home, prevention services for unruly youth and their families, as well as probation and aftercare services for juvenile offenders.

Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660

Knoxville Office Phone: 865-670-2944

Fax: 865-470-7028

9050 Executive Park Drive, Suite 101-B

Knoxville, TN 37923

<http://www.disabilityrightstn.org/>

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. For people who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

Domestic Violence Coordinating Council

Phone: 615-386-9406

Toll free: 800-289-9018

404 BNA Dr. Suite 210

Nashville, TN 37217

<http://www.tncoalition.org/getattachment/Resources/dvscc.html>

The goal of the project is to improve the response of the criminal justice system to domestic violence through the development of state leadership and judicial and law enforcement education.

Domestic Violence Crisis Center (IVAS)

Hotline:: 865-988-STOP (865-988-7867)

P.O. Box 802

Lenoir City, TN 37771

Domestic Violence Crisis Center Provides confidential free safe haven shelter for domestic violence victims, medical care, safety planning, free temporary bed and meals for victims and their dependents.

Family Crisis Center

Phone: 865-637-8000

901 East Summit Hill Drive

Knoxville, TN 37915

Services include help for drug, alcohol, and mental problems; safety and recovery from family violence; professional counseling.

Haven House, Inc.

Business phone: 865-983-6818

Hotline/Crisis: 865-982-1087

P.O. Box 134

Alcoa, TN 37701

Helen Ross McNabb Center

Phone: 865-483-7743

100 Adams Ln

Oak Ridge, TN 37830

Mcnabbcenter.org

The center offers an array of social service programs for children and adults including: Children and Youth Homeless Outreach Programs, Healthy Families East Tennessee, Mother Goose Programs for Brain Development, Friendship House Peer Support Center, Housing and Supportive Learning Services, HIV/AIDS Prevention and Outreach. Comprehensive outpatient treatment and supportive services offered for individuals who are experiencing severe and persistent mental illness, stress-related problems and organic brain disorders. Residential programs for alcohol, drug, and gambling addictions. These programs are for children and adults. Intensive outpatient alcohol and drug program that offers counseling services. Some of these programs are offered at the Oak Ridge center (check website for other locations and programs offered at each)

Healthy Relationship Group

Business: 865-408-7198

To enroll: 865-333-5035

Fairhaven Counseling and Consulting

125 North Concord

Knoxville, Tennessee 37919

This group is open to all, who want to create a relationship with healthy physical, sexual, and emotional boundaries- saying NO and respectful conflict resolution skills. Topic Areas include: Self worth; intimacy; trust; peer pressure and more.

Grow Free TN

Phone: 865-236-1046

Referrals: 865-292-0285

info@ccaht.org

PO Box 20937, Knoxville, TN 37940

www.growfreetn.org

Healthy Relationship Group

865-408-7198

To enroll: 865-333-5035

Fairhaven Counseling and Consulting

125 N. Concord, Knoxville, TN 37919

Fees: \$20-\$30

This group is open to all who want to create a relationship with healthy physical, sexual and emotional boundaries- saying No and respectful conflict resolution skills. Top Areas include: self-worth, intimacy, trust, peer pressure and more.

Helen Ross McNabb Center

865-483-7743

Hotline/Crisis: 865-637-8000

Fax: 865-481-8993

100 Adams Lane, Oak Ridge, TN 37830

2455 Sutherland Ave Knoxville TN37919 or

100 Adams Lane Oak Ridge, TN 37830

www.mcnabbcenter.org

The Helen Ross McNabb Center offers a variety of services at the Oak Ridge location, including outpatient mental health services, sexual assault therapeutic services, med management, case management, parenting classes and individual therapy. They also have a domestic violence crisis hotline. The McNabb center serves 10 different TN Counties.

The HOPE Center

Phone: 423-745-5289

Athens, TN

3 division child advocacy, sexual assault & abuse

Kent C. Withers Family Crisis Center/ Child & Family

Business Phone: 865-673-3066

Hotline/Crisis: 865-637-8000

901 East Summit Hill Dr.

Knoxville, TN 37915

The National Domestic Violence Hotline

TTY: 600-787-3224

Toll Free: 800-799-SAFE (7233)

The Hotline is a nonprofit organization that provides crisis intervention, information and referral to victims of domestic violence, perpetrators, friends and families. The hotline answers a variety of calls and is a resource for domestic violence advocates, government officials, law enforcement agencies and the general public.

Nurture the Next (previously Prevent Child Abuse Tennessee)

Phone: 865-483-7377

Fax: 865-220-5632

1660 Oak Ridge Turnpike

Oak Ridge, TN 37830

www.nuturethenext.org

Prevention, education, domestic violence helpline, parenting courses, parenting helpline, stewards of children program.

Safe Haven Crisis and Recovery Center for Sexual Assault

Phone: 865-558-9040

Fax: 865-584-7872

2455 Sutherland Ave

Knoxville, TN 37915

Services include SAFECENTER, a safe place for victims of sexual assault where evidence will be collected and counselling will be provided, a 24 hour crisis hotline.

Safespace

Phone: 1-800-244-5968

Sevierville, TN

Domestic violence shelter

www.safespace.org

Scott Appalachian Industries, Inc. (SAI) Sexual Assault Care (SCOTT COUNTY)

423-663-9300

Helpline: 423-539-6499

591 East Monticello Pike, Huntsville, TN 37756

7:30am- 4pm M-F

Free, confidential crisis intervention counseling, advocacy and support for child and adult victims of sexual assault, sexual abuse, and family violence. Offers education and prevention programs.

Sexual Assault Center of East TN (Helen Ross McNabb/victim services)

Phone: 865-637-8000 24 hr crisis hotline

Belinda Jones, Director

2455 Sutherland Ave

Knoxville, TN 37919

Free, confidential crisis intervention counseling, advocacy, and support for child and adult victims of sexual assault, sexual abuse, and family violence. Offers education and prevention programs. **Victims of Crime Advocacy (VOCA):** In conjunction with the Sexual Assault Center of East TN. This program is designed to counsel adolescent victims of physical and sexual abuse and domestic violence for underserved victims in rural areas.

Sexual Assault Crisis Center

Phone: 423-522-7273

Statewide Domestic Violence Hotline

Phone: 800-356-6767

Surviving Trauma Group

Phone: 865-408-7198

Email Carrie Fair about this group

Fairhaven Counseling and Consulting

125 North Concord St.

Knoxville, TN 37919

Trauma focused treatment for Domestic Violence, Self Esteem, Trauma, and PTSD for adults.

Tennessee Coalition Against Domestic and Sexual Violence

Phone: 615-386-9406

Fax: 615-383-2967

In State: 800-289-9018

2 International Plaza Drive, Suite 425

Nashville, TN 37217

<http://www.tncoalition.org/>

Tennessee Disability Pathfinder

Toll Free: (800)640-4636

A statewide database of disability services including social service agencies, low-income medical clinics, and resources for victims of domestic violence, and a multitude of other valuable resources updated daily.

Information is organized by both geographic location and type of service provided.

www.tnpathfinder.org

Tennessee Justice Center

Phone: 615-255-0331

Toll Free: 877-608-1009

Fax: 615-255-0354

155 Lafayette St

Nashville, TN 37210

Non Profit, Public Interest law and advocacy firm serving families in need

YWCA Knoxville & the Tennessee Valley- Victim Advocacy Program

Phone: 865-523-6126

Email: info@ywcaknox.com

Address: 1660 Oak Ridge Turnpike

Oak Ridge, TN 37830

Website: <https://ywcaknox.com/>

Victim Services, Youth programs, facility rentals, fitness

EDUCATION

Aid to Distressed Families of Appalachian Counties (ADFAC)

Phone: 865-483-6028
1051 Oak Ridge Turnpike
Oak Ridge, TN 37830
<http://www.adfac.org/>

Hours: M-Thurs. (8:30am-12pm and 1-4:30pm)

ADFAC works through the Social Services and Affordable Housing programs to provide direct financial aid, home rehabilitation, one on one counseling and/or preventive education to those affected by poverty. ADFAC's mission is to promote self-sufficiency and family stability through programs that provide assistance for immediate needs and help families plan for and/or prevent future crises. Offers emergency assistance for household items, school supplies, rent and utilities

American Job Center (Tennessee Career Center)

Phone: 865-483-7474
Toll Free: 800-232-1565
Fax: 865-483-9209
136 S Illinois Ave #102
Oak Ridge, TN 37831-5359

Offers computerized labor market information, internet access, workshops, an online talent bank, job placement, recruitment and training.

Anderson County Adult Education Program

Phone: 865-457-7323
220 Frank L. Diggs Drive
Clinton, TN 37716

Classes built around individual interest and needs, in convenient locations. High School equivalency preparation, GED and English. Also provides service/training to enhance skills.

Anderson County Head Start

Phone: 865-463-2833
708 N. Main Street
Clinton, TN 37716

Center based and home-based opportunities for children 3-5 years old and comprehensive services for the families. Call for applications and information.

Anderson County Senior Center, Office of Aging

Office on Aging & Senior Center
Contact Info: 96 Mariner Point Drive | Clinton, TN 37716
865-457-3259 | cphillips@andersoncountyttn.gov
Office Hours: Monday through Friday, 7:30 a.m. to 4:30 p.m.
<https://andersoncountyttn.gov/office-on-aging-senior-center/>

The center provides services and programs that include health, education, nutrition, recreation, transportation, and advocacy for elders. Offers swimming, bowling, various card games, walking trail, exercise equipment,

training, arts and crafts.

Appalachian OUTreach

865-268-9098

Fax: 865-318-9025

etn.appalachianoutreach@gmail.com

% Sharon Brown, PO Box 5568, Maryville, TN 37802

<https://appalachianoutreach.org/>

Organization to empower, connect and support E.TN lesbian, gay, bisexual, transgender and queer LGBTQ+ people through the provision of safe and healthy, inclusively welcoming and affirming programs and respect for partnerships, which promote community building, resource development and education for all.

The Arc of Anderson County, Inc.

Phone: (865)742-8523

Email: arc@Arcaid.org

320 Robertsville Rd Suite 101

P.O. Box 4823

Oak Ridge, TN 37831-4823

Organization aids persons with mental retardation and their families, providing information, parent support, education, and adult recreational activities.

Autism Breakthrough of Knoxville

Phone: 865-247-0065

Fax: 865-247-0066

900 East Hill Ave Suite 145

Knoxville, TN 37915

www.breakthroughknoxville.com

Breakthrough offers residential services, in-home support, personal assistance, day services, a saturday therapeutic recreation program, community based activities focusing on education, job skills development, community integration, employment and community first services, and also hosts a social group for adults with autism.

Autism Society East TN

Phone: 865-247-5082 ext. 2824 Student Services

101 South Main St., Suite 500

Clinton, TN 37716

www.asaetc.org

www.asdhub.org

A community based organization that provides events, services, support groups, therapy, counseling and education to help improve the lives of all persons impacted by Autism Spectrum Disorders.

Big Brothers Big Sisters of Tennessee Valley, Inc.

Phone: 865-523-2179

318 North Gay Street, Suite 100

Knoxville, TN 37919

Dcose@tennesseebig.org

An organization that cautiously matches children from single-parent families with carefully screened adults for a one-to-one goal oriented friendship which we monitor and evaluate.

Cherokee Health Services

Knoxville

Phone: 865-934-6734
2018 Western Ave.
Knoxville, TN 37921

Clinton

Phone: 865-934-6150
Fax: 865-342-0150
1107 Charles Seivers Blvd. Suite 101
Clinton, TN 37718

<http://www.cherokeehealth.com/index.php?page=Locations-Site-List>

Offers a variety of counseling services including adolescent counseling, family counseling, school psychology services, primary care, behavioral health services, adult, child, and adolescent care, dental care, pharmaceutical services, and adventure quest, a community service program for youth who are at risk for alcohol, tobacco, drug use or abuse and who may also have problems in their school, family, community or peer group.

Children's Museum of Oak Ridge

Phone: 865-482-1074
P.O. Box 5766
Oak Ridge, TN 37831

<http://childrensmuseumofOakRidge.org>

Offers educational and cultural learning experiences to young people, their families and teachers, emphasizing programs to help at-risk youth.

Choices Resource Center

Phone: 865-483-0099
P.O. Box 5766

170 Raleigh Rd.

Oak Ridge, TN 37830

<http://www.choicesresource.com/#sthash.hzzhW27z.dpbs>

Serves Anderson and Roane Counties. Offers pregnancy tests, counseling services, Second Thought-abstinence program, Heart 2 Heart parenting program, Forgive and Set Free- post abortion program, Stork's Nest- Baby clothing and supplies.

Clinch Valley Literacy Council

Phone: 865-457-7323
131 South Charles Seivers Blvd.
Clinton, TN 37716

Serves Anderson County and surrounding counties. Offers instruction in reading, math, English as a second language. Adult education- classes and individual tutors.

Disability Resource Center

Phone: 865-637-3666
(For deaf only): TTY 865-637-6796
Fax: 865-637-5616
900 East Hill Avenue, Suite 120
Knoxville TN, 37915

<http://www.drctn.org>

Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

Emory Valley Center

Phone: 865-483-4385
715 Emory Valley Rd.
Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. Tn. Counties.

Epilepsy Foundation of East TN

Phone: 865-546-5531
Lynn Goad, Contact
1715 E. Magnolia Ave.
Knoxville, TN 37917

Client Services and Public Education

Family Resource Center (Lake City) - MORGAN County

Phone: 865-426-7876
1132 South Main Street
Lake City, TN 37769

Offers referral source for food pantry, clothing closets, parenting classes, computer classes, tutoring of children, and pre-school classes for mother and kids one day a week. Summer offering of Camp Discovery.

Family Resource Center (Norwood) - MORGAN County

Phone: 865-435-6556
Director: Courtney Vandevander
803 East Tri County Blvd.
Oliver Springs, TN 37840

Offers tutoring for reading, math, etc., adult computer classes, a 2-week academic summer camp for children, community events and referral for other services.

Family Resource Center (Oak Ridge Schools)

Phone: 865-425-3205
298 Robertsville Road
Oak Ridge, TN 37830

Assists at risk children and their families in order for students to have success in school. The center offers various resources and referrals for children and families in the Oak Ridge School System.

Family Self Sufficiency Program - Oak Ridge Housing Authority

Phone: 865-482-1006 ext. 28
10 Van Hicks Place
Oak Ridge, TN 37830

Hours: M, Tues., Thurs, F (8:30-5:00) W (8:30-1:00)

The Oak Ridge Housing Authority runs the program. Serves Oak Ridge and area 10 miles beyond Oak Ridge. Assists residents of public housing locate training or education, which will enable them to find better jobs.

Florence Crittenton Agency

Phone: 865-602-2021
1531 Dick Lonas Road
Knoxville, TN 37909
www.fcaknox.org

The Crittenton Residential Treatment Program, which is made up of sessions addressing anger management, independent living skills, social skills, stress management/relaxation and conflict resolution/positive decision making. They are provided with individualized education through the New Pathways Academy, an on-campus school that provides opportunities to succeed in a school setting in preparation for community employment or the pursuit of higher education. The program provides a group living experience for approximately 90 days that is supportive to the individual/ family with counseling and substance abuse treatment and recovery programs offered by the agency. They also offer the Students Teaching and Respecting Sexuality program. Devoted to improving opportunities for healthy, happy and productive lives for young women at risk /in crisis, and their families through a system of care. Programs designed to provide intensive evidence-based alcohol and drug inpatient treatment to adolescents, male and female, ages 13 to 18.

Girls Incorporated of Oak Ridge

Phone: 865-482-4475
P.O. Box 7040
Oak Ridge, TN 37831

Helps girls to become self-sufficient, responsible citizens, and serves as a vigorous advocate for girls, focusing on special needs and support of each other.

Girl Scouts of Tanasi Council, Inc.

Phone: 865-688-9440
1567 Downtown West Blvd.
Knoxville, TN 37919

Helps to prepare girls, ages 5-17, to become competent and resourceful women by inspiring girls with the highest ideals of character, conduct, patriotism and service.

Goodwill Industries

Phone: 865-481-3571
Retail Store Phone: 865-481-3227
695 Emory Valley Road
Oak Ridge, TN 37830

Serves Anderson, Roane, and Morgan counties with referral from Department of Rehabilitation Services. Offers programs to enhance academic scores: Teach basic job skills (resume and cover letter writing); vocational evaluation; job placement; driver's education; classes on how to use Excel, Word, and the Internet.

Knoxville Area Rescue Ministries (KARM)

Office

Phone: 865-673-6540
418 Broadway
Knoxville, TN 37917

Store Locations:

North Knoxville Powell

Phone: 865-521-7766 Phone: 865-947-1663

3955 Western Avenue 3555 West Emory Rd.

Knoxville, TN Powell, TN

West Haven Center (off I-640) Corner of Clinton Hwy and West Emory West Knoxville

Knoxville

Phone: 865-690-0939 Phone: 865-688-4490

115 Sherlake Lane 314 Merchants Drive

Knoxville, TN Knoxville, TN

Off Kingston Pike

Near Ryan's Steakhouse Knoxville

South Knoxville Phone:865-474-9180

Phone: 865-577-0404 5917 Kingston Pike

4528 Chapman Hwy Knoxville, TN

Knoxville, TN

In Food City Shopping Center Knoxville

Thrift stores have available furniture (tables, chairs, bedroom, dining room, etc.). Provide household items such as lamps, kitchen equipment, glassware, pots/pans, men's, women's, and children's clothing- including infants and toddlers- as well as electronics, including televisions, stereos, etc. Serves Knoxville area for homeless, counseling, and referral, case management. Offers emergency shelter, meals, and recovery services.

Educational resources(GED), family services through the Department of Human Services, spiritual and mental counseling, transportation when needed.

Knox County Career Center

Phone: 865-594-2741

Fax: 865-594-2767

2700 Middlebrook Pike, Suite 100

Knoxville, TN 37921

<http://www.tn.gov/humanservices/article/office-locator-trc-ttap#sthash.yNCSRMP7.dpuf>

Knox County Vocational Rehabilitation

Phone: 865-594-2741

TTY: 865-594-6006

Fax: 865-594-6535

or: 865-523-7852

520 West Summit Hill Drive, Suite 301

Knoxville, TN 37902

Regional Supervisor: Amy Radar

National Library Service for the Blind and Physically

Handicapped <http://www.loc.gov/nls/>

Through a national network of cooperating libraries. NLS administers a free library program of braille and audio materials circulated to eligible borrowers in the United States by postage-free mail.

Nurture the Next (previously known as prevent child abuse)

Phone: 865-483-7377

Phone: 888-383-0994

1660 Oak Ridge Turnpike

Oak Ridge, TN 37830

www.nurturethenext.org

Prevention, education, domestic violence helpline, parenting courses, parenting helpline, stewards of children program.

Oak Ridge Schools Preschool

Phone: 865-425-9122

Fax: 865-425-9120

304 New York Avenue

Oak Ridge, TN 37830

<https://www.ortn.edu/preschool/>

Tennessee Career Center in Anderson County

Phone: 865-483-7474

101 South Main Street, Suite 490

Clinton, TN 37716

Hours: M-F (8am-4:30pm)

Serves Anderson County residents that are low-income and dislocated workers.

Provides assessment and testing, basic skills/academic enrichment, career counseling, employment training classes, keyboarding/computer literacy classes, “Survival Skills for Women/Men”, “Adventures in Attitudes” classes, job search assistance, GED classes, work experience and on-the-job training, assistance with skilled classroom training and off-site and supportive services to assist with travel and other training and work- related costs.

Tennessee Career Center at Oak Ridge

Phone: 865-483-7474

Fax: 865-483-9209

599 Oak Ridge Turnpike, Suite B

Oak Ridge, TN 37831

Offers computerized labor market information, Internet access, workshops, an on-line talent bank, job placement, recruitment and training.

Tennessee School for the Blind

Phone: 615-231-7300

Fax: 615-871-9312

115 Stewarts Ferry Pike

Nashville, TN 37214

<http://www.tsbtigers.org/Default.htm>

Senior Life Skills

Phone: 865-594-2790

Provides an alternative to inpatient hospitalization; offering intensive clinical services to seniors experiencing depression, unresolved grief, anxiety/panic disorders, and other mental health issues.

Unchained

Phone: 480-258-2777

Residential Program for Sex Traffic Victims

United Way of Anderson County, Inc.

Phone: 865-483-8431

P.O. Box 4158
301 Broadway Ave
Oak Ridge, TN 37831

United Way 211

Phone: 865-457-5500
149 N. Main Street
Clinton, TN 37716

<http://tn211.mycommunitypt.com/>

Provides free and confidential information and referral service 24 hours a day, seven days a week

United Way Contact Helpline Inc.

Phone: 865-482-4949
P.O. Box 4641
Oak Ridge TN, 37830

<http://www.contactcarelinetn.org>

Provides 24 hour a day telephone listening/counseling, information/referral, and suicide prevention services, which are free, anonymous, and confidential. Also provides TeleFriend as an after-school helpline for children.

EMPLOYMENT

American Job Center (Tennessee Career Center)

Phone: 865-483-7474
Toll Free: 800-232-1565
Fax: 865-483-9209
136 S Illinois Ave #102
Oak Ridge, TN 37831-5359

Offers computerized labor market information, internet access, workshops, an online talent bank, job placement, recruitment and training.

Anderson County Community Action Commission

Phone: 865-457-5500 / Fax: 865-457-5502
149 N. Main Street
Clinton, TN 37716

www.andersoncac.org

Provides training, technical assistance, and advocacy to families. Offers assistance with commodities (bi monthly-qualify by income) that serves low income (125% poverty guidelines) residents of Anderson County. The food pantry serves low income residents of Anderson County.

Appalachian OUTreach

865-268-9098
Fax: 865-318-9025
etn.appalachianoutreach@gmail.com
% Sharon Brown, PO Box 5568, Maryville, TN 37802

<https://appalachianoutreach.org/>

Organization to empower, connect and support E.TN lesbian, gay, bisexual, transgender and queer LBGTQ+ people through the provision of safe and healthy, inclusively welcoming and affirming programs and respect for

partnerships, which promote community building, resource development and education for all.

Autism Breakthrough of Knoxville

Phone: 865-247-0065

Fax: 865-247-0066

900 East Hill Ave Suite 145

Knoxville, TN 37915

www.breakthroughknoxville.com

Breakthrough offers residential services, in-home support, personal assistance, day services, a Saturday therapeutic recreation program, community based activities focusing on education, job skills development, community integration, employment and community first services, and also hosts a social group for adults with autism.

Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660

Knoxville Office Phone: 865-670-2944

Fax: 865-470-7028

9050 Executive Park Drive, Suite 101-B

Knoxville, TN 37923

<http://www.disabilityrightstn.org/>

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. For people who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

Disability Resource Center

Phone: 865-637-3666

(For deaf only): TTY 865-6376796

Fax: 865-637-5616

900 East Hill Avenue, Suite 120

Knoxville TN, 37915

<http://www.drctn.org>

Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

East TN Adult Education, Anderson County Office

865-457-7323

214 Nave Street, Clinton, TN 37716

M-F 8am-4:30pm

Serves Anderson county residents that are low-income and dislocated workers. Provides assessment and testing, basic skills/academic enrichment, career counseling, employment training classes, keyboarding/computer literacy classes, "Survival Skills for Women/Men", "Adventures in Attitudes", classes, job search assistance, GED Classes, work experience and on the job training, assistance with skilled classroom training and off-site

and supportive services to assist with travel and other training and work-related costs.

Emory Valley Center

Phone: 865-483-4385

715 Emory Valley Rd.

Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. Tn. Counties.

Family Resource Center (Lake City) - Anderson and Campbell Counties

Phone: 865-426-7876

1132 South Main Street

Lake City, TN 37769

Offers referral source for food pantry, clothing closets, parenting classes, computer classes, tutoring of children, and pre-school classes for mother and kids one day a week. Summer offering of Camp Discovery.

Family Resource Center (Norwood) - Morgan County

Phone: 865-435-6556

Director: Courtney Vandevander

803 East Tri County Blvd.

Oliver Springs, TN 37840

Offers tutoring for reading, math, etc., adult computer classes, a 2-week academic summer camp for children, community events and referral for other services.

Family Self Sufficiency Program

Phone: 865-482-1006 ext. 28

10 Van Hicks Place

Oak Ridge, TN 37830

Hours: M, Tues., Thurs, F (8:30-5:00) W (8:30-1:00)

The Oak Ridge Housing Authority runs the program. Serves Oak Ridge and area 10 miles beyond Oak Ridge. Assists residents of public housing locate training or education, which will enable them to find better jobs.

Goodwill Industries

Phone: 865-481-3571

Retail Store Phone: 865-481-3227

695 Emory Valley Road

Oak Ridge, TN 37830

Serves Anderson, Roane, and Morgan counties with referral from Department of Rehabilitation Services. Offers programs to enhance academic scores: Teach basic job skills (resume and cover letter writing); vocational evaluation; job placement; driver's education; classes on how to use Excel, Word, and the Internet.

Knox County Career Center

Phone: 865-594-2741

Fax: 865-594-2767

2700 Middlebrook Pike, Suite 100

Knoxville, TN 37921

<http://www.tn.gov/humanservices/article/office-locator-trc-ttap#sthash.yNCSRMP7.dpuf>

Knox County Vocational Rehabilitation

Phone: 865-594-2741
TTY: 865-594-6006
Fax: 865-594-6535
or: 865-523-7852
520 West Summit Hill Drive, Suite 301
Knoxville, TN 37902
Regional Supervisor: Amy Radar

Southern Immigrant Legal Services

Phone: 615-750-1200
Toll Free: 866-721-7828
Fax: 615-366-3349
311 Plus Park Boulevard, Suite 135
Nashville, TN 37217

Provides free legal services to migrant and seasonal farm workers in TN, KY, AL, MS, LA and AR

Tennessee Career Center in Anderson County

Phone: 865-483-7474
101 South Main Street, Suite 490
Clinton, TN 37716

Hours: M-F (8am-4:30pm)

Serves Anderson County residents that are low-income and dislocated workers.

Provides assessment and testing, basic skills/academic enrichment, career counseling, employment training classes, keyboarding/computer literacy classes, “Survival Skills for Women/Men”, “Adventures in Attitudes” classes, job search assistance, GED classes, work experience and on-the-job training, assistance with skilled classroom training and off-site and supportive services to assist with travel and other training and work-related costs.

Tennessee Career Center at Oak Ridge

Phone: 865-483-7474
Fax: 865-483-9209
599 Oak Ridge Turnpike, Suite B
Oak Ridge, TN 37831

Offers computerized labor market information, Internet access, workshops, an on-line talent bank, job placement, recruitment and training.

Tennessee Department of Labor and Workforce Development

Phone: 877-813-0950
<http://www.tn.gov/workforce>

Provides information on how to file for unemployment insurance.

Veterans Office

Phone: 865-463-6803
Director Cell: 865-556-0997
Fax: 865-457-6263
Leon Jaquet, US Navy (Retired), Director
100 North Main Street, RM #114
Clinton, TN 37716

<http://www.anderson-county.com/mayor/veterans/>

<http://benefits.va.gov/benefits/>

Office Hours: M-F (8am-5pm)

The mission of the Anderson County Veterans Service Office is to provide Veterans, widows and their dependents counseling and assistance in filing for disability compensation, pension, death benefits, education, vocational rehabilitation, medical and dental treatment, insurance and home loan benefits through the Department of Veterans Affairs.

FEE ASSISTANCE

Aid to Distressed Families of Appalachian Counties (ADFAC)

Phone: 865-483-6028

1051 Oak Ridge Turnpike

Oak Ridge, TN 37830

<http://www.adfac.org/>

Hours: M-Thurs. (8:30am-12pm and 1-4:30pm)

ADFAC works through the Social Services and Affordable Housing programs to provide direct financial aid, home rehabilitation, one on one counseling and/or preventive education to those affected by poverty. ADFAC's mission is to promote self-sufficiency and family stability through programs that provide assistance for immediate needs and help families plan for and/or prevent future crises. Offers emergency assistance for household items, school supplies, rent and utilities

Anderson County Community Action Commission

Phone: 865-457—5500

Fax: 865-457-5502

Email: stbutk@juno.com

149 N. Main Street

Clinton, TN 37716

Provides training, technical assistance, and advocacy to families. Offers assistance with commodities (bi monthly-qualify by income) that serves low income (125% poverty guidelines) residents of Anderson County. The food pantry serves low income residents of Anderson County.

Bethany Christian Services

Phone: 865-588-5283

318 Erin Drive Suite #10

Knoxville, TN 37919

<https://www.bethany.org>

Services include adoption, foster care, and pregnancy counseling. We also provide counseling to families, assist refugees and immigrants resettling in the U.S.

Caregiver Relief Assisted Living

1-800-294-9621

Directory to find home health providers and financial assistance.

Catholic Charities of East Tennessee

Phone: 865-524-9896

3009 Lake Brook Blvd.

Knoxville, TN 37909

Catholic Charities (Cont.) Offers reality based therapy, which helps clients gain effective control of their lives through increased self-awareness. Services include individual, family, marital, and group therapies. Services are provided on a voluntary basis with payment based on a sliding scale.

Child and Family Therapy Center

Phone: 423-481-2536

or: 423-691-3332

Toll Free: 1-800-226-6539

315 Pennsylvania Avenue

Oak Ridge, TN 37830

Hours: M-F (9am-4:45pm)

Provides individual therapy for a full range of mental issues. Anyone can be seen without insurance, and reduced fees are available upon request.

Child Support Office

Phone: 865-482-6001

Fax: 865-482-6030

26 Kentucky Avenue

Oak Ridge, TN 37830

M-F 8am-5pm

Child Support Enforcement

Phone: 615-313-4880

Clinch River Home Health

Phone: 865-457-4263

Beth Fee, Director

P.O. Box 56

Clinton, TN 37717

Provides in-home nursing, aide services and rehabilitation therapies to the sick, disabled, and elderly. Private fees are based on income.

Clinton Baptist Association

Phone: 865-457-9481

400 Market Street

Clinton, TN 37722

Hours: M-F (9:00am-1:00pm)

Serves Anderson County. Assists low-income families with utilities. Also helps with prescriptions, rent etc.

Clinton Housing Authority

Phone: 865-457-9692

825 McAdoo St.

Clinton, TN 37716

Provides public housing for Anderson County. Eligibility determined following credit checks, police background checks and landlord references. Provides low-cost vouchers for the area.

Crime Victim Compensation Program

Phone: 615-741-2734

Disability Resource Center

Phone: 865-637-3666

(For deaf only): TTY 865-6376796

Fax: 865-637-5616

900 East Hill Avenue, Suite 120

Knoxville TN, 37915

<http://www.drctn.org>

Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

Habitat for Humanity

Phone: 865-482-7713

111 Randolph Road.

Oak Ridge, TN 37830

Provides home ownership to low and very low income residents of Anderson County. Also aid in repair of homes. Homes are built or renovated using as much volunteer labor and donated materials as possible. If a person is too poor to secure a bank loan, Habitat will help them secure one.

Interfaith Health Clinic

Phone: 865-546-7330

315 Gill Ave.

Knoxville, TN 37917

Laurel Goodrich: 865-482-2003

Paige Newsom: 865-482-7782

Serves all areas. Primary medical care, dental care, mental health treatment, counseling, eye care, pharmacy. Hospitalization for diagnosis and treatment.

Ladies of Charity

Phone: 865-247-5790

120 Baxter Avenue

Knoxville, TN 37917

Hours: M-F (9:30am-1:30pm)

<https://www.ladiesofcharityknox.org/>

ladiesofcharityknox@locktown.org

Ladies of Charity (Cont.) Emergency assistance program offers assistance with medication, with rent and utility payment, 3-day food supply to families 3 times a year. Help is given to children through baby food.

Legal Aid Society of Middle Tennessee & The Cumberland's

Phone: 865-483-8454

800-238-1443

575 Oak Ridge Turnpike, Suite 101, Oak Ridge, TN 37830

P.O. Box 5209, Oak Ridge, TN 37831

www.las.org

The Low Income Home Energy Assistance Program (LIHEAP)

Phone: 202-401-9351

Fax: 202-401-5661

Staff Contacts, Division of Energy Assistance

Office of Community Services, Division of Energy Assistance

Aerospace Building, 5th Floor West

370 L'Enfant Promenade, S.W.

Washington, D.C. 20447

Helps keep families safe and healthy through initiatives that assist families with energy costs. WE provide federally funded assistance in managing costs associated with: Home energy bills, Energy crises, weatherization, and energy related minor home repairs.

Mid-East Community Action Agency

Phone: 865-354-0450

2305 North Gateway Avenue

Rockwood, TN 37854

Mailing Address

P.O. Box 790

Kingston, TN 37763

<http://www.mecaa.net/>

Hours: M-Thurs (7:30am-11:30am) and (12:15am-4pm), F (7:30am-1pm)

Low income home energy assistance program

Phoenix Counseling Services

Phone: 865-548-7474

729 North Charles Seivers Blvd.

Clinton, TN 37716

Rural Development-USDA

Phone: 865-523-3338

4730 New Harvest Lane, Suite 3

Knoxville, TN 37918

Provides loans for low-income families to purchase a home.

Student/Family Support Project

Phone: 865-483-8454

or: 800-238-1443

226 Broadway

Jackson Square, Oak Ridge, TN 37830

Tennessee Alliance for Legal Services

Phone: 615-627-0956

or: 888-395-9297

Fax: 615-627-0964

50 Vantage Way, Suite 250

Nashville, TN 37228

TALS is a statewide non-profit organization that seeks to build partnerships to support the delivery of effective civil legal services for low-income and elderly Tennesseans. TALS is committed to increasing equal access to

justice across Tennessee. TALS is an alliance of the federally funded legal aid programs, independent providers of civil legal services, and supporting agencies in Tennessee.

Tennessee Department of Human Services

Phone: 865-457-3660

182 Frank L. Diggs Dr. Suite 200

Clinton, TN 37716

Hours: M-F (8am-4:30pm)

Provides help with food stamps, Families First, Medicaid, and TENNcare.

Torch ESG Program

Phone: 865-318-4788

Fax: 865-481-7225

320 Robertsville Road

Oak Ridge, TN 37830

www.oakridgetorch.org

Hours: M,W,F (9am-12pm) Tues. (1pm-4pm) Closed Thursday.

HUD/THDA funded financial assistance for eligible individuals and families who face homelessness or would remain homeless.

Veterans Office

Phone: 865-463-6803

Director Cell: 865-556-0997

Fax: 865-457-6263

Leon Jaquet, US Navy (Retired), Director

100 North Main Street, RM #114

Clinton, TN 37716

<http://www.anderson-county.com/mayor/veterans/>

<http://benefits.va.gov/benefits/>

Office Hours: M-F (8am-5pm)

The mission of the Anderson County Veterans Service Office is to provide Veterans, widows and their dependents counseling and assistance in filing for disability compensation, pension, death benefits, education, vocational rehabilitation, medical and dental treatment, insurance and home loan benefits through the Department of Veterans Affairs.

Weatherization Assistance Program

Phone: 865-691-2551 Ext. 4

For Appointment: 865-457-3259

911 Cross Park Dr., D-100

Knoxville, TN 37823

Administered by ETHRA. This program is designed to assist low-income families with insulation (both ceiling and floor), weather-stripping, replacement of windows and doors. Services are available to Anderson County Residents only.

GOV. FOOD AID / NUTRITIONAL PROGRAMS

Phone: 865-425-880

710 North Main St.

Clinton, TN 37716

<http://tn.gov/health/topic/localdepartments#sthash.zqKpb7JX.dpuf>

Serves all areas. Offers WIC, immunizations, school physicals (for uninsured children), Tuberculosis skin tests and treatment for Tuberculosis, testing and treatment of sexually transmitted diseases, family planning program (birth control), cancer screening (for women), Drug and alcohol screening for treatment placement, Child Health and Development, HUG program, Families First, TennCare enrollment and re-verification, death certificates, nutritional education. Adult health services, environmental health, emergency preparedness, dental clinic, primary care- vital records.

East Tennessee- Human Resource Agency (ETHRA)

Phone: 865-457-3352

125 Leinart St. Suite 3

Clinton, TN 37716

Assists in setting up transportation arrangements for surrounding counties, provides legal assistance for elderly, operates a diverse range of programs and services for senior adults, hosts nutrition programs for children, provides HUD housing assistance, Home Weatherization and Heating and Cooling assistance, Employment Development and Transportation to Probation Services.

Tennessee Department of Human Services

Phone: 865-457-3660

182 Frank L. Diggs Dr. Suite 200

Clinton, TN 37716

Hours: M-F (8am-4:30pm)

Provides help with food stamps, Families First, Medicaid, and TENNcare

FREE COMMUNITY MEALS

Anderson County Office on Aging & Senior Center

Phone: 865-457-3259

195 Edgewood Ave

Clinton, TN 37716

acseniors@andersontn.org

Hours: Mon – Fri, 1:00 pm

Free hot meal provided to Anderson County seniors. Can be delivered.

First United Methodist Church

Phone: 483-4357

Community Meal

1350 Oak Ridge Turnpike

Oak Ridge, TN

Hours: Third and Fourth Wednesday of each month, 5:30-6:30pm

Open to anyone

First Baptist Church (Clinton)

Phone: 865-457-9353

225 North Main Street

Clinton, TN 37716

Shepherd's Table: free community meal on the fourth Saturday of every month from 11:15-12:15 pm.

First Presbyterian Church

Phone: 865-483-1318

1051 Oak Ridge Turnpike

Oak Ridge, TN 37830

Welcome Table

Hours: First Thursday of every month, 5-6 pm.

Grace Covenant Church

Phone: 483-6752

The Table of Grace

320 Robertsville Road

Oak Ridge, TN 37830

Hours: Second Thursday of the Month (5-6pm)

Open to anyone

House of Worship

Phone: 272-3703

190 Manhattan Ave.

Oak Ridge, TN 37830

Free Fellowship dinner, open to anyone

Hours: First Wednesday of every month 6:00-8pm

Free Breakfast, open to anyone

Hours: First Sunday of every month, 8:30-9:45 am

Oak Ridge Senior Center

Phone: 865-425-3999

1403 Oak Ridge Turnpike

PO Box 1, Address to Senior Center

Oak Ridge, TN 37830

Events are scheduled daily for seniors. Noon day meals are also served at 11am-11:30am provided by the Senior Nutrition Program.

Oak Ridge Unitarian Universalist Church

Phone: 483-6761

Stone Soup

809 Oak Ridge Turnpike

Oak Ridge, TN 37830

Hours: Last Friday of month (5pm-6pm)

Open to Anyone

Robertsville Baptist Church

Phone: 865-483-1316
251 Robertsville Rd.
Oak Ridge, TN 37830

Tabitha's Table, hot meals open to anyone; can call ahead if in Oak Ridge and need transportation

Hours: Every Monday, 6-7 pm.

Clothing closet available from 9:00am-11:30am on Tuesdays.

FOOD BANKS

Central Baptist Church

Phone: 483-7495
130 Providence Road
Oak Ridge, TN 37830
Hours: Tuesday (9am-10am)

Photo ID, D.L, or SS card required, Can't pick up for someone else, 1 time per month, OR+ county

Edgemoor Baptist Church

Phone: 865-945-2249
330 Old Emory Rd.
Clinton, TN 37716

Serves Claxton Residents. Thursday 12-2

First Baptist Church (Clinton)

Phone: 865-457-9353

Location

225 North Main Street
Clinton, TN 37716

Mailing Address

P.O. Box 268
Clinton, TN 37717

The food pantry is open to Clinton residents Tuesdays from 3:00-5:00 pm; households can be served once per month. Bring photo ID and piece of mail showing name and current address.

First Baptist Church (Oak Ridge)

Phone: 865-483-4615
1101 Oak Ridge Turnpike
Oak Ridge, TN 37830

Food pantry open Thursday from 1:30-4pm (1 time every 4 weeks, open to anyone)

Serves Anderson and surrounding counties. Clothing once every four weeks or on an emergency basis.

Friendship Center

865-426-6518
165 Phillips Lane, Briceville, TN
3rd Tuesday of each month: 11:45am- 3:30pm

Briceville residents only, once per month.
Emergency: Becky Barns: 865-426-4662

Grace Lutheran Church Food Pantry

Phone: 865-483-3787
131 West Gettysburg Ave.
Oak Ridge, TN 37830

Hours: Friday (10am-12pm)

Serves Anderson, Roane, and Morgan counties. Provides food and supplies to needy families who meet USDA income standards. No USDA food will be given without meeting income standards. D.L. or ID must show Roane or Anderson as a county of residence; complete an application; once per month.

Highland View Church of Christ

Phone: 865- 483-7471
138 Providence Road
Oak Ridge, TN 37830

Hours: Thursday (10am-12pm)

D.L or photo ID; 2 times per month

Knoxville Area Rescue Ministries (KARM)

Phone: 865-673-6540
418 Broadway
Knoxville, TN 37917

Serves Knoxville area. Offers emergency shelter, meals, and recovery services.

Ladies of Charity

Phone: 865-522-6341
1031 North Central Avenue
Knoxville, TN 37917

Hours: M-F (9:30am-1:30pm)

Emergency assistance programs offer assistance with medication, with rent and utility payment, 3-day food supply to families 3 times a year. Help is given to children through baby food.

Main Street Baptist Church

Phone: 865-426-2184
215 Fourth Street
Lake City, TN 37769

Food staples, occasionally paper goods, detergent, etc. received from Second Harvest. May be served only once a month. Lake City residents only, will require proof of residency.

Memorial United Methodist Church

Phone: 457-2287
323 North Main Street
Clinton, TN 37716

Hours: 1st and 3rd Thursday of each month (5:30-6:30pm)

Church prefer Clinton residents only
D.L and proof of residence required
Canned and boxed food; wash powder only on 3rd Thursday

Norris Area Food Pantry

Phone: 494-9407
Norris United Methodist Church
62 Ridgeway Rd.
Norris, TN

Hours: 4th Thursday of each month, except Nov. and Dec. (3rd Thurs)
8:30-10:30am: Norris, Andersonville, Heiskell
12-2pm: Briceville, Lake City, Caryville only
Norris income, photo ID, proof of residence

Oliver Springs Community Ministries

Phone: 435-7294 by several churches
Tri-County Shopping Center
Oliver Springs, TN 37840

Hours: Monday (9am-1pm)
Only residents with 37840 zip code

Second Baptist Church

Phone: 865-457-2046
777 Public Safety Lane
Clinton, TN 37716

Food bank serving Clinton residents. Food available from 9:00am -12pm on Wednesdays. Serves individuals once a month. Requires proof of residency.

Second Harvest Food Bank of East Tennessee

Phone: 865-521-0000
Fax: 865-521-0040
922 Delaware Ave.
Knoxville, TN 37921

Provides food to agencies that feed senior citizens, poor children, struggling parents, the homeless, the disabled, and those recovering from addiction; serves Anderson County.

South Clinton Baptist Church

Phone: 865-457-0863
1000 Clinch Avenue
Clinton, TN 37716

Hours: Mondays (9:00 am-12 pm)
Food Bank serving Clinton residents with 37716 zip code.

St. Joseph's Food Pantry

Phone: 482-2875
St. Mary's Catholic Church
327 Vermont Ave.
Oak Ridge, TN 37830

Hours: Wednesday (10 am-11:45 pm)

Photo ID; 1 time per month; first 75 people served

Valley View United Methodist Church

Phone: 945-5133
815 Old Edgemoor Lane
Clinton, TN

Hours: Saturday after every 3rd Friday each month. (9am-10am; line up at 7am)
Provided through Second Harvest Mobile Food Pantry

D.L. or ID, get in the car line starting at 7am, food dispersed around 9am until gone.

GRIEF SUPPORT

Compassionate Friends

Phone: 865-524-1689
Second United Methodist Church
1524 Western Ave.
Knoxville, TN 37921

Support group usually meets the second Sunday of every month at 2:00pm

East Tennessee Children's Hospital

Phone: 865-541-8000
2018 Clinch Ave.
Knoxville, TN 37916
Bereavement Contact Person:
P.J. Alexander, LCSW: 865-541-8536

Fort Sanders Regional Medical Center

Phone: 865-541-1101
1901 Clinch Ave.
Knoxville, TN 37916
Bereavement Contact Person:
Pam Shincurtl: 865-541-1267

Support group meets monthly; Pediatrics are part of monthly support group.

Knoxville Suicide Grievors Support Group

Contact Paula J. Alexander, LCSW, CGC
pj4031@tds.net
<http://tspn.org/for-survivors-of-suicide>

Meetings: 2nd Thursday of each month at 7:00pm
Kingston/Roane County

Methodist Medical Center at Oak Ridge

Phone: 865-835-1000
Bereavement Contact Person:
Cheryl Stallings: 865-835-2268
990 Oak Ridge Turnpike
Oak Ridge, TN 37830

Service offered through Covenant Health

The Resolve Through Sharing program for bereavement holds meetings as needed for families. Walk to Remember is conducted every year in October.

Refers to Compassionate Friends, 1-877-969-0010 or www.compassionatefriends.org

Surviving Trauma Group

Phone: 865-333-5035

Email Carrie Fair at FairhavenTN@gmail.com

Fairhaven Counseling and Consulting

125 North Concord St.

Knoxville, TN 37919

Trauma focused treatment for Domestic Violence, Self Esteem, Trauma, and PTSD.

Age: Adults

Session Cost: Check with Carrie Fair on reduced rates.

The Tennessee Department of Health

SIDS Coordinator for Knoxville/Knox County is Joyce Hurst

Phone: 865-215-5193

Joyce.hurst@knoxcounty.org

University of Tennessee Hospital

Phone (main): 865-544-9000

Compassionate Friends of Knoxville, Ted Wampler: 865-986-7375

Infant Support Loss, Tom Baer: 865-966-6770

1924 Alcoa Hwy

Knoxville, TN

EMERGENCY HOUSING/ HOUSING FEE **ASSISTANCE**

Aid to Distressed Families of Appalachian Counties (ADFAC)

Phone: 865-483-6028
First Presbyterian Church
1051 Oak Ridge Turnpike
Oak Ridge, TN 37830
<http://www.adfac.org/>

Hours: M-Thurs. (8:30am-12pm and 1-4:30pm)

ADFAC works through the Social Services and Affordable Housing programs to provide direct financial aid, home rehabilitation, one on one counseling and/or preventive education to those affected by poverty. ADFAC's mission is to promote self-sufficiency and family stability through programs that provide assistance for immediate needs and help families plan for and/or prevent future crises. Offers emergency assistance for household items, school supplies, utilities

Anderson County Office on Aging

Director: Cherie Phillips
Phone: 865-457-3259
96 Mariner Point Drive
Clinton, TN 37716

Assists Low income elderly with utilities in an emergency situation. Funding from EF&S, local churches, and local governments. Information and assistance seeking home repairs for the elderly. Churches, local organizations and individuals donate time to help with small repairs.

Camelot Care Centers

Phone: 865-481-3972
Toll Free: 1-800-390-6144
103 Donner Drive
Oak Ridge, TN 37830
www.thecamelotdifference.com

Intensives in-home services for behavioral health issues, therapeutic foster care, and respite care for families. Traditional outpatient services include individual, family, and group therapies.

Child and Family Tennessee

Phone: 865-524-7483
901 East Summit Hill Drive
Knoxville, TN 37915

Services include help for drug, alcohol, and mental problems; safety and recovery from family violence; professional counseling.

Child and Family Tennessee: Project Safeplace

Phone: 865-523-2689
2701 East 5th Avenue
Knoxville, TN 37914

Provide crisis counseling and a homeless shelter for those between the ages of 12-17

Clinton Baptist Association

Phone: 865-457-9481
400 Market Street
Clinton, TN 37716

Hours: M-F (9:00am-1:00pm)

Serves Anderson County. Assists low-income families with utilities.

Clinton Housing Authority

Phone: 865-457-9692
825 McAdoo St.
Clinton, TN 37716

Provides public housing for Anderson County. Eligibility determined following credit checks, police background checks and landlord references.

C.E.A.S.E. (Community Effort Against Spouse Abuse)

Business phone: 865-581-7029
Hotline/Crisis: 865-581-2220

P.O. Box 3359
Morristown, TN 37815

<http://www.lcs.net/cease/>

C.E.A.S.E (Cont.) The mission of CEASE is to offer support for victims of domestic violence and sexual assault in our community, and to enable them to live violence free lives.

Tennessee Department of Human Services

Phone: 865-457-3660
182 Frank L. Diggs Dr. Suite 200
Clinton, TN 37716
Hours: M-F (8am-4:30pm)

Provides help with food stamps, Families First, Medicaid, and TENNcare.

Department of Children's Services

Phone: 865- 425-4458
(Reporting Abuse/Neglect): 1-877-237-0004
182 Frank L. Diggs Drive, Suite 100
Clinton, TN 37716

Provides temporary care for children who cannot safely remain in their own homes. Provides permanent homes for those children who are legally free for adoption and rehabilitating delinquent youth. Provides supportive services to help strengthen families so that they are able to safely care for their children at home, prevention services for unruly youth and their families, as well as probation and aftercare services for juvenile offenders.

Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660
Knoxville Office Phone: 865-670-2944
Fax: 865-470-7028
9050 Executive Park Drive, Suite 101-B
Knoxville, TN 37923
<http://www.disabilityrightstn.org/>

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. For people who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

East Tennessee- Human Resource Agency (ETHRA)

Phone: 865-457-3352
125 Leinart St. Suite 5
Clinton, TN 37716

Assists in setting up transportation arrangements for surrounding counties, provides legal assistance for elderly, operates a diverse range of programs and services for senior adults, hosts nutrition programs for children, provides HUD housing assistance, Home Weatherization and Heating and Cooling assistance, Employment Development and Transportation to Probation Services.

Emory Valley Center

Phone: 865-483-4385
715 Emory Valley Rd.
Oak Ridge, TN 37830

Serves Anderson, Morgan, and portions of surrounding counties. Offers supported employment, early intervention, residential services, community participation, integrated production, day services and sheltered workshops for individuals with an I.Q. of less than 70.

Family Self Sufficiency Program

Phone: 865-482-1006 ext. 28
10 Van Hicks Place
Oak Ridge, TN 37830

Hours: Mon, Tues, Thurs, F (8:30-5:00) W (8:30-12:00)

The Oak Ridge Housing Authority runs the program. Serves Oak Ridge and area 10 miles beyond Oak Ridge. Assists residents of public housing locate training or education, which will enable them to find better jobs.

Florence Crittenton Agency

Phone: 865-602-2021
1531 Dick Lonas Road
Knoxville, TN 37909
www.fcaknox.org

The Crittenton Residential Treatment Program, which is made up of sessions addressing anger management, independent living skills, social skills, stress management/relaxation and conflict resolution/positive decision making. They are provided with individualized education through the New Pathways Academy, an on-campus school that provides opportunities to succeed in a school setting in preparation for community employment or the pursuit of higher education. The program provides a group living experience for approximately 90 days that is supportive to the individual/ family with counseling and substance abuse treatment and recovery programs offered by the agency. They also offer the Students Teaching and Respecting Sexuality program. Devoted to improving opportunities for healthy, happy and productive lives for young women at risk /in crisis, and their families through a system of care. Programs designed to provide intensive evidence-based alcohol and drug inpatient treatment to adolescents, male and female, ages 13 to 18.

Habitat for Humanity

Phone: 865-482-7713
111 Randolph Road.
Oak Ridge, TN 37830

Provides home ownership to low and very low-income residents of Anderson County. Also aid in repair of

homes. Homes are built or renovated using as much volunteer labor and donated materials as possible. If a person is too poor to secure a bank loan, Habitat will help them secure one.

HOPE of East Tennessee, Inc.

Phone: 865- 482-4826
188 Raleigh Rd.
Oak Ridge, TN 37830

HOPE is a nonprofit organization, which operates halfway houses for recovering addicts and alcoholics. Counseling and other assistance are provided in a structured chemical free environment.

Knoxville Area Rescue Ministries (KARM)

Main Office

Phone: 865-673-6540
418 Broadway
Knoxville, TN 37917

Store Locations:

Oak Ridge

Phone: 865-521-0770 x 321
461 Oak Ridge Turnpike
Oak Ridge, TN 37830

North Knoxville

Phone: 865- 521-0770 x 309
314 Merchant Dr
Knoxville, TN 37912

Powell

Phone: 865- 521-0770 x 331
3501 W Emory Rd
Powell, TN 37849

West Knoxville

Phone: 865-521-0770 x 312
115 Sherlake Lane
Knoxville, TN 37922

South Knoxville

Phone: 865-521-0770 x 304
4528 Chapman Hwy
Knoxville, TN 37920

Downtown Knoxville

Phone : 865-521-0770 x 306
733 Hall of Fame Drive
Knoxville, TN 37917

Thrift stores have available furniture (tables, chairs, bedroom, dining room, etc.). Provide household items such as lamps, kitchen equipment, glassware, pots/pans, men's, women's, and children's clothing including

infants and toddlers- as well as electronics, including televisions, stereos, etc. Serves Knoxville area for homeless, counseling, and referral, case management. Offers emergency shelter, meals, and recovery services.

Educational resources(GED), family services through the Department of Human Services, spiritual and mental counseling, transportation when needed.

Ladies of Charity

Phone: 865-247-5790

120 W. Baxter

Knoxville, TN 37917

Hours: Wed, Thurs, Fri Sat. (9:00am-4:00 pm) Closed Sunday & Monday

Emergency assistance programs offer assistance with medication, with rent and utility payment, 3-day food supply to families 3 times a year. Help is given to children through baby food.

LaFollette Housing Authority

Phone: 423-562-2261

Knoxville Phone: 865-523-5287

Fax: 423-562-1455

802 South Fourth Street

P.O. Box 392

LaFollette, TN 37766

<http://www.lafollettehousing.org/>

Provides low-cost vouchers for this area.

Mid-East Community Action Agency

Administrative Office

Phone: 865-248-8661

315 E. Race Street

Kingston, TN 37763

<http://www.mecaa.net/>

Other Locations:

Roane County

Phone: 865-354-0450

130 Pansy Hill Rd.

Harriman, TN 37763

<http://www.mecaa.net/>

Loudon County

Phone: 865-986-5212

119 N. A Street, Suite B

Lenoir City, TN 37771

<http://www.mecaa.net/>

Low income home energy assistance program

Oak Ridge Housing Authority

Phone: 865-482-1006
10 Van Hicks Road
Oak Ridge, TN 37830
<http://orha.net/>

Runs the Family Self Sufficiency Program. Provides low-cost housing vouchers for the area.

Oliver Springs Housing Authority

Phone: 865-435-1711
Contact: Karen
113 Wagner Court
Oliver Springs, TN 37840
<http://www.lowincomehousing.us/det/oliverspringshousingauthority-37840-j4>

Provides low-cost housing vouchers for the area

Peninsula Hospital

Phone: 865-970-9800
865-970-6329
P.O. Box 2000
2347 Jones Bend Road
Louisville, TN 37777

Peninsula Hospital (Cont.) A division of Parkwest Medical Center which offers both inpatient and outpatient services for children, adolescents and adults. Specializes in mental health care.

Ridgeview Psychiatric Hospital and Center

Phone: 865-482-1076
Crisis Line: 1-800-870-5481
240 West Tyrone Rd.
Oak Ridge, TN 37830

24 hour emergency services for homeless and mentally ill in Anderson, Campbell, Morgan, Rose, and Scott Counties. A Mobile Crisis Union provides emergency mental health services, diagnosis, and treatment of emotional disorders on inpatient and outpatient basis, housing assistance, counseling services, and referrals.

Rural Development-USDA

Phone: 865-523-3338
4730 New Harvest Lane, Suite 3
Knoxville, TN 37918

Provides loans for low-income families to purchase a home.

Safe Haven Crisis and Recovery Center for Sexual Assault

Phone: 865-558-9040
Fax: 865-584-7872
6215 Kingston Pike #A
Knoxville, TN 37919

Services include SAFECENTER, a safe place for victims of sexual assault where evidence will be collected and

counselling will be provided, a 24 hour crisis hotline.

Senior Citizen Home Assistance Service, Inc.

Phone: 865-523-2920
Contact: Ada Shannon
7121 Regal Lane, Suite 100
Knoxville, TN 37918
P.O. Box 3025
Knoxville, TN 37927

Caregivers for seniors

Torch ESG Program

Phone: 865-318-4788
Fax: 865-481-7225
Ridgeway Center #152 (off bus terminal road)
Oak Ridge, TN 37831
P.O. Box 5448
Oak Ridge, TN 37831
www.oakridgetorch.org

Hours: M,W,F (9am-12pm) Tues. (1pm-4pm) Closed Thursday.

HUD/THDA funded financial assistance for eligible individuals and families who face homelessness or would remain homeless.

TVECH Program: Operation Save

Phone: 1-877-488-8234
or: 1-888-556-0791
Fax: 1-866-876-0527
PO Box 27051
Knoxville, TN 37927
Hours: M-F (8:30am-5pm)

TVECH (Cont.) U.S. Department of Veterans Affairs funded temporary financial assistance for eligible veterans families who are facing homelessness or would remain homeless.

Unchained

Phone: 480-258-2777

Residential Program for Sex Traffic Victims

Veterans Office

Phone: 865-463-6803
Fax: 865-457-6263
Scott Nation U.S. Army (Retired), Director
100 North Main Street, RM #114
Clinton, TN 37716

Office Hours: M-F (8am-5pm)

<https://andersoncountyttn.gov/veterans-service/>

<http://benefits.va.gov/benefits/>

The mission of the Anderson County Veterans Service Office is to provide Veterans, widows and their dependents counseling and assistance in filing for disability compensation, pension, death benefits, education, vocational rehabilitation, medical and dental treatment, insurance and home loan benefits through the Department of Veterans Affairs.

Weatherization Assistance Program

Phone: 865-691-2551 Ext. 4

For Appointment: 865-457-3259

9111 Cross Park Dr., D-100

Knoxville, TN 37823

Contact for Anderson, Morgan, Campbell, Scott counties Steve Bandy 865-691-2551 ext 4262

Administered by ETHRA. This program is designed to assist low-income families with insulation (both ceiling and floor), weather-stripping, replacement of windows and doors.

PERMANENT **HOUSING OPTIONS**

(Rental amounts subject to change)

Auburn Hills

Phone: 865-483-5772

180 Tusculum Dr.

Oak Ridge, TN

Manager name: Sandy Perry

1 Bedroom: Based on income

Income limit: \$19,200 annually

Deposit: 1 Month's Rent

HUD complex; Handicapped accessible; must be 62 years of age or older

British Woods

Phone: 865-328-7238

301 Briarcliff

Oak Ridge, TN

Manager name: Rebecca Henderson

1 Bedroom: \$1049; 2 Bedroom: \$1259; 3 Bedroom: \$1499; 2 Bedroom Townhome:

\$1299 Deposit: \$200; Application Fee: \$50; Cleaning Fee: \$100; Pet Fee: \$400

Does not accept HUD voucher

Callaway Village

Phone: 457-8451
1000 Medaris Street
Clinton, TN
Manager: Christy Moretz
M-W-F 8:30-4:30pm

1 Bedroom: \$390; 2 Bedroom:\$425

Rent Based on Income

Accepts HUD vouchers; rent includes water, sewer, dumpster and monthly pest control.

Carden Rentals

Phone: 865- 483-5198
430 South Illinois
Oak Ridge, TN
Manager: Christi

1 Bedroom: \$395 & up; 2 Bedroom: \$450 & up; 3 Bedroom: none available; 1 Bedroom *furnished*: \$620

Deposit: \$150; Application Fee: \$20 per adult

Includes utilities, Minimum 1 year lease, No pets

Carriage Hill

Phone: 457-4564
301 Carriage Dr.
Clinton, TN
Manager: Kelly Fall or Allen Louday

1 Bedroom: \$715; 2 Bedroom: \$810 2BR/2BA \$825 3 Bedroom \$915

Application Fee: \$ 100

No deposit required, Does not accept HUD vouchers, Rent includes basic cable TV

Castlewood

Phone: 865- 483-3794
101 Arcadian Lane
Oak Ridge, TN
Manager: Martha Acres

2 Bedroom: \$495-650

Deposit: \$200

6 Month Lease required, Monthly Pest Control included, Does not accept HUD vouchers, rent includes basic cable TV

Charles G. Seivers Towers

Phone: 865-457-7499
150 Charles G. Seivers Blvd.
Clinton, TN 37716
Manager: Becky Esterkamp

149 rooms, Rent based on 30% of income

Preference given to elderly 50+ or Age 18+ with proof from a doctor of handicap or disability.

Creekwood Apartments

Emerald Housing Management

Phone: 865-426-7005

612 4th Street

Lake City, TN

Manager: Alva Kinard

1 and 2 Bedroom, Rent based on 30% of income, utility allowance

Office open Tuesday and Thursday from 8:30am-12:00pm

Frank Callaghan Towers

Phone: 865-482-6098

115 Fairbanks Rd.

Oak Ridge, TN

Manager: Danielle McLaughlin

1 Bedroom, Deposit: 1 month's rent, Rent based on 30% of income, all utilities are included with rent Must be 62 years of age or older and/or handicapped with Social Security or disability income.

Gass Real Estate

Phone: 865- 483-7463

162 Talmeda Drive

Oak Ridge, TN

Manager: Rex Gass

2 Bedroom Duplex: \$475 & up, 3 Bedroom Duplex: \$490 & up

2 Bedroom House: \$500 & up, 3 Bedroom House: \$675 & up

Accepts HUD Vouchers

Gate Manor

Emerald Housing Management

Phone: 865- 457-7651

1200 Fowler Lane

Clinton, TN 37716

1,2,& 3 Bedrooms, Rent based on income (\$25 minimum), Deposit: \$50+ based on income HUD subsidized.

Police, credit and previous tenancy records will be obtained, Applications taken Tuesday and Thursday 10am-3pm.

Jackson Square

Phone: 865-483-3786

100 & 110 Broadway

Oak Ridge, TN

1 Bedroom Efficiency: \$525- \$550, Application Fee: \$45, Includes Furniture & Utilities Accepts HUD vouchers, Non Refundable cleaning fee: \$200

Karaday

Phone: 865-483-3780

99 Wilberforce Ave.

1 Bedroom: Based on 30% of income, Deposit: Based on income, Rent includes all utilities and appliances Must be 62+ or handicapped or disabled, Police, credit history, and previous tenancy records will be obtained

Manhattan

Phone: 865-483-4323

315 Rutgers Ave.

Oak Ridge, TN

Manager: Heather Herrick

1 Bedroom: \$430-\$460, 2 Bedroom: \$570-\$580, 3 Bedroom: \$655-\$665, Application Fee: \$40 Accepts HUD vouchers. No THDA- Deposits: \$250 non-refundable or \$500 refundable
Pets \$300 for 1- \$500 for 2. \$15 additional per month per pet

McKenzie Acres

Phone: 865-482-3800

100 Utica Circle

Oak Ridge, TN 37830

Manager: Kim

1 Bedroom: \$431 max, 2 Bedroom: \$507 max, 3 Bedroom: \$634 max
HUD subsidized but does NOT accept vouchers; Rent and deposits based on income, Rent includes water

MFS Rentals

Phone: 865-483-8937

102 Meade Lane

Oak Ridge, TN 37830

Manager: William Matheny

1 Bedroom: \$375, 2 Bedroom: \$435, Deposit: \$200
Accepts HUD vouchers, water included in rent

Norris Garden Apartment

Phone: 865-494-0504

11 Chestnut Drive

Norris, TN 37828

Manager: Angela Harness

Rent based on income, Government subsidized but does not accept HUD vouchers, must be 62+ or disabled.

Oak Ridge Suites Apartments

Phone: 865-617-3399

191 Tusculum Drive Oak Ridge, TN 37830

1-Bedroom only, all furnished; more info at oakridgesuites.com

Robertsville Apartments

Phone: 931-432-4111

306 Jefferson Terminal Road

Oak Ridge, TN

Manager: Mira Walker

Office Hours: M-F (8am-4:30pm)

1 Bedroom, Laundromat, Bathroom 2/ Handicapped/ Disabled Features, Kitchen w/Appliances, Living room
Rent based on 30% of income, Must be disabled, Must be 62 years old, No vouchers. HUD pays directly to apartment

Rolling Hills

Phone: 865-483-5357

101 Virginia Rd.

Oak Ridge, TN 37830

2 Bedroom: \$589-\$690, Application Fee: \$40 (\$15 each additional applicant), Administrative Fee: \$50-\$80 Does not accept HUD vouchers. Deposits range from \$50 to \$500 based on credit check.

Royce Hill Towns and Gardens

Phone: 865-483-2008

190 Hillside Road

Oak Ridge, TN 37830

Hours: M-F (8am-4pm)

1 Bedroom: \$470-\$565, 2 Bedroom: \$570-\$655, 3 Bedroom: \$645-\$765

Deposit: 1 Month rent (in 4 payments), Application Fee: \$18/adult, Pet Fee: \$250 nonrefundable, Accepts HUD vouchers

Seven Springs Court

Phone: 865-435-2930

201 Guinn Lane

Oliver Springs, TN 37840

1 Bedroom, 2 Bedroom, 3 Bedroom and Deposit: Call for rates

Accepts HUD vouchers, utility allowance provided

Tara Hills

Phone: 865-483-5564

101 Elmhurst Lane

Oak Ridge, TN 37830

Manager: Kelly Cook

1 Bedroom: \$560-\$590, 2 Bedroom: \$645-\$670, 3 Bedroom: \$760-\$785, Application Fee:

\$50 Deposit: \$250 (\$100 Refundable and \$150 non refundable)

Teller Village

Phone: 865-483-5564

100 Teejay Drive

Oak Ridge, TN 37830

Manager: Sharentina Cooper

2 Bedroom: \$521 and up, 3 Bedroom: \$675 and up

Deposit: \$200 for 2 Bedrooms, \$300 for 3 bedrooms. Application Fee: \$10 per adult Accepts HUD vouchers

The Oak Apartments

Phone: 865-481-0603

101 Gates Drive Oak Ridge, TN 37830

1 & 2-Bedrooms/1-Bath available starting at \$685-\$1,390; Application fee \$40;

Deposit 1-months rent

Village at Carriage Hills

Phone: 865-457-6724

1101 McAdoo Street Clinton, TN 37716

1 & 2-Bedroom apartments available; Age 62 or older OR 18 and disabled or handicapped; Income limits apply; Pets allowed with a pet deposit

Willow Run

Phone: 865-457-8066

517 Douglas Lane

Clinton, TN 37716

Manager: Kim Henley

1 Bedroom: \$539, 2 Bedroom: \$579-\$679, 3 Bedroom: \$687-\$769

\$299 non-refundable refurbishing fee

Does not accept HUD vouchers

Apply for *Housing Choice Voucher Program*

<https://portal.hud.gov/hudportal/HUD?src=/topics/housingchoicevoucherprogramsection8>

IMMIGRATION

Anderson County Adult Education Program

Phone: 865-457-7323

131 South Charles Seivers Blvd.

Clinton, TN 37716

Classes built around individual interest and needs, in convenient locations. High School equivalency preparation, GED and English. Also provides service/training to enhance skills.

Bethany Christian Services

Phone: 865-588-5283

318 Erin Drive Suite #10

Knoxville, TN 37403

<https://bethany.org/locations/us/tennessee/knoxville>

Services include adoption, foster care, and pregnancy counseling. We also provide counseling to families, assist refugees and immigrants resettling in the U.S.

Clinch Valley Literacy Council

Phone: 865-457-7323

117 South Charles Seivers Blvd.

Clinton, TN 37716

Serves Anderson County and surrounding counties. Offers instruction in reading, math, English as a second language. Adult education- classes and individual tutors.

Southern Immigrant Legal Services

Phone: 615-750-1200

Toll Free: 866-721-7828

Fax: 615-366-3349

311 Plus Park Boulevard, Suite 135

Nashville, TN 37217

Provides free legal services to migrant and seasonal farm workers.

LEGAL

Child Support Office

Phone: 865-482-6001
Fax: 865-482-6030
26 Kentucky Avenue
Oak Ridge, TN 37830

Child Support Enforcement

Phone: 615-313-4880

Community Mediation Services

Phone: 865-463-6888
Fax: 865-457-7208
Anderson County Courthouse
100 North Main Street, Room 115
Clinton, TN 37716
<http://www.cms-tn.org/>

Court Appointed Special Advocate Association (For Children)

Satellite Office Anderson County Courthouse
Phone: 865-425-0888 Phone: 865-463-6850
Fax: 865-482-9977 865-457-5400 ext. 850
12 Van Hicks Lane 100 N Main Street; Room 115
P.O. Box 4426 Clinton, TN 37716

Provides trained volunteers to serve as objective third parties in court cases of child abuse and neglect to advocate for the child's best interest in court. Serves Anderson, Roane, Morgan, and Scott counties. Offers advocacy on behalf of abused and neglected children, serving as "child's voices."

Crime Victim Compensation Program

Phone: 615-741-2734

Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660
Knoxville Office Phone: 865-670-2944
Fax: 865-470-7028
9050 Executive Park Drive, Suite 101-B
Knoxville, TN 37923
<http://www.disabilityrightstn.org/>

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. For people who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

Disability Resource Center

Phone: 865-637-3666

(For deaf only): TTY 865-6376796

Fax: 865-637-5616

9111 Cross Park Dr Suite E 135

Knoxville, TN 37923

<http://www.drcn.org>

Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

East Tennessee- Human Resource Agency (ETHRA)

Phone: 865-457-3352

125 Leinart St. Suite 3

Clinton, TN 37716

Assists in setting up transportation arrangement for surrounding counties, provides legal assistance for elderly, operates a diverse range of programs and services for senior adults, hosts nutrition programs for children, provides HUD housing assistance, Home Weatherization and Heating and Cooling assistance, Employment Development and Transportation to Probation Services.

Legal Aid Society of Middle Tennessee & the Cumberland's

Phone: 865-457-3352

1-800-483-8457 (Free Call)

7100 575 Oak Ridge Turnpike, Suite 201

Oak Ridge, TN 37830

Legal Aid Society is a nonprofit law firm. We give free legal aid to low income people who have health, housing, education, federal income tax, income, domestic violence, and consumer problems. We can help people with higher income on Federal income tax problems, domestic abuse and some housing cases.

Tennessee Taxpayer Project

A Project of Legal Aid Society of Middle Tennessee and the Cumberlands

A Low-Income Taxpayer Clinic

1-866-481-3669 (Free Call)

Legal Assistance for the Elderly

Phone: 865-691-2551 ext. 4224

9111 Cross Park Drive, Suite D-100

Knoxville, TN 37923

Legal Assistance for the Elderly is a federally funded program that provides legal advice, representation, and/or referral to seniors in specified elder law legal matters. Clients must be aged 60 or above.

Rural Legal Services

Phone: 423-483-8454

Jackson Square

P.O. Box 5209

Oak Ridge, TN 37831

<http://built2bond.com/home.html>

Legal services provided to low-income clients. Execute divorces for victims of spousal abuse. Will refer to

attorneys in outlying counties. Anderson, Campbell, Claiborne, Roane, Union, Morgan, and Scott counties are served. Attached, bonding, parenting and custody assessments administered.

Southern Immigrant Legal Services

Phone: 615-750-1200

Toll Free: 866-721-7828

Fax: 615-366-3349

311 Plus Park Boulevard, Suite 135

Nashville, TN 37217

Provides free legal services to migrant and seasonal farm workers.

Tennessee Alliance for Legal Services

Phone: 615-627-0956

or: 888-395-9297

Fax: 615-627-0964

50 Vantage Way, Suite 250

Nashville, TN 37228

TALS is a statewide non-profit organization that seeks to build partnerships to support the delivery of effective civil legal services for low-income and elderly Tennesseans. TALS is committed to increasing equal access to justice across Tennessee. TALS is an alliance of the federally funded legal aid programs, independent providers of civil legal services, and supporting agencies in Tennessee.

Tennessee Justice Center

Phone: 615-255-0331

Toll Free: 877-608-1009

Fax: 615-255-0354

155 Lafayette St.

Nashville, TN 37210

Non Profit, Public Interest law and advocacy firm serving families in need

Tennessee Voices for Children (TVC)

Teen Screen Program-risk assessment in vulnerable youth

For more information contact TVC at tvcc@tnvoices.org or through one of its regional

offices: Jackson: 731-984-8599

Knoxville: 865-523-0701

Nashville: 615-269-7751

Statewide toll free: 800-670-9882

<http://tspn.org/teenscreen>

<http://www.tnvoices.org>

TVC Programs:

Early Connections Network

Early Childhood

FSPs in the courts

K Town Youth Empowerment Network

Family Connection

Statewide Family Support Network

Youth Screen

Youth M.O.V.E Tennessee

MEDICAL CARE

Allies for Substance Abuse Prevention/ Anderson Co.

Phone: 865-457-3007
131 S, Charles G. Seivers Blvd.
Clinton, TN 37716
www.asapofanderson.org

Anderson County Emergency & Rescue Squad

Phone: 865-457-7121
145 J.D. Yarnell Pkwy.
Clinton, TN 37716

An all-volunteer squad on-call 24 hours a day, provide emergency services 365 days a year to anyone in need in Anderson County.

Anderson County Health Department

Phone: 865-425-880
710 North Main St.
Clinton, TN 37716

<http://tn.gov/health/topic/localdepartments#sthash.zqKpb7JX.dpuf>

Serves all areas. Offers WIC, immunizations, school physicals (for uninsured children), Tuberculosis skin tests and treatment for Tuberculosis, testing and treatment of sexually transmitted diseases, family planning program (birth control), cancer screening (for women), Drug and alcohol screening for treatment placement, Child Health and Development, HUG program, Families First, TennCare enrollment and re-verification, death certificates, nutritional education. Adult health services, environmental health, emergency preparedness, dental clinic, primary care- vital records.

Anderson County Senior Center

Phone: 865-457-3259
96 Mariner Point Drive
Clinton, TN 37716

<http://www.anderson-county.com/anderson-county-office-on-aging-senior-center/>

The center provides services and programs that include health, education, nutrition, recreation, transportation, and advocacy for elders. Offers swimming, bowling, various card games, walking trail, exercise equipment, training, arts and crafts.

Bethany Christian Services

Phone: 865-588-5283
318 Erin Drive Suite #10
Knoxville, TN 37403
<https://www.bethany.org>

Services include adoption, foster care, and pregnancy counseling. We also provide counseling to families, assist refugees and immigrants resettling in the U.S.

Caregiver Relief

<http://www.caregiverrelieffund.org/Find/Anderson-county-TN.html>

Directory to find home health providers and financial assistance.

Cherokee Health Services

Knoxville

Phone: 865-934-6734
2018 Western Ave.
Knoxville, TN 37921

Clinton

Phone: 865-934-6150
Fax: 865-342-0150
1107 Charles Seivers Blvd. Suite 101
Clinton, TN 37718

<http://www.cherokeehealth.com/index.php?page=Locations-Site-List>

Offers a variety of counseling services including adolescent counseling, family counseling, school psychology services, primary care, behavioral health services, adult, child, and adolescent care, dental care, pharmaceutical services, and adventure quest, a community service program for youth who are at risk for alcohol, tobacco, drug use or abuse and who may also have problems in their school, family, community or peer group.

Choices Resource Center

Phone: 865-483-0099
P.O. Box 5766
170 Raleigh Rd.
Oak Ridge, TN 37830

<http://www.choicesresource.com/#sthash.hzzhW27z.dpbs>

Serves Anderson and Roane Counties. Offers pregnancy tests, counseling services, Second Thought-abstinence program, Heart 2 Heart parenting program, Forgive and Set Free- post abortion program, Stork's Nest- Baby clothing and supplies.

Clinch River Home Health

Phone: 865-457-4263
Beth Fee, Director
P.O. Box 56
Clinton, TN 37717

Provides in-home nursing, aide services and rehabilitation therapies to the sick, disabled, and elderly. Private fees are based on income.

Department of Human Services

Phone: 865-457-3660
182 Frank L. Diggs Dr. Suite 200
Clinton, TN 37716

Hours: M-F (8am-4:30pm)

Provides help with food stamps, Families First, Medicaid, and TENNcare.

Epilepsy Foundation of East TN

Phone: 865-546-5531

Lynn Goad, Contact

1715 E. Magnolia Ave.

Knoxville, TN 37917

Client Services and Public Education

Free Medical Clinic of Oak Ridge

Phone: 865-483-3904

116 East Division Road

Oak Ridge, TN 37830

<http://www.fumcor.org/>

The Free Medical Clinic has doctors and nurses for those that qualify. One requirement is that you have no insurance. The Free Clinic does not provide emergency treatment. Call 911 for emergency medical attention. The Free Medical Clinic only treats adults, not children. You must live in Anderson, Morgan, or Roane counties. The maximum for a two person family to qualify for the clinic is \$32,480 a year.

The Helen Ross McNabb Center

Phone: 865-637-9711

201 West Springdale Ave.

Knoxville, TN 37917

The center offers an array of social service programs for children and adults including: Children and Youth Homeless Outreach Programs, Healthy Families East Tennessee, Mother Goose Programs for Brain Development, Friendship House Peer Support Center, Housing and Supportive Learning Services, HIV/AIDS Prevention and Outreach. Comprehensive outpatient treatment and supportive services offered for individuals who are experiencing severe and persistent mental illness, stress-related problems and organic brain disorders. **Helen Ross McNabb (Cont.)** Residential programs for alcohol, drug, and gambling addictions. These programs are for adults and adolescent males, outpatient services for adults and adolescents.

Interfaith Health Clinic

Phone: 865-546-7330

315 Gill Ave.

Knoxville, TN 37917

Laurel Goodrich: 865-482-2003

Paige Newsom: 865-482-7782

Serves all areas. Primary medical care, dental care, mental health treatment, counseling, eye care, pharmacy. Hospitalization for diagnosis and treatment.

Ladies of Charity

Phone: 865-522-6341

1031 North Central Avenue

Knoxville, TN 37917

Hours: M-F (9:30am-1:30pm)

Emergency assistance programs offer assistance with medication, with rent and utility payment, 3-day food supply to families 3 times a year. Help is given to children through baby food.

Remote Area Medical

Phone: 865-579-1530
1834 Beech Street
Knoxville, TN 37920

Free Medical, Dental, and vision care provided during weekend clinics staffed by volunteer providers. County Health departments and other social service agencies may request clinics. Unemployed, uninsured and low income people are served. No charge for services.

Ridgeview Psychiatric Hospital and Center

Phone: 865-482-1076
Emergency: 1-800-870-5481
240 West Tyrone Rd.
Oak Ridge, TN 37830

24 hour emergency services for homeless and mentally ill in Anderson, Campbell, Morgan, Rose, and Scott Counties. A Mobile Crisis Union provides emergency mental health services, diagnosis, and treatment of emotional disorders on inpatient and outpatient basis, housing assistance, counseling services, and referrals.

Senior Citizen Home Assistance Service, Inc.

Phone: 865-523-2920
Contact: Tim Howell
P.O. Box 3025
Knoxville, TN 37927

Sexual Assault Crisis Center

Phone: 423-522-7273

Tennessee Department of Human Services

Phone: 865-457-3660
182 Frank L. Diggs Dr. Suite 200
Clinton, TN 37716
Hours: M-F (8am-4:30pm)

Provides help with food stamps, Families First, Medicaid, and TENNcare.

Tennessee Disability Pathfinder

<http://kc.vanderbilt.edu/pathfinder/>

A statewide database of disability services including social service agencies, low-income medical clinics, and resources for victims of domestic violence, and a multitude of other valuable resources updated daily. Information is organized by both geographic location and type of service provided.

MENTAL HEALTH

Aid to Distressed Families of Appalachian Counties (ADFAC)

Phone: 865-483-6028
1051 Oak Ridge Turnpike
Oak Ridge, TN 37830
<http://www.adfac.org/>

Hours: M-Thurs. (8:30am-12pm and 1-4:30pm)

ADFAC works through the Social Services and Affordable Housing programs to provide direct financial aid, home rehabilitation, one on one counseling and/or preventive education to those affected by poverty. ADFAC's mission is to promote self-sufficiency and family stability through programs that provide assistance for immediate needs and help families plan for and/or prevent future crises. Offers emergency assistance for household items, school supplies, rent and utilities

Alcoholics Anonymous

Phone: 865-522-9667
170 North Jefferson Circle
Oak Ridge, TN 37830

Serves Anderson County primarily, but is open to anyone. Meetings, fellowship, help and support for individuals trying to stay free of alcohol.

Anderson County Health Department

Phone: 865-425-880
710 North Main St.
Clinton, TN 37716

<http://tn.gov/health/topic/localdepartments#sthash.zqKpb7JX.dpuf>

Serves all areas. Offers WIC, immunizations, school physicals (for uninsured children), Tuberculosis skin tests and treatment for Tuberculosis, testing and treatment of sexually transmitted diseases, family planning program (birth control), cancer screening (for women), Drug and alcohol screening for treatment placement, Child Health and Development, HUG program, Families First, TennCare enrollment and re-verification, death certificates, nutritional education. Adult health services, environmental health, emergency preparedness, dental clinic, primary care- vital records.

Bradford Health Services

Phone: 865-693-9326
Toll-Free: 1-800-333-1865
301 South Gallaher View Road, Suite 300
Knoxville, TN 37919
<https://bradfordhealth.com>

Offers a continuum of care approach to treating adults with alcohol and drug dependency. Individualized, structured programs are provided, aimed at providing physical, emotional, and spiritual support for our patients and their families.

Camelot Care Centers

Phone: 865-481-3972
Toll Free: 1-800-390-6144
311 Directors Drive
Oak Ridge, TN 37830
www.thecamelotdifference.com

Intensives in-home services for behavioral health issues, therapeutic foster care, and respite care for families. Traditional outpatient services include individual, family, and group therapies.

Catholic Charities of East Tennessee

Phone: 865-524-9896
11 Dameron Ave.
Knoxville, TN 37917

Offers reality based therapy, which helps clients gain effective control of their lives through increased self awareness. Services include individual, family, marital, and group therapies. Services are provided on a voluntary basis with payment based on a sliding scale.

CCAHT (Community Coalition Against Human Trafficking)

Knoxville Main Phone: 865-236-1046
Knoxville Hotline Phone: 865-292-0285
Tennessee Hotline Phone: 865-558-6484
PO Box 20937
Knoxville, TN 37940

CCAHT serves as the single point-of-contact for all human trafficking referrals in the East Tennessee region.

Cherokee Health Systems

Knoxville

Phone: 865-934-6734
2018 Western Ave.
Knoxville, TN 37921

Clinton

Phone: 865-934-6150
Fax: 865-342-0150
165 Frank L. Diggs Drive
Clinton, TN 37716

Additional locations Knox County

<http://www.cherokeehealth.com/index.php?page=Locations-Site-List>

Offers a variety of counseling services including adolescent counseling, family counseling, school psychology services, primary care, behavioral health services, adult, child, and adolescent care, dental care, pharmaceutical services, and adventure quest, a community service program for youth who are at risk for alcohol, tobacco, drug use or abuse and who may also have problems in their school, family, community or peer group.

Child Advocacy Center of Anderson County

Phone: 865-463-2740
752 N. Main Street
Clinton, TN 37716-3122

www.childadvocacycenter.net

The Child Advocacy center works as a multidisciplinary team with the Department of Children's Services, law enforcement, mental health counselors, and the District Attorney's Office to investigate and prosecute child **Child Advocacy (Cont.)** abuse, child sexual abuse, and drug endangered children cases, and help children and their families heal from the trauma; serves Anderson County

Child and Family Tennessee

Phone: 865-524-7483
901 East Summit Hill Drive
Knoxville, TN 37915

Services include help for drug, alcohol, and mental problems; safety and recovery from family violence; professional counseling.

Child and Family Tennessee: Project Safeplace

Phone: 865-523-2689
2701 East 5th Avenue
Knoxville, TN 37914

Provide crisis counseling and a homeless shelter for those between the ages of 12-17

Child and Family Therapy Center

Phone: 423-481-2536
or: 423-691-3332
Toll Free: 1-800-226-6539
315 Pennsylvania Avenue
Oak Ridge, TN 37830
Hours: M-F (9am-4:45pm)

Provides individual therapy for a full range of mental issues. Anyone can be seen without insurance, and reduced fees are available upon request.

Florence Crittenton Agency

Phone: 865-602-2021
1531 Dick Lonas Road
Knoxville, TN 37909

www.fcaknox.org

The Crittenton Residential Treatment Program, which is made up of sessions addressing anger management, independent living skills, social skills, stress management/relaxation and conflict resolution/positive decision making. They are provided with individualized education through the New Pathways Academy, an on-campus school that provides opportunities to succeed in a school setting in preparation for community employment or the pursuit of higher education. The program provides a group living experience for approximately 90 days that is supportive to the individual/ family with counseling and substance abuse treatment and recovery programs offered by the agency. They also offer the Students Teaching and Respecting Sexuality program. Devoted to improving opportunities for healthy, happy and productive lives for young women at risk /in crisis, and their families through a system of care. Programs designed to provide intensive evidence-based alcohol and drug inpatient treatment to adolescents, male and female, ages 13 to 18.

The Helen Ross McNabb Center

Anderson County

Phone: 865- 483-7743
100 Adams Lane
Oak Ridge, TN 37830

Knox County

Several campus locations see website <https://mcnabbcenter.org/our-locations/knox/>

The center offers an array of social service programs for children and adults including: Children and Youth Homeless Outreach Programs, Healthy Families East Tennessee, Mother Goose Programs for Brain Development, Friendship House Peer Support Center, Housing and Supportive Learning Services, HIV/AIDS Prevention and Outreach. Comprehensive outpatient treatment and supportive services offered for individuals who are experiencing severe and persistent mental illness, stress-related problems and organic brain disorders. Residential programs for alcohol, drug, and gambling addictions. These programs are for adults and adolescent males, outpatient services for adults and adolescents.

HOPE of East Tennessee, Inc.

Phone: 865- 482-4826
188 Raleigh Rd.
Oak Ridge, TN 37830

HOPE is a nonprofit organization, which operates halfway houses for recovering addicts and alcoholics. Counseling and other assistance are provided in a structured chemical free environment.

The National Domestic Violence Hotline

TTY: 600-787-3224
Toll Free: 800-799-SAFE (7233)

The Hotline is a nonprofit organization that provides crisis intervention, information and referral to victims of domestic violence, perpetrators, friends and families. The hotline answers a variety of calls and is a resource for domestic violence advocates, government officials, law enforcement agencies and the general public.

Peninsula Hospital

Phone: 865-970-9800
865-970-6329
P.O. Box 2000
2347 Jones Bend Road
Louisville, TN 37777

Peninsula Hospital (Cont.) A division of Parkwest Medical Center which offers both inpatient and outpatient services for children, adolescents and adults. Specializes in mental health care.

Ridgeview Psychiatric Hospital and Center

Phone: 865-482-1076
Emergency: 1-800-870-5481
240 West Tyrone Rd.
Oak Ridge, TN 37830

24 hour emergency services for homeless and mentally ill in Anderson, Campbell, Morgan, Rose, and Scott Counties. A Mobile Crisis Union provides emergency mental health services, diagnosis, and treatment of emotional disorders on inpatient and outpatient basis, housing assistance, counseling services, and referrals.

Tennessee Disability Pathfinder

Phone: 800-640-4636

<http://kc.vanderbilt.edu/pathfinder/>

A statewide database of disability services including social service agencies, low-income medical clinics, and resources for victims of domestic violence, and a multitude of other valuable resources updated daily. Information is organized by both geographic location and type of service provided.

Tennessee Voices for Children (TVC)

Teen Screen Program-risk assessment in vulnerable youth

For more information contact TVC at tv@tnvoices.org or through one of its regional offices: TVC Regional Offices

Jackson: 731-984-8599

Knoxville: 865-523-0701

Nashville: 615-269-7751

Statewide toll free: 800-670-9882

<http://tspn.org/teenscreen>

<http://www.tnvoices.org>

TVC Programs:

Early Connections Network

Early Childhood

FSPs in the courts

K Town Youth Empowerment Network

Family Connection

Statewide Family Support Network

Youth Screen

Youth M.O.V.E Tennessee

Unchained

Phone: 480-258-2777

Residential Program for Sex Traffic Victims

United Way of Anderson County, Inc.

Phone: 865-483-8431

P.O. Box 4158

728 Emory Valley Road

Oak Ridge, TN 37831

United Way 211

Phone: 865-457-5500

149 N. Main Street

Clinton, TN 37716

<http://tn211.mycommunitypt.com/>

Provides free and confidential information and referral service 24 hours a day, seven days a week

United Way Contact Helpline Inc.

Phone: 865-482-4949

P.O. Box 4641 Oak Ridge TN, 37830

<http://www.contactcarelinetn.org>

Provides 24 hour a day telephone listening/counseling, information/referral, and suicide prevention services, which are free, anonymous, and confidential. Also provides TeleFriend as an after-school helpline for children.

Veterans Suicide Prevention Hotline

Phone: 1-800-TALK (Veterans Press 1 for immediate crisis services)

<http://tspn.org/veteran-resources>

The Department of Veterans Affairs (VA) Veterans Health Administration (VHA) has founded a national suicide prevention hotline to ensure veterans in emotional crisis have free, 24/7 access to trained counselors.

PREGNANCY

Bethany Christian Services

Phone: 865-588-5283

318 Erin Drive Suite #10

Knoxville, TN 37403

<https://www.bethany.org>

Services include adoption, foster care, and pregnancy counseling. We also provide counseling to families, assist refugees and immigrants resettling in the U.S.

Choices Resource Center

Phone: 865-424-8077

Text: 865-658-8998

P.O. Box 5766

170 Raleigh Rd.

Oak Ridge, TN 37830

<http://www.choicesresource.com/#sthash.hzzhW27z.dpbs>

Serves Anderson and Roane Counties. Offers pregnancy tests, counseling services, Second Thought-abstinence program, Heart 2 Heart parenting program, Forgive and Set Free- post abortion program, Stork's Nest- Baby clothing and supplies.

SENIORS

Alternatives for Seniors

Phone: 888-904-1990

<http://www.alternativesforseniors.com/hospice/tn/anderson-county>

Hospice and day-care for seniors provider list and assisted living facilities list.

Anderson County Office on Aging & Senior Center

96 Mariner Point Dr, Clinton, TN 37716

Hours: 8-4:30pm

Phone: (865) 457-3259

acseniors@andersontn.org

Provides services for seniors 60 years or older: hearing aids, SNAP, TN Care, QMB, SLMB, free phones and service, Notary services (living wills, POAs, General Wills), counseling, pet food, insurance, non-food items, clothing, household items, cold/heat relief, home visits. The Senior Center offers a range of activities to seniors in Anderson and surrounding counties in Tennessee and a hot lunch Monday through Friday at 1:00 pm.

The Arc of Anderson County, Inc.

Phone: (865)742-8523

Email: arc@arcaid.org

3161 Robertsville Rd Suite 101 / P.O. Box 4823

Oak Ridge, TN 37831-4823

Organization aids persons with mental retardation and their families, providing information, parent support, education, and adult recreational activities.

Caregiver Relief

<https://acl.gov/programs/support-caregivers/national-family-caregiver-support-program>

Clinch River Home Health

Phone: 865-457-4263

111 Executive Park Drive

Beth Fee, Director

P.O. Box 56

Clinton, TN 37716

Provides in-home nursing, aide services and rehabilitation therapies to the sick, disabled, and elderly. Private fees are based on income.

Driver's License Office (Clinton)

Phone: 865-457-3958

704 North Charles G. Seivers Blvd.

Clinton, TN 37716

East TN Technology Access Center, Inc.

Phone: 865-219-0130

Contact: Lois Symington

116 Childress Street

Knoxville, TN 37920

Offers technical assistance for senior citizens.

East Tennessee- Human Resource Agency (ETHRA)

Phone: 865-457-3352

125 Leinart St. Suite 3

Clinton, TN 37716

Assists in setting up transportation arrangements for surrounding counties, provides legal assistance for elderly, operates a diverse range of programs and services for senior adults, hosts nutrition programs for children, provides HUD housing assistance, Home Weatherization and Heating and Cooling assistance, Employment Development and Transportation to Probation Services.

Emory Valley Center

Phone: 865-483-4385
715 Emory Valley Rd.
Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. Tn. Counties.

Keystone Adult Day Program

Phone: 865-483-4357
1350 Oak Ridge Turnpike
Oak Ridge, TN 37830

A day care program for senior adults with functional impairments, which allows participants to remain in their homes as long as possible avoiding premature institutionalization.

Legal Assistance for the Elderly

Phone: 865-691-2551 ext. 4224
9111 Cross Park Drive, Suite D-100
Knoxville, TN 37923

Legal Assistance for the Elderly is a federally funded program that provides legal advice, representation, and/or referral to seniors in specified elder law legal matters. Clients must be aged 60 or above.

Oak Ridge Senior Center

Phone: 865-425-3999
1403 Oak Ridge Turnpike
PO Box 1, Address to Senior Center
Oak Ridge, TN 37830

Events are scheduled daily for seniors. Noon day meals are also served at 11am-11:30am provided by the Senior Nutrition Program.

Senior Citizen Home Assistance Service, Inc. (SCHAS)

Anderson & Morgan Counties
Missy Rogers
865-482-7311
301F Oak Ridge Turnpike
Oak Ridge, TN 37830

Campbell County
Malinda Perry
423-566-3786
2221 Jacksboro Pike, Suite A-7
LaFollette, TN 37766

Tennessee Alliance for Legal Services

Phone: 615-627-0956
or: 888-395-9297
Fax: 615-627-0964
50 Vantage Way, Suite 250
Nashville, TN 37228

TALS is a statewide non-profit organization that seeks to build partnerships to support the delivery of effective civil legal services for low-income and elderly Tennesseans. TALS is committed to increasing equal access to

justice across Tennessee. TALS is an alliance of the federally funded legal aid programs, independent providers of civil legal services, and supporting agencies in Tennessee.

SHELTERS

Shelters for Homeless Women:

Knoxville Area Rescue Ministries
Phone: 673-6540
418 North Broadway
Knoxville, TN

Salvation Army

Phone: 865-522-4673 or 865-525-9401
409 North Broadway
Knoxville, TN 37917

Scott County Service Unit

502-357-8538
475 Industrial Ln
Oneida, TN

Family Promise of Knoxville

Phone: 865-584-2822

Knoxville Area Rescue Ministries

Phone: 865-673-6540
418 North Broadway
Knoxville, TN

Dry Bones

Phone: 865-399-7266
202 S. Pine Ridge Rd.
Midtown, TN

Accepts men, women, and women with children

SHELTER AND RESPITE CARE **FOR AGE 55 AND OVER**

Samaritan Place

Phone: 684-1880
3009 Lakebrook Blvd.
Knoxville, TN

SHELTERS FOR HOMELESS MEN

Knoxville Area Rescue Ministries

Phone: 865-684-1880
418 North Broadway
Knoxville, TN 37909

New Clients must present to the Crossroads Center at rear of building by 3:30pm

Salvation Army

Phone: 522-4673 or 525-9401
409 North Broadway
Knoxville, TN 37917

Shelters for Victims of Domestic Violence:

Haven House
Phone: 865-982-1087 24 hr hotline [865-982-1087](tel:865-982-1087)
PO Box 134
Alcoa TN 37701

Serenity Shelter

865-673-6540
418 North Broadway
Knoxville, TN

Salvation Army

Phone: 865-522-4673 or 865-525-9401

Kent C. Withers Family Crisis Center

Business: 423-673-3066
Hotline: 423-637-8000, 1-800-445-6538
c/o 901 Summit Hill Avenue
Knoxville, TN 37915

Community Health of East Tennessee

Phone: 423-562-1705

Lafollette, TN

SUBSTANCE ABUSE

Alcoholics Anonymous

Phone: 865-522-9667

170 North Jefferson Circle

Oak Ridge, TN 37830

Serves Anderson County primarily, but is open to anyone. Meetings, fellowship, help and support for individuals trying to stay free of alcohol.

Allies for Substance Abuse Prevention/ Anderson Co.

Phone: 865-457-3007

131 S. Charles G, Seivers Blvd

Clinton, TN 37716

www.asapofanderson.org

Anderson County Health Department

Phone: 865-425-8800

700 North Main St.

Clinton, TN 37716

<http://tn.gov/health/topic/localdepartments#sthash.zqKpb7JX.dpuf>

Serves all areas. Offers WIC, immunizations, school physicals (for uninsured children), Tuberculosis skin tests and treatment for Tuberculosis, testing and treatment of sexually transmitted diseases, family planning program (birth control), cancer screening (for women), Drug and alcohol screening for treatment placement, Child Health and Development, HUG program, Families First, TennCare enrollment and re-verification, death certificates, nutritional education. Adult health services, environmental health, emergency preparedness, dental clinic, primary care- vital records.

Bridges to Recovery/St. Mary's Intake Center

Phone: 865-545-7222 (Outpatient)

865-545-7220 (Inpatient)

900 East Oak Ave.

Knoxville, TN 37917

Adult alcohol/drug assessment and treatment

Bridges to Recovery-Jacksboro Tennessee

(423) 377-1123
P.O. Box 417
Jacksboro, TN 37757
bridges2recovery4you@gmail.com

Cherokee Health Services

-Knoxville
Phone: 865-934-6734
2018 Western Ave.
Knoxville, TN 37921

-Clinton
Phone: 865-934-6150
Fax: 865-342-0150
165 Frank L. Diggs Dr.
Clinton, TN 37718

<http://www.cherokeehealth.com/index.php?page=Locations-Site-List>

Offers a variety of counseling services including adolescent counseling, family counseling, school psychology services, primary care, behavioral health services, adult, child, and adolescent care, dental care, pharmaceutical services, and adventure quest, a community service program for youth who are at risk for alcohol, tobacco, drug use or abuse and who may also have problems in their school, family, community or peer group.

Child Advocacy Center of Anderson County

Phone: 865-463-2740
752 N. Main Street
Clinton, TN 37716-3122

www.childadvocacycenter.net

The Child Advocacy center works as a multidisciplinary team with the Department of Children's Services, law enforcement, mental health counselors, and the District Attorney's Office to investigate and prosecute child abuse, child sexual abuse, and drug endangered children cases, and help children and their families heal from the trauma; serves Anderson County

Florence Crittenton Agency

Phone: 865-602-2021
1531 Dick Lonas Road
Knoxville, TN 37909

www.fcaknox.org

The Crittenton Residential Treatment Program, which is made up of sessions addressing anger management, independent living skills, social skills, stress management/relaxation and conflict resolution/positive decision-making. They are provided with individualized education through the New Pathways Academy, an on-campus school that provides opportunities to succeed in a school setting in preparation for community employment or the pursuit of higher education. The program provides a group living experience for approximately 90 days that is supportive to the individual/ family with counseling and substance abuse treatment and recovery programs offered by the agency. They also offer the Students Teaching and Respecting Sexuality program. Devoted to

improving opportunities for healthy, happy and productive lives for young women at risk /in crisis, and their families through a system of care. Programs designed to provide intensive evidence-based alcohol and drug inpatient treatment to adolescents, male and female, ages 13 to 18.

The Helen Ross McNabb Center

(865) 483-7743

100 Adams Ln, Oak Ridge, TN 37830

www.mcnabbcenter.org

The center offers an array of social service programs for children and adults including: Children and Youth Homeless Outreach Programs, Healthy Families East Tennessee, Mother Goose Programs for Brain Development, Friendship House Peer Support Center, Housing and Supportive Learning Services, HIV/AIDS Prevention and Outreach. Comprehensive outpatient treatment and supportive services offered for individuals who are experiencing severe and persistent mental illness, stress-related problems and organic brain disorders. Residential programs for alcohol, drug, and gambling addictions. These programs are for adults and adolescent males, outpatient services for adults and adolescents.

HOPE of East Tennessee, Inc.

Phone: 865- 482-4826

188 Raleigh Rd.

Oak Ridge, TN 37830

HOPE is a nonprofit organization, which operates halfway houses for recovering addicts and alcoholics. Counseling and other assistance are provided in a structured chemical free environment.

TRANSPORTATION

Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660

Knoxville Office Phone: 865-670-2944

Fax: 865-470-7028

9050 Executive Park Drive, Suite 101-B

Knoxville, TN 37923

<http://www.disabilityrightstn.org/>

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. For people who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

Driver's License Office Anderson County

Norris

3310 Andersonville Hwy

Monday – Friday

8 a.m. to 4:30 p.m.

Phone Number: 865-494-0172

Fax: 865-494-0138

The Oak Ridge Driver's License Office

County Clerk Office, Emory Valley Road
Phone Number: 865-483-0541 / Fax: 865-483-7391

Self-Serve Kiosk

Credit/debit card only
Clinton Courthouse
100 N Main St Room 111

East TN Technology Access Center, Inc. (aka SPARK)

Phone: 865-219-0130
Contact: Lois Symington
116 Childress Street
Knoxville, TN 37920

Offers technical assistance for senior citizens.

East Tennessee- Human Resource Agency (ETHRA)

Phone: 865-457-3352
125 Leinart St. Suite 3
Clinton, TN 37716

Assists in setting up transportation arrangement for surrounding counties, provides legal assistance for elderly, operates a diverse range of programs and services for senior adults, hosts nutrition programs for children, provides HUD housing assistance, Home Weatherization and Heating and Cooling assistance, employment Development and Transportation to Probation Services.

Homeless No More-Continuum of Care

First Presbyterian Church of Oak Ridge
Phone: 865-481-3837 Ext. 101
1051 Oak Ridge Turnpike
Oak Ridge, TN 37830

Serves Anderson, Roane, Union, and Scott counties. Offers assistance with transportation and childcare. Provides referral sources for the homeless.

Oak Ridge Public Transportation

Phone: 1-800-232-1565
<https://ethrapublictransit.org/oak-ridge-transit>

Hours: Monday-Saturday (8am-4:30pm). \$2 per one way trip
Serves Oak Ridge. Mini bus with handicapped accessibility. Must schedule rides one day in advance.

YOUTH

Anderson County Health Department

Phone: 865-425-880

710 North Main St.

Clinton, TN 37716

<http://tn.gov/health/topic/localdepartments#sthash.zqKpb7JX.dpuf>

Serves all areas. Offers WIC, immunizations, school physicals (for uninsured children), Tuberculosis skin tests and treatment for Tuberculosis, testing and treatment of sexually transmitted diseases, family planning program (birth control), cancer screening (for women), Drug and alcohol screening for treatment placement, Child Health and Development, HUG program, Families First, TennCare enrollment and re-verification, death certificates, nutritional education. Adult health services, environmental health, emergency preparedness, dental clinic, primary care- vital records.

Anderson County Juvenile Court

Phone: 865-259-2351

101 South Main Street, Suite 200

Clinton, TN 37716

<http://www.andersoncountycircuitcourt.com/courts/juvenile/>

Judge: Brain J. Hunt

Anderson County School Truancy Office

Phone: 865-463-2800 ext. 2829

101 South Main Street, Suite 500

Clinton, TN 37716

Bethany Christian Services

Phone: 865-588-5283

318 Erin Drive Suite #10

Knoxville, TN 37919

<https://www.bethany.org>

Services include adoption, foster care, and pregnancy counseling. We also provide counseling to families, assist refugees and immigrants resettling in the U.S.

Big Brothers Big Sisters of Tennessee Valley, Inc.

Phone: 865-523-2179

1100 Marion Street

Suite #100

Knoxville, TN 37921

An organization that cautiously matches children from single-parent families with carefully screened adults for a one-to-one goal oriented friendship which we monitor and evaluate.

Boys and Girls Club

Oak Ridge

Phone: 865-482-4433

Erin Webb Director

P.O. Box 4021

102 South Jefferson Circle
Oak Ridge, TN 37830

North Anderson

Phone: 865-426-4711
310 East 6th Street
Lake City, TN 37769

Norwood

Phone: 865-435-6558
Bonnie Ivey, Director
827 East Tri-County Blvd.
Oliver Springs, TN 37840

Gives more than 1,200 young people ages 7-17 professional leadership, counseling, facilities, and equipment for diversified programs of daily activities. Youth ages 5-18 in basketball, baseball, softball, football, and cheerleading. Includes after school programs with organized activities.

Boy Scouts of America- Great Smoky Mountain Council. Inc.

Phone: 865-588-6514
1333 Old Weisgarber Rd
Knoxville, TN 37909

Serves the community by instilling values in young people and by preparing them to make ethical choices over their lifetime.

Campbell County Children's Center

Phone (423) 562-4190
Fax (423) 562-0751
Address: 203 Independence Lane
LaFollette, TN 37766
<https://www.campbellcountychildrenscenter.org/>

Scott County Children's Center of the Cumberlands

Email: childrensctr@highland.net
Phone: 423-569-8900
Address: 22510 Alberta St / PO Box 4314,
Oneida, TN 37841
<https://www.childrenscenterofthecumberlands.org/>

Camelot Care Centers

Phone: 865-481-3972
Toll Free: 1-800-390-6144
311 Directors Drive

Knoxville, TN 37923

www.thecamelotdifference.com

Intensives in-home services for behavioral health issues, therapeutic foster care, and respite care for families. Traditional outpatient services include individual, family, and group therapies.

Cherokee Health Services

Knoxville

Phone: 865-934-6734

2018 Western Ave.

Knoxville, TN 37921

Clinton

Phone: 865-934-6150

Fax: 865-342-0150

165 Frank L. Diggs Drive

Clinton, TN 37716

<https://www.cherokeehealth.com/find-a-location/>

Offers a variety of counseling services including adolescent counseling, family counseling, school psychology services, primary care, behavioral health services, adult, child, and adolescent care, dental care, pharmaceutical services, and adventure quest, a community service program for youth who are at risk for alcohol, tobacco, drug use or abuse and who may also have problems in their school, family, community or peer group.

Children's Museum of Oak Ridge

Phone: (865) 482-1074

461 W Outer Dr, Oak Ridge, TN 37830

<http://childrensmuseumofokridge.org>

Monday Closed

Tuesday 10 AM–4 PM

Wednesday 10 AM–4 PM

Thursday 10 AM–4 PM

Friday 10 AM–4 PM

Hours might differ

Saturday 10 AM–4 PM

Sunday 1–4 PM

Offers educational and cultural learning experiences to young people, their families and teachers, emphasizing programs to help at-risk youth.

Child Advocacy Center of Anderson County

752 N Main St

Clinton, TN 37716

Phone: (865) 463-2740

www.childadvocacycenter.net

The Child Advocacy center works as a multidisciplinary team with the Department of Children's Services, law enforcement, mental health counselors, and the District Attorney's Office to investigate and prosecute child abuse, child sexual abuse, and drug endangered children cases, and help children and their families heal from the trauma; serves Anderson County

Child and Family Tennessee: Project Safeplace

Phone: 865-523-2689

3006 Lake Brook Boulevard

Knoxville, TN 37909

Provide crisis counseling and a homeless shelter for those between the ages of 12-17

Child and Family Therapy Center

Phone: 423-481-2536

or: 423-691-3332

Toll Free: 1-800-226-6539

315 Pennsylvania Avenue

Oak Ridge, TN 37830

Hours: M-F (9am-4:45pm)

Provides individual therapy for a full range of mental issues. Anyone can be seen without insurance, and reduced fees are available upon request.

Choices Resource Center

Phone: (865) 424-8077

P.O. Box 5766

170 Raleigh Rd.

Oak Ridge, TN 37830

<http://www.choicesresource.com>

Serves Anderson and Roane Counties. Offers pregnancy tests, counseling services, Second Thought-abstinence program, Heart 2 Heart parenting program, Forgive and Set Free- post abortion program, Stork's Nest- Baby clothing and supplies.

Court Appointed Special Advocate Association (For Children)

Satellite Office Anderson County Courthouse

Phone: 865-425-0888 Phone: 865-463-6850

Fax: 865-482-9977 865-457-5400 ext. 850

Oak Ridge:

1660 Oak Ridge Turnpike Suite 3 Oak Ridge TN 37830

Clinton:

P.O. Box 4426 Clinton, TN 37716

Provides trained volunteers to serve as objective third parties in court cases of child abuse and neglect to advocate for the child's best interest in court. Serves Anderson, Roane, Morgan, and Scott counties. Offers advocacy on behalf of abused and neglected children, serve as "child's voices."

Department of Children's Services

Main office-

(865) 425-4458

(Reporting Abuse/Neglect): 1-877-237-0004111 Union Valley Rd.

Oak Ridge, TN 37830 / EI-DCS.EastTennessee@tn.gov

Anderson County

(865) 425-4400 Fax: (865) 463-0816

111 Union Valley Rd.

Oak Ridge, TN 37830

Morgan County

(423) 346-7504 (423) 346-7505 Fax: (423) 346-5157

1326 Knoxville Highway

P.O. Box 344 Bardill Boulevard

Wartburg, TN 37887

Scott County

(423) 663-4119 (423) 663-4112 Fax: (423) 663-2041

104 Fire Hall Drive

P.O. Box 38

Huntsville, TN 37756

Provides temporary care for children who cannot safely remain in their own homes.

Provides permanent homes for those children who are legally free for adoption and rehabilitating delinquent Youth. Provides supportive services to help strengthen families so that they are able to safely care for their children at

home, prevention services for unruly youth and their families, as well as probation and aftercare services for juvenile offenders.

East Tennessee- Human Resource Agency (ETHRA)

ETHRA ANDERSON COUNTY

Anderson Main

125 Leinart St Ste 5

Clinton, TN 37716

Phone: (865) 457-3352

ETHRA Workforce Development

728 Emory Valley Rd Suite E

Oak Ridge, TN 37830-7016
Phone: (865) 813-0281 or (865) 590-1052
Oak Ridge Transit: (865) 482-2785

American Job Center

136 S. Illinois Avenue, Suite 102
Oak Ridge, TN 37830-6220
Phone: (865) 483-7474
FAX: (865) 294-5674

ETHRA CAMPBELL COUNTY

Campbell Main

2301 Jacksboro Pike STE 4B
LaFollette, TN 37766-2959
Phone: (423) 562-2948

Campbell ETHRA Office - PO Box

P.O. Box 1394
LaFollette, TN 37766-2959

American Job Center

1016 Main St
Jacksboro, TN 37757-2505
Phone: (423) 566-3300
FAX: (865) 566-3306

ETHRA MORGAN COUNTY

Morgan Main

1111 Knoxville Highway
P. O. Drawer 406
Wartburg, Tennessee 37887
Main: (423) 346-6651

American Job Center

1111 Knoxville Hwy.
Wartburg, TN 37887
Phone: (423) 346-3060
FAX: (423) 346-3061

American Job Center - PO Box

P.O. Box 478
Wartburg, TN 37887

Assists in setting up transportation arrangement for surrounding counties, provides legal assistance for elderly, operates a diverse range of programs and services for senior adults, hosts nutrition programs for children, provides HUD housing assistance, Home Weatherization and Heating and Cooling assistance, Employment Development and Transportation to Probation Services.

ETHRA SCOTT COUNTY

Scott - Court Services

575 Scott High Dr
Huntsville, Tennessee 37756
Phone: (423) 663-3578

Scott Main

727 West Third Ave
Oneida, TN 37841
Phone: (423) 286-6929

Scott Nutrition Site

215 Sunset Drive
Oneida, TN 37841—Phone: (423) 569-6729

American Job Center

180 Eli Lane
Oneida, TN 37841
Phone: (423) 569-9348
FAX: (423) 569-3980

Emory Valley Center

Phone: 865-483-4385
715 Emory Valley Rd.
Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. Tn. Counties.

Family Resource Center (Lake City)

Phone: 865-426-7876
1132 South Main Street
Lake City, TN 37769

Offers referral source for food pantry, clothing closets, parenting classes, computer classes, tutoring of children, and pre-school classes for mothers and kids one day a week. Summer offering of Camp Discovery.

Family Resource Center (Norwood)

Phone: 865-435-6556
Director: Courtney Vandevander
803 East Tri County Blvd.
Oliver Springs, TN 37840

Offers tutoring for reading, math, etc., adult computer classes, a 2-week academic summer camp for children, community events and referral for other services.aid

Girls Inc of Tennessee Valley

1798 Oak Ridge Turnpike
Oak Ridge, TN 37830
Phone: (865) 482-4475

Helps girls to become self-sufficient, responsible citizens, and serves as a vigorous advocate for girls, focusing on special needs and support of each other.

Girl Scouts of Tanasi Council, Inc.

Phone: 865-688-9440

1567 Downtown West Blvd.

Knoxville, TN 37919

Helps to prepare girls, ages 5-17, to become competent and resourceful women by inspiring girls with the highest ideals of character, conduct, patriotism and service.

The Helen Ross McNabb Center

(865) 483-7743

100 Adams Ln, Oak Ridge, TN 37830

www.mcnabbcenter.org

The center offers an array of social service programs for children and adults including: Children and Youth Homeless Outreach Programs, Healthy Families East Tennessee, Mother Goose Programs for Brain Development, Friendship House Peer Support Center, Housing and Supportive Learning Services, HIV/AIDS Prevention and Outreach. Comprehensive outpatient treatment and supportive services offered for individuals who are experiencing severe and persistent mental illness, stress-related problems and organic brain disorders. Residential programs for alcohol, drug, and gambling addictions. These programs are for adults and adolescent males, outpatient services for adults and adolescents.

Tennessee Voices for Children (TVC)

Teen Screen Program-risk assessment in vulnerable youth

For more information contact TVC at tvc@tnvoices.org or through one of its regional offices:

TVC Regional Offices

Jackson: 731-984-8599

Knoxville: 865-523-0701

Nashville: 615-269-7751

Statewide toll free: 800-670-9882

<http://tspn.org/teenscreen><http://www.tnvoices.org>

TVC Programs:

United Way of Anderson County, Inc.

Phone: 865-483-8431

P.O. Box 4158

Oak Ridge TN 37831

United Way Contact Helpline Inc.

Dial 988

<http://www.contactlistens.org>

Provides 24 hour a day telephone listening/counseling, information/referral, and suicide prevention services, which are free, anonymous, and confidential. Also provides TeleFriend as an after-school helpline for children.