# ANDERSON COUNTY RESOURCE MANUAL

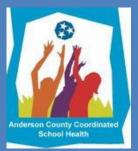
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**ADVOCACY** 

Allies for Substance Abuse Prevention/ Anderson Co.

Phone: 865-457-3007 131 S. Charles G Seivers Blvd Clinton, TN 37716 www.asapofanderson.or

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Organization that works to prevent and reduce substance misuse among youth and adults in Anderson County though education and raising awareness.

#### Anderson County Community Action Commission

Phone: 865-457—5500 Fax: 865-457-5502 Email: stbutk@juno.com 149 N. Main Street Clinton, TN 37716

## www.andersoncac.org

Provides training, technical assistance, and advocacy to families. Offers assistance with commodities (bimonthly-qualify by income) that serves low income (125% poverty guidelines) residents of Anderson County. Food pantry serves low-income residents of Anderson County.

## Anderson County Family Justice Center (ACFJC)

Phone: 865-298-3129 301 Broadway Ave Unit 1A Oak Ridge, TN 37830 www.fjcanderson.org

The ACFJC provides a combination of free and confidential services and interventions that are available in one convenient location to help victims of domestic abuse, sexual assault and exportation, and elder abuse, break the cycle of violence and become thriving survivors. No appointment necessary. Walk in hours M-F 8-4:30. Closed all county holidays.

#### Anderson County Senior Center

Phone: 865-457-3259 96 Mariner Point Clinton, TN 37716 http://www.anderson-county.com/anderson-county-office-on-aging-senior-center/

Center provides services and programs that include health, education, nutrition, recreation, transportation, and advocacy for elders. Offers swimming, bowling, various card games, walking trail, exercise equipment, training, arts and crafts.

## Appalachian OUTreach

Phone: 865-268-9098 Fax: 866-318-9025 Email: Etn.appalachianoutreach@gmail.com C/O Shannon Brown PO Box 5568 Marysville, TN 37802 www.appalachianoutreach.org

Organization to empower, connect, & support the East TN lesbian, gay, bisexual, transgender & queer (LBGTQ+) people through the provision of safe & healthy, inclusively welcoming & affirming programs & respect for partnerships, which promote community building, resource development, & education for all.

## The Arc of Anderson County, Inc.

Phone: 865-685-0159 Email: arc@Arcaid.org 161 Robertsville Rd D1 P.O. Box 4823 Oak Ridge, TN 37831-4823 www.thearcandersoncounty.com

Organization aids persons with mental retardation and their families, providing information, parent support, education, and adult recreational activities.

## Big Brothers Big Sisters of Tennessee Valley, Inc.

Phone: 865-523-2179 318 North Gay Street, Suite 100 Knoxville, TN 37919 www.bbbs.org

An organization that cautiously matches children from single-parent families with carefully screened adults for a one-to-one goal-oriented friendships, which we monitor and evaluate.

#### Camelot Care Centers

Phone: 865-481-3972 Toll Free: 1-800-390-6144 311 Directors Drive Knoxville, TN 37923 www.thecamelotdifference.com

Intensives in-home services for behavioral health issues, therapeutic foster care, and respite care for families. Traditional outpatient services include individual, family, and group therapies.

#### Child Advocacy Center of Anderson County

Phone: 865-463-2740 752 N. Main Street Clinton, TN 37716-3122 www.childadvocacycenter.net

The Child Advocacy center works as a multidisciplinary team with the Department of Children's Services, law enforcement, mental health counselors, and the District Attorney's Office to investigate and prosecute child abuse, child sexual abuse, and drug endangered children's cases, and help children and their families heal from the trauma; serves Anderson County

## Court Appointed Special Advocate Association (For Children) CASA

Phone: 865-425-0888 Fax: 865-482-9977 Email: info@casatnh.org 1660 Oak Ridge Turnpike Suite 3 Oak Ridge, TN 37830 www.casa.tnh.org

Provides trained volunteers to serve as objective third parties in court cases of child abuse and neglect to Casa Cont. advocate for the child's best interest in court. Serves Anderson, Roane, Morgan, and Scott counties. Offersadvocacy on behalf of abused and neglected children, serve as "child's voices.

## Department of Children's Services

Phone: 865-425-4400 (Reporting Abuse/Neglect): 1-877-237-0004182 Frank L. Diggs Drive, Suite 100 Clinton, TN 37716

Provides temporary care for children who cannot safely remain in their own homes.

Provides permanent homes for those children who are legally free for adoption and rehabilitating delinquent youth.

Provides supportive services to help strengthen families so that they are able to safely care for their children at home, prevention services for unruly youth and their families, as well as probation and aftercare services for juvenile offenders.

#### **Disability Law and Advocacy Center**

Organization Phone: 1-800-342-1660 Knoxville Office Phone: 865-670-2944 Fax: 865-470-7028 9050 Executive Park Drive, Suite 101-B Knoxville, TN 37923 http://www.disabilityrightstn.org/

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. Forpeople who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

## **Disability Resource Center**

Phone: 865-637-3666 (For deaf only): TTY 865-637-6796 Fax: 865-637-5616 9111 Cross Park Dr Suite E135 Knoxville TN, 37923 http://www.drctn.org

Disability Resource Center provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

## **Emory Valley Center**

Phone: 865-483-4385 715 Emory Valley Rd. Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 East TN Counties.

## Epilepsy Foundation of East TN

Phone: 865-522-4991 1715 E. Magnolia Ave. Knoxville, TN 37917 www.efeasttn.org

Client Services and Public Education

## Peninsula Hospital

Phone: 865-970-9800 865-970-6329 P.O. Box 2000 2347 Jones Bend RoadLouisville, TN 37777

https://www.peninsulabehavioralhealth.org

A division of Parkwest Medical Center which offers both inpatient and outpatient services for children, adolescents and adults. Specializes in mental health care.

## Nurture the Next

Phone: 865-483-7377 888-383-0994 1660 Oak Ridge Turnpike Oak Ridge, TN 37830 www.nurturethenext.org

Previously known as Prevent Child Abuse Tennessee, this organization has been around for 35 years and provides in home visiting services for children 0-5years. Nurture the Next also provides parenting classes, advocacy, and education. Their mission is to support parents and the communities where they live in creating loving homes that make children feel nurtured.

## Ridgeview Psychiatric Hospital and Center

Phone: 865-482-1076 Emergency: 1-800-870-5481 240 West Tyrone Rd. Oak Ridge, TN 37830

24-hour emergency services for homeless and mentally ill in Anderson, Campbell, Morgan, Rose, and Scott

Counties. A Mobile Crisis Union provides emergency mental health services, diagnosis, and treatment of emotional disorders on inpatient and outpatient basis, housing assistance, counselling services, and referrals.

#### Sexual Assault Center of East TN

Phone: 865-558-9040 Crisis line: 865-522-7273 2455 Sutherland Ave Building B Knoxville, TN 37919 www.mcnabbcenter.org

Free, confidential crisis intervention counseling, advocacy, and support for child and adult victims of sexual assault, sexual abuse, and family violence. Offers education and prevention programs.

Victims of Crime Advocacy (VOCA): In conjunction with the Sexual Assault Center of East TN. This program is designed to counsel adolescent victims of physical and sexual abuse and domestic violence for underserved victims in rural areas.

## Tennessee Career Center at Oak Ridge

Phone: 865-483-7474 Fax: 865-483-9209 136 S Illinois Ave #102 Oak Ridge, TN 37831-5359 Offers computerized labor market information, internet access, workshops, an online talent bank, job placement, recruitment and training.

## **Tennessee Disabilities Coalition**

Phone: 615-383-9442 Fax: 615-383-1176 955 Woodland Street Nashville, TN 37206 www.tndisability.org

An alliance of organizations and individuals who work together to promote the full and equal participation of people with disabilities in all aspects of life.

## Tennessee Department of Human Services

Phone: 865-425-6956 182 Frank L. Diggs Dr. Suite 200 Clinton, TN 37716 Hours: M-F (8am-4:30pm) Provides help with food stamps, Families First, Medicaid, and TNcare.

#### Tennessee Valley Coalition for the Homeless

Phone: 865-859-0749 Fax: 865-876-0527 130 North Main St Suite 1 Clinton, TN 37716 <u>www.tvchomeless.org</u>

## Tennessee Voices for Children (TVC)

**Teen Screen Program-**risk assessment in vulnerable youth For more information contact TVC at <u>tvc@tnvoices.org</u> :

Nashville: 615-269-7751 Statewide toll free: 800-670-9882

## http://www.tnvoices.org

<u>TVC Programs:</u> Early Connections Network Early Childhood FSPs in the courts K Town Youth Empowerment Network Family Connection Statewide Family Support Network Youth Screen Youth M.O.V.E Tennessee

## Tennessee Suicide Prevention Network

Phone: 615-297-1077 Crisis line: 855-274-7471 9050 Executive Park Dr NW Suite 104-A Knoxville, TN 37923 www.tspn.org

The Tennessee Suicide Prevention Network is a statewide organization working to eliminate stigma of suicide and suicide prevention in adults and youth.

## United Way of Anderson County, Inc.

Phone: 865-483-8431 P.O. Box 4158 728 Emory Valley Road Oak Ridge, TN 37831

## United Way 211

Phone: 865-457-5500 149 N. Main Street Clinton, TN 37716

## http://tn211.mycommunitypt.com/

Provides free and confidential information and referral service 24 hours a day, seven days a week

## United Way Contact Helpline Inc.

Phone: 865-482-4949 P.O. Box 4641 Oak Ridge TN, 37830 http://www.contactcarelinetn.or

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Provides 24 hour a day telephone listening/counseling, information/referral, and suicide prevention services, which are free, anonymous, and confidential. Also provides TeleFriend as an after-school helpline for children.

#### Veterans Suicide Prevention Hotline

Phone: 1-800-TALK (Veterans Press 1 for immediate crisis services) http://tspn.org/veteran-resources

The Department of Veterans Affairs (VA) Veterans Health Administration (VHA) has founded a national suicide prevention hotline to ensure veterans in emotional crisis have free, 24/7 access to trained counselors.

## YWCA Knoxville and the Tennessee Valley

Phone: 865-216-0180 Email: info@ywcaknox.com 1660 Oak Ridge Turnpike Oak Ridge, TN 37830 www.ywcaknox.com

Free and confidential advocacy that serves a variety of cultures (African American, Latino, Immigrant/Refugee) and languages (English, French, Spanish, and Arabic). Advocates are trained in crisis intervention and can meetclients in court or out in the community where they feel comfortable and safe. Advocates assist in navigating the legal system, conduct danger assessments, help with safety planning, connect clients to resources, and facilitate support groups. Serving Anderson, Blount, Knox, Loudon, Roane, and Sevier counties.

# CHILD CARE

#### Anderson County Head Start

Phone: 865-463-7061 708 N. Main Street Clinton, TN 37716 www.acs.ac

Center based and home-based opportunities for children 3-5 years old and comprehensive services for the families. Call for applications and information.

#### Big Brother Big Sisters of Tennessee Valley, Inc.

Phone: 865-523-2179 318 North Gay Street, Suite 100 Knoxville, TN 37919

An organization that cautiously matches children from single-parent families with carefully screened adults for a one-to-one goal-oriented friendships which we monitor and evaluate.

## Blossom Center for Childhood Excellence, Inc.

Phone: 865-294-4133 280 Royce Circle

Oak Ridge, TN 37830

www.blossom24-7.org

Provides 24-hour childcare, which is subsidized by the state of Tennessee.

## Boys and Girls Club

#### <u>Oak Ridge</u>

Phone: 865-482-4433 Erin Webb, Director P.O. Box 4021 102 South Jefferson Circle Oak Ridge, TN 37831 <u>School Based Club Clinton</u> Phone: 865-712-2716 210 N Hicks Street Clinton, TN 37716

School Based-North Anderson County

Phone: 865-232-1234 Director: Mike Swisher-865-805-8977 310 East 6<sup>th</sup> Street Lake City, TN 37769

#### Norwood

Phone: 865-435-6558 Bonnie Ivey, Director 827 East Tri-County Bvd. Oliver Springs, TN 37840

Gives more than 1,200 young people ages 7-17 professional leadership, counseling, facilities, and equipment for diversified programs of daily activities. Youth ages 5-18 in basketball, baseball, softball, football, and cheerleading. Includes after school programs with organized activities.

## **Emory Valley Center**

Phone: 865-483-4385 715 Emory Valley Rd. Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. Tn. Counties.

## Family Resource Center (Lake City)

Phone: 865-426-7876 1132 South Main StreetLake City, TN 37769

Offers referral source for food pantry, clothing closets, parenting classes, computer classes, tutoring of children, and pre-school classes for mother and kids one day a week. Summer offering of Camp Discovery.

## Girls Incorporated of Oak Ridge

Phone: 865-482-4475 1798 Oak Ridge Turnpike P.O. Box 7040 Oak Ridge, TN 37831 www.girlsinctnv.org

Helps girls to become self-sufficient, responsible citizens, and serves as a vigorous advocate for girls, focusing on special needs and support of each other. Offers after school programs, school break day camps, and year round athletics.

# CHILDREN/YOUTH

## Anderson County Head Start

Phone: 865-463-7061 708 N. Main Street Clinton, TN 37716

Center based and home-based opportunities for children 3-5 years old and comprehensive services for the families. Call for applications and information.

## Anderson County Health Department

Phone: 865-425-880 710 North Main St. Clinton, TN 37716 http://tn.gov/health/topic/localdepartments#sthash.zgKpb7JX.dpuf

Serves all areas. Offers WIC, immunizations, school physicals (for uninsured children), Tuberculosis skin tests and treatment for Tuberculosis, testing and treatment of sexually transmitted diseases, family planning program(birth control), cancer screening (for women), Drug and alcohol screening for treatment placement, Child Health and Development, HUG program, Families First, TennCare enrollment and re-verification, death certificates, nutritional education. Adult health services, environmental health, emergency preparedness, dentalclinic, primary care- vital records.

## Anderson County Juvenile Court

Phone: 865-259-2351 101 South Main Street, Suite 200 Clinton, TN 37716 http://www.andersoncountycircuitcourt.com/courts/juvenile/ Judge: Brain J. Hunt

## Anderson County School Truancy Office

Phone: 865-463-2800 ext. 2829 101 South Main Street, Suite 500 Clinton, TN 37716

## Autism Society East TN

Phone: 865-247-5082 PO Box 18494 Knoxville, TN 37928 www.asaetc.org & www.asdhub.org

A community-based organization that provides events, services, support groups, therapy, counseling, and education to help improve the lives of all persons impacted by Autism Spectrum Disorders.

## **Bethany Christian Services**

Phone: 865-588-5283 130 Erin Drive Knoxville, TN 37919 https://www.bethany.org

Services include adoption, foster care, and pregnancy counseling. We also provide counseling to families, assist refugees and immigrants resettling in the U.S.

## Big Brothers Big Sisters of Tennessee Valley, Inc.

Phone: 865-523-2179 318 North Gay Street, Suite 100 Knoxville, TN 37919

An organization that cautiously matches children from single-parent families with carefully screened adults for a one-to-one goal-oriented friendships which we monitor and evaluate.

## Boys and Girls Club

#### <u>Oak Ridge</u>

Phone: 865-482-4433 Erin Webb, Director P.O. Box 4021 102 South Jefferson Circle Oak Ridge, TN 37831

## North Anderson

Phone: 865-232-1234 Mike Swisher, Director 310 East 6<sup>th</sup> Street Lake City, TN 37769

## <u>Norwood</u>

Phone: 865-435-6558 Bonnie Ivey, Director 827 East Tri-County Bvd. Oliver Springs, TN 37840

Gives more than 1,200 young people ages 7-17 professional leadership, counseling, facilities, and equipment for diversified programs of daily activities. Youth ages 5-18 in basketball, baseball, softball, football, and cheerleading. Includes after school programs with organized activities.

## Boy Scouts of America- Great Smoky Mountain Council. Inc.

Phone: 865-588-6514 P.O. Box 51885 Knoxville, TN 37950

Serves the community by instilling values in young people and by preparing them to make ethical choices over their lifetime.

#### Camelot Care Centers

Phone: 865-481-3972 Toll Free: 1-800-390-6144 311 Directors Drive Knoxville, TN 37923 www.thecamelotdifference.com

Intensives in-home services for behavioral health issues, therapeutic foster care, and respite care for families. Traditional outpatient services include individual, family, and group therapies.

## **Cherokee Health Services**

#### <u>Knoxville</u>

Phone: 865-934-6734 2018 Western Ave. Knoxville, TN 37921

#### <u>Clinton</u>

Phone:865-934-6150Fax: 865-342-0150 1107 Charles Seivers Blvd. Suite 101 Clinton, TN 37718

## http://www.cherokeehealth.com/index.php?page=Locations-Site-List

Offers a variety of counseling services including adolescent counseling, family counseling, school psychology services, primary care, behavioral health services, adult, child, and adolescent care, dental care, pharmaceutical services, and adventure quest, a community service program for youth who are at risk for alcohol, tobacco, druguse or abuse and who may also have problems in their school, family, community or peer group.

## Child Advocacy Center of Anderson County

Phone: 865-463-2740 752 North Main StreetClinton, TN 37716 http://www.childadvocacycenter.net/

The Child Advocacy Center works as a multidisciplinary team with the Department of Children's Services, law enforcement, mental health counselors, and the District Attorney's Office to investigate and prosecute child abuse, child sexual abuse, and drug endangered children cases, and help children and their families heal for thetrauma; serves Anderson County.

## Children's Museum of Oak Ridge

Phone: 865-482-1074 P.O. Box 5766 461 W Outer Dr Oak Ridge, TN 37831 http://childrensmuseumofoakridge.or

Offers educational and cultural learning experiences to young people, their families and teachers, emphasizing programs to help at risk youth.

## **Child Support Office**

Phone: 865-482-6001 Fax: 865-482-6030 26 Kentucky Avenue Oak Ridge, TN 37830 Child Support Enforcement

Phone: 615-313-4880

#### **Choices Resource Center**

Phone: 865-483-0099 P.O. Box 5766 170 Raleigh Rd. Oak Ridge, TN 37830 http://www.choicesresource.com/#sthash.hzzhW27z.dpbs

Serves Anderson and Roane Counties. Offers pregnancy tests, counseling services, Second Thoughtabstinenceprogram, Heart 2 Heart parenting program, Forgive and Set Free- post abortion program, Stork's Nest- Baby clothing and supplies.

## Court Appointed Special Advocate Association (For Children) CASA

Phone: 865-425-0888 Fax: 865-482-9977 Email: info@casatnh.org 1660 Oak Ridge Turnpike Suite 3 Oak Ridge, TN 37830 www.casa.tnh.org

Provides trained volunteers to serve as objective third parties in court cases of child abuse and neglect to advocate for the child's best interest in court. Serves Anderson, Roane, Morgan, and Scott counties. Offers advocacy on behalf of abused and neglected children, serve as "child's voices."

#### Department of Children's Services

Phone: 865-425-4400 (Reporting Abuse/Neglect): 1-877-237-0004182 Frank L. Diggs Drive, Suite 100 Clinton, TN 37716

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#### **Emory Valley Center**

Phone: 865-483-4385 715 Emory Valley Rd. Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. Tn. Counties.

#### Family Resource Center (Oak Ridge)

Phone: 865-425-3205 Director: Jo Bruce 298 Robertsville Rd Oak Ridge, TN 37830

Offers referral source for food pantry, clothing closets, parenting classes, computer classes, tutoring of children, and pre-school classes for mother and kids one day a week. Summer offering of Camp Discovery.

#### Family Resource Center (Lake City)

Phone: 865-426-7876 Director: Jennifer Goin 1132 South Main StreetLake City, TN 37769

Offers referral source for food pantry, clothing closets, parenting classes, computer classes, tutoring of children, and pre-school classes for mother and kids one day a week. Summer offering of Camp Discovery.

## Family Resource Center (Norwood)

Phone: 865-435-6556 Director:Courtney Vandevander 803 East Tri County Blvd. Oliver Springs, TN 37840

Offers tutoring for reading, math, etc., adult computer classes, a 2-week academic summer camp for children, community events and referral for other services.

#### Girls Incorporated of Oak Ridge

Phone: 865-482-4475 1798 Oak Ridge Turnpike Oak Ridge, TN 37831 www.girlsinctnv.org

Helps girls to become self-sufficient, responsible citizens, and serves as a vigorous advocate for girls, focusingon special needs and support of each other.

#### Girl Scouts of Tanasi Council, Inc.

Phone: 865-688-9440 1567 Downtown West Blvd. Knoxville, TN 37919

Helps to prepare girls, ages 5-17, to become competent and resourceful women by inspiring girls with the highest ideals of character, conduct, patriotism and service.

#### Health Connect America

Phone: 865-247-7045 Fax: 865-249-8458 5743 Western Ave Knoxville, TN 37921

The center offers an array of social service programs for children including: outpatient mental health, psychiatric clinical, substance use disorder, therapeutic foster care, intensive in home services and health link, Health link is a program designed to coordinate health care services for TennCare members.

#### The McNabb Center

Phone: 865-637-9711 201 West Springdale Ave. Knoxville, TN 37917

The center offers an array of social service programs for children and adults including Children and Youth Homeless Outreach Programs, Healthy Families East Tennessee, Mother Goose Programs for Brain Development, Friendship House Peer Support Center, Housing and Supportive Learning Services, HIV/AIDS Prevention and Outreach. Comprehensive outpatient treatment and supportive services offered for individuals who are experiencing severe and persistent mental illness, stress-related problems and organic brain disorders. Residential programs for alcohol, drug, and gambling addictions. These programs are for adults and adolescentmales, outpatient services for adults and adolescents.

#### Nurture the Next

Phone: 865-483-7377 888-383-0994 1660 Oak Ridge Turnpike Oak Ridge, TN 37830 www.nurturethenext.org

Previously known as Prevent Child Abuse Tennessee, this organization has been around for 35 years and provides in home visiting services for children 0-5years. Nurture the Next also provides parenting classes, advocacy, and education. Their mission is to support parents and the communities where they live in creating loving homes that make children feel nurtured.

#### Tennessee Disability Pathfinder

#### http://kc.vanderbilt.edu/pathfinder/

A statewide database of disability services including social service agencies, low-income medical clinics, and resources for victims of domestic violence, and a multitude of other valuable resources updated daily. Information is organized by both geographic location and type of service provided.

Tennessee Department of Health SIDS

Peer Contact: Lisa Hunt 865-898-6361 Email: <u>huntlisa@comcast.net</u>

## Tennessee Voices for Children (TVC)

Teen Screen Program-risk assessment in vulnerable youth For more information contact TVC at <u>tvc@tnvoices.org</u> : Nashville: 615-269-7751 Statewide toll free: 800-670-9882

#### http://www.tnvoices.org

<u>TVC Programs:</u> Early Connections Network Early Childhood FSPs in the courts K Town Youth Empowerment Network Family Connection Statewide Family Support Network Youth Screen Youth M.O.V.E Tennessee

#### United Way of Anderson County, Inc.

Phone: 865-483-8431 P.O. Box 4158 728 Emory Valley Road Oak Ridge, TN 37831

United Way 211

Phone: 865-457-5500 149 N. Main Street Clinton, TN 37716 <u>http://tn211.mycommunitypt.com/</u>

Provides free and confidential information and referral service 24 hours a day, seven days a week

#### United Way Contact Helpline Inc.

Phone: 865-482-4949 P.O. Box 4641 Oak Ridge TN, 37830 http://www.contactcarelinetn.or

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Provides 24 hour a day telephone listening/counseling, information/referral, and suicide prevention services, which are free, anonymous, and confidential. Also provides TeleFriend as an after-school helpline for children.

# CLOTHING AND HOME

## Aid to Distressed Families of Appalachian Counties (ADFAC)

Phone: 865-425-0256 1051 Oak Ridge Turnpike Oak Ridge, TN 37830 http://www.adfac.org/

Hours: M-Thurs. (8:30am-12pm and 1-4:30pm)

ADFAC works through the Social Services and Affordable Housing programs to provide direct financial aid, home rehabilitation, one on one counseling and/or preventive education to those affected by poverty. ADFAC'smission is to promote self-sufficiency and family stability through programs that provide assistance for immediate needs and help families plan for and/or prevent future crises. Offers emergency assistance for household items, school supplies, rent and utilities

## **Compassion Closet**

Phone: 865-679-5204 303 Oak Ridge Turnpike Oak Ridge, TN 37830 compassionclosetoakridge@gmail.com

Compassion Closet exists to show the love of Christ by providing quality clothing and tangible goods to children in foster care. Requirements: supplies are available as a support for children in foster care or who havebeen adopted.

## **Ecumenical Storehouse**

Phone: 865-481-0274 134 East Division Rd.Oak Ridge, TN 37830

## Hours: M,W,F (9am-12pm)

Serves Anderson County and parts of Roane County. Furnishes household items, bedding, furniture, linens, cookware, etc. Must be referred by Aid to Distressed Families of Appalachian Counties (ADFAC), clergy, state, county, city, welfare, Red Cross, or Salvation Army.

## First Baptist Church (Clinton)

Phone: 865-457-9353 Location 225 North Main StreetClinton, TN 37716 <u>Mailing Address</u> P.O. Box 268 Clinton, TN 37717 Clothing closet for Clinton residents is open from 3:00-5:00 pm every Tuesday.

## First Baptist Church (Oak Ridge)

Phone: 865-483-4615 1101 Oak Ridge Turnpike Oak Ridge, TN 37830

Serves Anderson and surrounding counties. Clothing once every four weeks, or on an emergency basis. Foodpantry open Wednesday and Thursday from 1:30-3:30pm

## Glenwood Baptist Food and Clothing Ministry

Phone: 865-483-7436 200 South Alabama Rd. Oak Ridge, TN 37830

Hours: Monday (10am-12pm)

Serves the Oak Ridge, Marlow, Oliver Springs, Wartburg areas that meet USDA income standards or have temporary needs. Provides food (once per month), 20-30 lbs. Non-food items also available as needed. 2 formsof ID are needed.

## Goodwill (Clinton)

Phone: 457-4798 1115 North Charles G. Seivers Blvd. Clinton, TN Hours: M-Sat (9am-7pm) Sun (1pm-6pm)

## Goodwill Industries (Oak Ridge)

Phone: 865-272-5340 697 Emory Valley Road Oak Ridge, TN 37830 Hours: M-Sat. (9am-7pm) Sun. (1pm-6pm)

Serves Anderson, Roane, and Morgan counties with referral from Department of Rehabilitation Services. Offers programs to enhance academic scores: Teach basic job skills (resume and cover letter writing); vocational evaluation; job placement; driver's education; classes on how to use Excel, Word, and the Internet.

## Highland View Church of Christ

Phone: 865-483-7471 138 Providence Rd. Oak Ridge, TN 37830 Clothing closet by appointment only (usually Tuesday mornings 9-10:30am) Food pantry available on Thursdays from 11:00am-12:00pm. Serves all areas.

## KARM (Oak Ridge Thrift Store)

Phone: 865-521-0770 461 Oak Ridge Turnpike Oak Ridge, TN 37716 Hours: Monday-Saturday (9am-7pm) Next to Tractor Supply

## Knoxville Area Rescue Ministries (KARM)

<u>Office</u>

Phone: 865-673-6540 418 N Broadway Knoxville, TN 37917 www.karm.org

#### Store Locations:

North Knoxville

Phone:865-521-0770x313 3955 Western Avenue Knoxville, TN West Haven Center (off I-640)

#### West Knoxville

Phone: 865-521-0770x312 115 Sherlake Lane Knoxville, TN Off Kingston Pike Near Ryan's Steakhouse

#### South Knoxville

Phone: 865-521-0770x304 4221 Chapman Hwy Knoxville, TN

#### <u>Powell</u>

Phone: 865-521-0770x331 3501 West Emory Rd. Powell, TN Corner of Clinton Hwy and West Emory <u>Knoxville</u>

Phone: 865-521-0770x309 314 Merchants Drive Knoxville, TN

#### <u>Knoxville</u>

Phone:865-521-0770x501 9329 Kingston Pike Knoxville, TN

## <u>Knoxville</u>

Phone:865-521-0770x306 733 Hall of Fame Drive Knoxville, TN

**KARM** White Elephant stores have available furniture (tables, chairs, bedroom, dining room, etc.).Provide household items such as lamps, kitchen equipment, glassware, pots/pans, men's, women's, and children's clothing- including infants and toddlers- as well as electronic, including televisions, stereos, etc. Serves Knoxville area for homeless, counseling, and referral, case management. Offers emergency shelter, meals, and recovery services.

Educational resources (GED), family services through Department of Human Services, spiritual and mentalcounseling, transportation when needed.

## Norris United Methodist Church Clothing Closet

Phone: 494-9407 62 Ridgeway Rd. Norris, TN Norris UMC/ Sinking Springs UMC Hours: 4<sup>th</sup> Thursday each month 9:30-11am: Norris, Heiskell, Andersonville 12:30-1:30pm: Lake City, Briceville East end of county (Children go to ACHS)

#### Oak Ridge Electric Department

Billing questions: 865-425-3400 Report a power outage: 425-1803 Residential standard deposit: \$300 Connection charges for electric, water, and/or sewer (one charge for any number of services): \$25 Residential service change for non-pay service visits: \$15 Residential after-hours service charge for non-pay service visits: \$50

#### Oak Ridge Utility District

Phone: 865-483-1377 Pay by Phone: 865-220-6600 120 South Jefferson Circle Oak Ridge, TN 37830

You request service by completing an application. The application can be found

at http://orud.org/orud-residential-application-for-service-form/

Your landlord (if renting an apartment) may have an agreement with ORUD in order to provide continuous service. Find out if your landlord has such an agreement and how much it will cost each month.

## Pauline's Mission Closet

Phone: 865-483-1316 251 Robertsville Rd. Oak Ridge, TN 37830

Clothing closet available from 9:00am-11:30am on Tuesdays. Not open on holidays. Tabitha's Table: Serving ahot meal available every Monday from 6:00pm-7:00pm.

## St. Mary's White Elephant

Phone: 482-2875 St. Mary's Catholic Church 327 Vermont Rd. Oak Ridge, TN 37830 Hours: Tuesday & Thursday: (9am-4pm) Saturday (9am-12:30pm) Turn at stoplight #7 or #9 on O.R Turnpike to access church

# COMMUNITY COALITION

Allies for Substance Abuse Prevention/ Anderson Co.

Phone: 865-457-3007 101 South Main Street, Suite 465 Clinton, TN 37716 www.asapofanderson.or

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#### Anderson County Community Action Commission

Phone: 865-457—5500 Fax: 865-457-5502 Email: stbutk@juno.com 149 N. Main Street Clinton, TN 37716 www.andersoncac.org

Provides training, technical assistance, and advocacy to families. Offers assistance with commodities (bimonthly-qualify by income) that serves low income (125% poverty guidelines) residents of Anderson County. Food pantry serves low-income residents of Anderson County.

## Domestic Violence Coordinating Council

Phone: 615-386-9406 Toll Free: 800-289-9018 2 International Plaza Dr. Suite 425 Nashville, TN 37217 http://www.tncoalition.org/getattachment/Resources/dvscc.html

The goal of the project is to improve the response of the criminal justice system to domestic violence through the development of state leadership and judicial and lawenforcement education.

## Nurture the Next

Phone: 865-483-7377 888-383-0994 1660 Oak Ridge Turnpike Oak Ridge, TN 37830 www.nurturethenext.org

Previously known as Prevent Child Abuse Tennessee, this organization has been around for 35 years and provides in home visiting services for children 0-5years. Nurture the Next also provides parenting classes, advocacy, and education. Their mission is to support parents and the communities where they live in creating loving homes that make children feel nurtured.

## Sexual Assault Center of East TN

Phone: 865-558-9040 2455 Sutherland Ave Bldg B Knoxville, TN 37919

#### www.mcnabb.org

Free, confidential crisis intervention counseling, advocacy, and support for child and adult victims of sexual assault, sexual abuse, and family violence. Offers education and prevention programs. Victims of Crime Advocacy (VOCA): In conjunction with the Sexual Assault Center of East TN. This program is designed to counsel adolescent victims of physical and sexual abuse and domestic violence for underserved victims in rural areas.

## Tennessee Alliance for Legal Services

Phone: 615-627-0956 or: 888-395-9297 Fax: 615-627-0964 50 Vantage Way, Suite 250 Nashville, TN 37228 www.tals.org

TALS is a statewide non-profit organization that seeks to build partnerships to support the delivery of effective civil legal services for low-income and elderly Tennesseans. TALS is committed to increasing equal access to justice across Tennessee. TALS is an alliance of the federally funded legal aid programs, independent providers of civil legal services, and supporting agencies in Tennessee.

## Tennessee Coalition Against Domestic and Sexual Violence

Phone: 615-386-9406 or 800-289-9018

Fax: 615-383-2967 In State: 800-289-9018 2 International Plaza Drive, Suite 425 Nashville, TN 37217 http://www.tncoalition.org/

## Tennessee Valley Coalition for the Homeless

Phone: 865-859-0749 Fax: 865-876-0527 130 North Main St Suite 1 Clinton, TN 37716 www.tvchomeless.org

# CRIME

## AARDVARC

http://www.aardvarc.org/ An Abuse, Rape, and Domestic Violence Aid and Resource Collection Online.

## Adult Protective Services Hotline

Phone: 1-888-APS-TENN (1-888-277-8366)

## Anderson County Family Justice Center (ACFJC)

Phone: 865-298-3129 301 Broadway Ave Unit 1A Oak Ridge, TN 37830 www.ficanderson.org

The ACFJC provides a combination of free and confidential services and interventions that are available in one convenient location to help victims of domestic abuse, sexual assault and exportation, and elder abuse, break the cycle of violence and become thriving survivors. No appointment necessary. Walk in hours M-F 8-4:30. Closed all county holidays.

## Anderson County Juvenile Court

Phone: 865-259-2351 101 South Main Street, Suite 200 Clinton, TN 37716 http://www.andersoncountycircuitcourt.com/courts/juvenile/ Judge: Brain J. Hunt

## Anderson County School Truancy Office

Phone: 865-463-2800 ext. 2829 101 South Main Street, Suite 500 Clinton, TN 37716

#### Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660 Knoxville Office Phone: 865-670-2944 Fax: 865-470-7028 9050 Executive Park Drive, Suite 101-B Knoxville, TN 37923 http://www.disabilityrightstn.org/

**Disability and Law Advocacy Center (Cont.)** of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. For people who qualify, DLAC may be able to assist with problems related to their disability like abuseand neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

#### **Domestic Violence Crisis Center**

Phone: 865-816-3481 or: 865-988-STOP (865-988-7867) P.O. Box 802 Lenoir City, TN 37771

Provides confidential free safe haven shelter for domestic violence victims, medical care, safety planning, free temporary bed and meals for women and women with dependent children.

#### Haven House, Inc.

Business phone: 865-983-6818 Hotline/Crisis: 865-982-1087 P.O. Box 134 Alcoa, TN 37701

#### The HOPE Center

Phone: 423-745-5289 Athens, TN

#### Kent C. Withers Family Crisis Center/ Child & Family

Business Phone: 865-673-3066 Hotline/Crisis: 865-637-8000 901 East Summit Hill Dr. Knoxville, TN 37915

#### The National Domestic Violence Hotline

TTY: 600-787-3224 Toll Free: 800-799-SAFE (7233)

The Hotline is a nonprofit organization that provides crisis intervention, information and referral to victims of domestic violence, perpetrators, friends and families. The hotline answers a variety of calls and is a resource for domestic violence advocates government officials, law enforcement agencies and the general public.

#### Nurture the Next

Phone: 865-483-7377 888-383-0994 1660 Oak Ridge Turnpike Oak Ridge, TN 37830 www.nurturethenext.org

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## Safe Haven Crisis and Recovery Center for Sexual Assault

Phone: 865-558-9040 Fax: 865-584-7872 6215 Kingston Pike #A Knoxville, TN 37919 Services include SAFECENTER, a safe place for victims of sexual assault where evidence will be collected and counselling will be provided, a 24- hour crisis hotline.

## Safespace

Phone: 1-800-244-5968 Phone: 865-397-8546 Sevierville, TN Counties served: Jefferson, Grainger, Seiver, Cocke \*Depending on circumstances may be able to help Anderson Co. clients\*

## Sexual Assault Center of East TN

Phone: 865-558-9040 2455 Sutherland Ave Building B Knoxville, TN 37919 www.mcnabb.org

Free, confidential crisis intervention counseling, advocacy, and support for child and adult victims of sexual assault, sexual abuse, and family violence. Offers education and prevention programs.

Victims of Crime Advocacy (VOCA): In conjunction with the Sexual Assault Center of East TN. This program is designed to counsel adolescent victims of physical and sexual abuse and domestic violence for underserved victims in rural areas.

## Sexual Assault Crisis Line

Phone: 865-522-7273

Statewide Domestic Violence Hotline

Phone: 800-356-6767

#### Surviving Trauma Group

Phone: 865-333-5035 Fairhaven Counseling and Consulting125 North Concord St. Knoxville, TN 37919 Trauma focused treatment for Domestic Violence, Self Esteem, Trauma, and PTSD. Age: Adults Session Cost: \$30-\$40

#### Tennessee Coalition Against Domestic and Sexual Violence

Phone: 615-386-9406 In State: 800-289-9018 2 International Plaza Drive, Suite 425 Nashville, TN 37217 http://www.tncoalition.org /

#### Tennessee Disability Pathfinder

#### http://vkc.vumc.org/vkc/pathfinder

A statewide database of disability services including social service agencies, low-income medical clinics, and resources for victims of domestic violence, and a multitude of other valuable resources updated daily. Information is organized by both geographic location and type of service provided.

## **Tennessee Justice Center**

Phone: 615-255-0331 Toll Free: 877-608-1009 211 7<sup>th</sup> Ave N Nashville, TN 37201 <u>www.tnjustice.org</u> Non-Profit, Public Interest law and advocacy firm serving families in need

#### Unchained

Phone: 480-258-2777 Residential Program for Sex Traffic Victims

## YWCA Victim Advocacy Program

Phone: 865-523-6126 Hotline/Crisis: 865-523-6126 YWCA 420 West Clinch Ave. Knoxville, TN 37902

## YWCA Oak Ridge Office

Phone: 865-216-0180 1660 Oak Ridge Turnpike Oak Ridge, TN 37830

# DEVELOPMENTAL DELAY

#### **Adult Protective Services**

Phone: 1-888-APS-TENN (1-888-277-8366)

## Anderson County Head Start

Phone: 865-463-2833 708 N. Main Street Clinton, TN 37716

Center based and home-based opportunities for children 3-5 years old and comprehensive services for the families. Call for applications and information.

## The Arc of Anderson County, Inc.

Phone: (865)685-0159 Email: arc@Arcaid.ord 161 Robertsville Rd Suite D1 P.O. Box 4823 Oak Ridge, TN 37831-4823

Organization aids persons with mental retardation and their families, providing information, parent support, education, and adult recreational activities.

## Autism Breakthrough of Knoxville

Phone: 865-247-0065 Fax: 865-247-0066 900 East Hill Ave Suite 145 Knoxville, TN 37915 www.breakthroughknoxville.com

Breakthrough offers residential services, in-home support, personal assistance, day services, a Saturday therapeutic recreation program; community-based activities focusing on lifelong education, job skills development, community integration; Employment and Community First (ECF) services, they also host a social group for adults with autism.

#### Autism Society East TN

Phone: 865-247-5082 PO Box 18494 Knoxville, TN 37928 www.asaetc.org & www.asdhub.org

A community-based organization that provides events, services, support groups, therapy, counseling and education to help improve the lives of all persons impacted by Autism Spectrum Disorders.

## Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660 Knoxville Office Phone: 865-670-2944 Fax: 865-470-7028 9050 Executive Park Drive, Suite 101-B Knoxville, TN 37923 http://www.disabilityrightstn.org/

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. Forpeople who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglectoutside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

## **Disability Resource Center**

Phone: 865-637-3666702 (For deaf only): TTY 865-6376796 Fax: 865-637-5616 9111 Cross Park Dr Suite E135 Knoxville TN, 37923 http://www.drstp.org

http://www.drctn.org

Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

## **Emory Valley Center**

Phone: 865-483-4385 715 Emory Valley Rd. Oak Ridge, TN 37830

Serves Anderson, Morgan, and portions of surrounding counties. Offers supported employment, early intervention, residential services, community participation, integrated production, day services and sheltered workshop for individuals with an I.Q. of less than 70.

## Keystone Adult Day Program

Phone: 865-483-4357 1350 Oak Ridge Turnpike Oak Ridge, TN 37830

A day care program for senior adults with functional impairments, which allows participants to remain in their homes as long as possible avoiding premature institutionalization.

## Smoky Mountain Service Dogs

http://www.smokymountainservicedogs.org

## Tennessee Disability Pathfinder

## http://vkc.vumc.org/vkc/pathfinder

A statewide database of disability services including social service agencies, low-income medical clinics, and resources for victims of domestic violence, and a multitude of other valuable resources updated daily.

## DISABILITY

## The Arc of Anderson County, Inc.

Phone: (865)68-0159 Email: arc@Arcaid.org 161 Robertsville Rd Suite 101 P.O. Box 4823 Oak Ridge, TN 37831-4823

Organization aids persons with mental retardation and their families, providing information, parent support, education, and adult recreational activities.

## Autism Breakthrough of Knoxville

Phone: 865-247-0065 Fax: 865-247-0066 900 East Hill Ave Suite 145 Knoxville, TN 37915 www.breakthroughknoxville.com

Breakthrough offers residential services, in-home support, personal assistance, day services, a Saturday therapeutic recreation program; community-based activities focusing on lifelong education, job skills development, community integration; Employment and Community First (ECF) services, they also host a social group for adults with autism.

## Autism Society East TN

Phone: 865-247-5082 PO Box 18494 Knoxville, TN 37928 www.asaetc.org & www.asdhub.org

A community-based organization that provides events, services, support groups, therapy, counseling and education to help improve the lives of all persons impacted by Autism Spectrum Disorders.

#### **Clinch River Home Health**

Phone: 865-457-4263 Fax: 865-463-9963 401 Sulphur Springs Rd Clinton, TN 37716 www.Clinchriverhealth.com

Provides in home nursing, aide services and rehabilitation therapies to the sick, disabled, and elderly. Privatefees are based on income.

## Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660 Knoxville Office Phone: 865-670-2944 Fax: 865-470-7028 9050 Executive Park Drive, Suite 101-B Knoxville, TN 37923 http://www.disabilityrightstn.org/

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. Forpeople who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

## **Disability Resource Center**

Phone: 865-637-3666 (For deaf only): TTY 865-6376796 Fax: 865-637-5616 9111 Cross Park Dr Suite E135 Knoxville TN, 37915 http://www.drctn.org

Provides information and referral, peer support advocacy, and independentliving skills training for persons with disabilities.

## **Emory Valley Center**

Phone: 865-483-4385 715 Emory Valley Rd. Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 East TN Counties.

## Epilepsy Foundation of East TN

Phone: 865-522-4991 Director: Pam Hughes 1715 E. Magnolia Ave. Knoxville, TN 37917 www.efeasttn.org

Client Services and Public Education

## Keystone Adult Day Program

Phone: 865-483-6631 1350 Oak Ridge Turnpike Oak Ridge, TN 37830

A day care program for senior adults with functional impairments, which allows participants to remain in their homes as long as possible avoiding premature institutionalization.

#### The McNabb Center

Phone: 865-637-9711 205 West Springdale Ave. Knoxville, TN 37917

The center offers an array of social service programs for children and adults including Children and Youth Homeless Outreach Programs, Healthy Families East Tennessee, Mother Goose Programs for Brain Development, Friendship House Peer Support Center, Housing and Supportive Learning Services, HIV/AIDS Prevention and Outreach. Comprehensive outpatient treatment and supportive services offered for individuals who are experiencing severe and persistent mental illness, stress-related problems and organic brain disorders. Residential programs for alcohol, drug, and gambling addictions. These programs are for adults and adolescentmales, outpatient services for adults and adolescents.

## Michael Dunn Center

Phone: 865-376-3416 Michael Dunn Center 629 Gallaher Road Kingston, TN 37763 <u>Michaeldunncenter.org</u>

Support for individuals living with disabilities and challenges through residential services, work programs, supported living, therapy and more.

## National Library Service for the Blind and Physically Handicapped

## http://www.loc.gov/nls/

Through a national network of cooperating libraries. NLS administers a free library program of braille and audio materials circulated to eligible borrowers in the United States by postage-free mail.

## Oak Ridge Public Transportation

Phone: 865-482-2785 728 Emory Valley Rd Oak Ridge, TN 37830

http://www.ethrapublictransit.org

Serves Oak Ridge. Minibus with handicapped accessibility. Must schedule rides one day in advance.

## **Open Arms Care**

Phone: 865-694-8463 Fax: 865-694-0384 7325 Oak Ridge Hwy Suite 220 Knoxville, TN 37931 www.openarmscare.org

Open Arms Care provides a broad array of educational, physical, and behavioral learning opportunities designed to assist each client they see maximize their personal development and independence.

#### **Retrieving Independence**

Phone: 615-934-0444 2400 Clifton Ave Nashville, TN 37209 www.riservicedogs.org

Trains Service Dogs

#### Smoky Mountain Service Dogs

http://www.smokymountainservicedogs.org

#### Social Security Administration

Phone: 888-676-2954 TTY: 800-325-0778 565 Oak Ridge Turnpike Oak Ridge, TN 37830 http://www.ssa.gov

## Spark

Phone: 865-218-0130 116 Childress St SW Knoxville, TN 37920 www.sparktn.org

Helping people with disabilities gain access to adaptive technology and services.

#### Tennessee Department of Labor and Workforce Development

Phone: 877-813-0950 <u>http://www.tn.gov/workforce</u> Provides information on how to file for unemployment insurance.

#### **Tennessee Disability Coalition**

Phone:615-383-9442 Fax: 615-383-1176 955 Woodland Street Nashville, TN 37206 www.tndisability.org

An alliance of organizations and individuals who work together to promote the full and equal participation of people with disabilities in all aspects of life.

#### Tennessee Disability Pathfinder

#### http://vkc.vumc.org/vkc/pathfinder /

A statewide database of disability services including social service agencies, low-income medical clinics, and resources for victims of domestic violence, and a multitude of other valuable resources updated daily. Information is organized by both geographic location and type of service provided.

#### Tennessee School for the Blind

Phone: 615-231-7300 115 Stewarts Ferry Pike Nashville, TN 37214 http://www.tsbtigers.org/Default.htm

#### United Way of Anderson County, Inc.

Phone: 865-483-8431 P.O. Box 4158 728 Emory Valley Road Oak Ridge, TN 37831

## United Way 211

Phone: 865-457-5500 149 N. Main Street Clinton, TN 37716 http://tn211.mycommunitypt.com/

Provides free and confidential information and referral service 24 hours a day, seven days a week

## United Way Contact Helpline Inc.

Phone: 865-482-4949 P.O. Box 4641 Oak Ridge TN, 37830 http://www.contactcarelinetn.or

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Provides 24 hour a day telephone listening/counseling, information/referral, and suicide prevention services, which are free, anonymous, and confidential. Also provides TeleFriend as an after-school helpline for children.

## Veterans Office

Phone: 865-463-6803 Director Cell: 865-556-0997 Fax: 865-457-6263 Leon Jaquet, US Navy (Retired), Director 100 North Main Street, RM #114 Clinton, TN 37716 http://www.anderson-county.com/mayor/veterans/ http://benefits.va.gov/benefits/

## Office Hours: M-F (8am-5pm)

The mission of the Anderson County Veterans Service Office is to provide Veterans, widows and their dependents counseling and assistance in filing for disability compensation, pension, death benefits, education, vocational rehabilitation, medical and dental treatment, insurance and home loan benefits through the Department of Veterans Affairs.

## Wilderwood

http://www.wilderwood.or

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Service dogs

# DOMESTIC ABUSE

#### AARDVARC

http://www.aardvarc.org/ An Abuse, Rape, and Domestic Violence Aid and Resource Collection Online.

## Anderson County Juvenile Court

Phone: 865-259-2351 101 South Main Street, Suite 200 Clinton, TN 37716 http://www.andersoncountycircuitcourt.com/courts/juvenile/ Judge: Brain J. Hunt

## Anderson County Family Justice Center (ACFJC)

Phone: 865-298-3129 301 Broadway Ave Unit 1A Oak Ridge, TN 37830 www.fjcanderson.org

The ACFJC provides a combination of free and confidential services and interventions that are available in one convenient location to help victims of domestic abuse, sexual assault and exportation, and elder abuse, break the cycle of violence and become thriving survivors. No appointment necessary. Walk in hours M-F 8-4:30. Closed all county holidays.

## Anderson County School Truancy Office

Phone: 865-463-2800 ext. 2829 101 South Main Street, Suite 500 Clinton, TN 37716

## Adult Protective Services Hotline

Phone: 1-888-APS-TENN (1-888-277-8366)

Child Advocacy Center of Anderson County Phone: 865-463-2740 752 N. Main Street Clinton, TN 37716-3122 www.childadvocacycenter.net

The Child Advocacy center works as a multidisciplinary team with the Department of Children's Services, law enforcement, mental health counselors, and the District Attorney's Office to investigate and prosecute child abuse, child sexual abuse, and drug endangered children's cases, and help children and their families heal from the trauma; serves Anderson County

# **Course for Violence**

Phone:407-906-6254 http://courseforviolence.com/states/TN

Online domestic violence classes. Classes start at \$25-\$85 when required by court, legal order, legal representative, parole officer, employer or other entity. Nationally recognized and certification certificates available.

# Crime Victim Compensation Program

Phone: 615-741-2734

# Department of Children's Services

Phone: 865-425-4400 (Reporting Abuse/Neglect): 1-877-237-0004182 Frank L. Diggs Drive, Suite 100 Clinton, TN 37716

Provides temporary care for children who cannot safely remain in their own homes.

Provides permanent homes for those children who are legally free for adoption and rehabilitating delinquent youth. Provides supportive services to help strengthen families so that they are able to safely care for their children at home, prevention services for unruly youth and their families, aswell as probation and aftercare services for juvenile offenders.

# Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660 Knoxville Office Phone: 865-670-2944 Fax: 865-470-7028 9050 Executive Park Drive, Suite 101-B Knoxville, TN 37923 http://www.disabilityrightstn.org/

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. Forpeople who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglectoutside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

# Domestic Violence Coordinating Council

Phone: 615-386-9406 Toll Free: 800-289-9018 Fax: 615-383-2967 2 International Plaza Dr. Suite 425 Nashville, TN 37217 http://www.tncoalition.org/getattachment/Resources/dvscc.html

The goal of the project is to improve the response of the criminal justice system to domestic violence through the development of state leadership and judicial and law enforcement education.

## Domestic Violence Crisis Center

Phone: 865-816-3481 or: 865-988-STOP (865-988-7867) P.O. Box 802 Lenoir City, TN 37771

**Domestic Violence Crisis Center** Provides confidential free safe haven shelter for domestic violence victims, medical care, safety planning, free temporary bed and meals for women and women with dependent children.

# **Grow Free TN**

Phone; 865-236-1046 Referrals: 865-292-0285 Email: info@ccaht.org PO Box 20937 Knoxville, TN 37940 www.growfreetn.org

The Community Coalition Against Human Trafficking (CCAHT) is the only counter-trafficking organization in East Tennessee that unites and equips the community to end human trafficking while providing survivors with comprehensive trauma-informed aftercare services. This includes case management, safe shelter, food, and clothing, transportation, therapeutic services, community resources, and more.

# Haven House, Inc.

Business phone: 865-983-6818 Hotline/Crisis: 865-982-1087 P.O. Box 134 Alcoa, TN 37701

# The Helen Ross McNabb Center

Phone: 865-483-7743 Hotline/Crisis: 865-637-8000 Fax: 865-481-8993 Address: 100 Adams Lane Oak Ridge, TN 37830 Website: https://www.mcnabbcenter.org/

The Helen Ross McNabb Center offers a variety of services at the Oak Ridge location, including outpatient mental health services, sexual assault therapeutic services, med management, case management, parenting

classes, and individual therapy. They also have a domestic violence crisis hotline. The McNabb center serves 10 different Tennessee counties.

# Healthy Relationship Group

Business: 865-408-7198 To Enroll: 865-333-5035 Fairhaven Counseling and Consulting125 North Concord Knoxville, Tennessee 37919

# Fees: \$20-\$30

This group is open to all, who want to create a relationship with healthy physical, sexual, and emotional boundaries- saying NO and respectful conflict resolution skills. Topic Areas include: Self-worth; intimacy; trust; peer pressure and more.

#### The HOPE Center

Phone: 423-745-5289 Athens, TN <u>www.thehopecenterinc.com</u>

#### Kent C. Withers Family Crisis Center/ Child & Family

Business Phone: 865-673-3066 Hotline/Crisis: 865-637-8000 901 East Summit Hill Dr. Knoxville, TN 37915

# The National Domestic Violence Hotline

TTY: 600-787-3224 Toll Free: 800-799-SAFE (7233)

The Hotline is a nonprofit organization that provides crisis intervention, information and referral to victims of domestic violence, perpetrators, friends and families. The hotline answers a variety of calls and is a resource for domestic violence advocates government officials, law enforcement agencies and the general public.

# Safe Haven Crisis and Recovery Center for Sexual Assault

Phone: 865-558-9040 Fax: 865-584-7872 6215 Kingston Pike Suite A Knoxville, TN 37919

Services include SAFECENTER, a safe place for victims of sexual assault where evidence will be collected and counselling will be provided, a 24-hour crisis hotline.

# Safespace

Phone: 1-800-244-5968 Phone: 865-397-8546 Sevierville, TN

# Scott Appalachian Industries, Inc. (SAI) Sexual Assault Care

Phone: 423-663-9300 Helpline: 423-539-6499 Anna Harness, Director 591 East Monticello Pike Huntsville, TN 37756

Free, confidential crisis intervention counseling, advocacy, and support for child and adult victims of sexual assault, sexual abuse, and family violence. Offers education and prevention programs.

# Sexual Assault Center of East TN

Phone: 865-522-7273 6215 Kingston Pike, Suite A Knoxville, TN 37919

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Victims of Crime Advocacy (VOCA): In conjunction with the Sexual Assault Center of East TN. This program is designed to counsel adolescent victims of physical and sexual abuse and domestic violence for underserved victims in rural areas.

Statewide Domestic Violence Hotline Phone: 800-356-6767

#### Surviving Trauma Group

Phone: 865-333-5035 Email Carrie Fair about this group Fairhaven Counseling and Consulting125 North Concord St. Knoxville, TN 37919 Trauma focused treatment for Domestic Violence, Self Esteem, Trauma,and PTSD. Age: Adults Session Cost: \$30-\$40

Task Force Against Domestic Violence

Phone: 800-289-9018

#### Tennessee Coalition Against Domestic and Sexual Violence

Phone: 615-386-9406 Fax: 615-383-2967 In State: 800-289-9018 2 International Plaza Drive, Suite 425 Nashville, TN 37217 http://www.tncoalition.org /

#### **Tennessee Disability Pathfinder**

#### http://vkc.vumc.org/vkc/pathfinder

A statewide database of disability services including social service agencies, low-income medical clinics, and resources for victims of domestic violence, and a multitude of other valuable resources updated daily.

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Phone: 615-255-0331 Toll Free: 877-608-1009 211 7<sup>th</sup> Ave N Nashville, TN 37219 www.tnjustice.org

Non Profit, Public Interest law and advocacy firm serving families in need

#### Unchained

Phone: 480-258-2777 Residential Program for Sex Traffic Victims

#### YWCA Knoxville & the Tennessee Valley- Victim Advocacy Program

Phone: 865-523-6126 Email: info@ywcaknox.com Address: 1660 Oak Ridge Turnpike Oak Ridge, TN 37830 Website: https://ywcaknox.com/

Free and confidential advocacy that serves a variety of cultures adlanguages (English, French, Spanish, and Arabic). Advocates are trained in crisis intervention and can meet detain court or out in the community where they feel comfortable and safe. Advocates assist in navigating the legal system, conduct danger assessments, help with safety planning, connect clients to resources, and facilitate support groups.

# **EDUCATION**

# Aid to Distressed Families of Appalachian Counties (ADFAC)

Phone: 865-425-0256 1051 Oak Ridge Turnpike Oak Ridge, TN 37830 http://www.adfac.org/

Hours: M-Thurs. (8:30am-12pm and 1-4:30pm)

ADFAC works through the Social Services and Affordable Housing programs to provide direct financial aid, home rehabilitation, one on one counseling and/or preventive education to those affected by poverty. ADFAC'smission is to promote self-sufficiency and family stability through programs that provide assistance for immediate needs and help families plan for and/or prevent future crises. Offers emergency assistance for household items, school supplies, rent and utilities

# American Job Center

Phone: 865-483-7474 136 So Illinois Ave Suite 102 Oak Ridge, TN 37830

# Hours: M-F (8am-4:30pm)

Serves Anderson County residents that are low-income and dislocated workers.

Provides assessment and testing, basic skills/academic enrichment, career counseling, employment training classes, keyboarding/computer literacy classes, "Survival Skills for Women/Men", "Adventures in Attitudes" classes, job search assistance, GED classes, work experience and on-the-job training, assistance with skilled classroom training and off-site and supportive services to assist with travel and other training and work- related costs.

# Anderson County Adult Education Program

Phone: 865-457-7323 214 Nave Street Clinton, TN 37716

Classes built around individual interest and needs, in convenient locations. High School equivalency preparation, GED and English. Also provides service/training to enhance skills.

# Anderson County Head Start

Phone: 865-463-2833

708 N. Main Street Clinton, TN 37716

Center based and home-based opportunities for children 3-5 years old and comprehensive services for the families. Call for applications and information.

## Anderson County Family Justice Center (ACFJC)

Phone: 865-298-3129 301 Broadway Ave Unit 1A Oak Ridge, TN 37830 www.fjcanderson.org

The ACFJC provides a combination of free and confidential services and interventions that are available in one convenient location to help victims of domestic abuse, sexual assault and exportation, and elder abuse, break the cycle of violence and become thriving survivors. No appointment necessary. Walk in hours M-F 8-4:30. Closed all county holidays.

# Anderson County Senior Center

Phone: 865-457-3259 96 Mariner Point Clinton, TN 37716 http://www.anderson-county.com/anderson-county-office-on-aging-senior-center/

Center provides services and programs that include health, education, nutrition, recreation, transportation, and advocacy for elders. Offers swimming, bowling, various card games, walking trail, exercise equipment, training arts and crafts.

# Appalachian OUTreach

Phone: 865-268-9098 Fax: 866-318-9025 Email: Etn.appalachianoutreach@gmail.com C/O Shannon Brown PO Box 5568 Marysville, TN 37802 www.appalachianoutreach.org

Organization to empower, connect, & support the East TN lesbian, gay, bisexual, transgender & queer (LBGTQ+) people through the provision of safe & healthy, inclusively welcoming & affirming programs & respect for partnerships, which promote community building, resource development, & education for all.

# The Arc of Anderson County, Inc.

Phone: 865-685-0159 Email: arc@arcaid.org 161 Robertsville Rd Suite D1 P.O. Box 4823 Oak Ridge, TN 37831-4823

Organization aids persons with mental retardation and their families, providing information, parent support, education, and adult recreational activities.

# Autism Breakthrough of Knoxville

Phone: 865-247-0065 Fax: 865-247-0066 900 East Hill Ave Suite 145 Knoxville, TN 37915 www.breakthroughknoxville.com

Breakthrough offers residential services, in-home support, personal assistance, day services, a Saturday therapeutic recreation program; community-based activities focusing on lifelong education, job skills development, community integration; Employment and Community First (ECF) services, they also host a social group for adults with autism.

#### Autism Society East TN

Phone: 865-247-5082 PO Box 18494 Knoxville, TN 37928 www.asaetc.org & www.asdhub.org

A community-based organization that provides events, services, support groups, therapy, counseling and education to help improve the lives of all persons impacted by Autism Spectrum Disorders.

# Big Brothers Big Sisters of Tennessee Valley, Inc.

Phone: 865-523-2179 318 North Gay Street, Suite 100 Knoxville, TN 37919 Dcose@tennesseebig.or g

www.bbbs.org

An organization that cautiously matches children from single-parent families with carefully screened adults for a one-to-one goal-oriented friendships which we monitor and evaluate.

#### Cherokee Health Services

#### <u>Knoxville</u>

Phone: 865-544-0406 2018 Western Ave. Knoxville, TN 37921

<u>Clinton</u>

Phone:865-934-6150Fax: 865-342-0150 1107 Charles Seivers Blvd. Suite 101 Clinton, TN 37718

#### http://www.cherokeehealth.com/index.php?page=Locations-Site-List

Offers a variety of counseling services including adolescent counseling, family counseling, school psychology services, primary care, behavioral health services, adult, child, and adolescent care, dental care, pharmaceutical services, and adventure quest, a community service program for youth who are at risk for alcohol, tobacco, druguse or abuse and who may also have problems in their school, family, community or peer group.

## Children's Museum of Oak Ridge

Phone: 865-482-1074 P.O. Box 5766 Oak Ridge, TN 37831 http://childrensmuseumofoakridge.or g

Offers educational and cultural learning experiences to young people, their families and teachers, emphasizing programs to help at risk youth.

# **Choices Resource Center**

Phone: 865-483-0099 P.O. Box 5766 170 Raleigh Rd. Oak Ridge, TN 37830 http://www.choicesresource.com/#sthash.hzzhW27z.dpbs

Serves Anderson and Roane Counties. Offers pregnancy tests, counseling services, Second Thoughtabstinenceprogram, Heart 2 Heart parenting program, Forgive and Set Free- post abortion program, Stork's Nest- Baby clothing and supplies.

# **Clinch Valley Literacy Council**

Phone: 865-457-7323 131 South Charles Seivers Blvd. Clinton, TN 37716

Serves Anderson County and surrounding counties. Offers instruction in reading, math, English as a second language. Adult education- classes and individual tutors.

#### **Disability Resource Center**

Phone: 865-637-3666 (For deaf only): TTY 865-63767969111 Cross Park Dr Bldg E Suite E-135 Knoxville TN, 37923 http://www.drctn.org

Provides information and referral, peer support advocacy, and independent living skills training for persons withdisabilities.

#### **Emory Valley Center**

Phone: 865-483-4385 715 Emory Valley Rd. Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. Tn. Counties.

# Epilepsy Foundation of East TN

Phone: 865-522-4991 1715 E. Magnolia Ave. Knoxville, TN 37917 <u>www.efeasttn.org</u> Client Services and Public Education

# Family Resource Center (Lake City)

Phone: 865-426-7876 Director: Jennifer Goins 1132 South Main Street Lake City, TN 37769

Offers referral source for food pantry, clothing closets, parenting classes, computer classes, tutoring of children, and pre-school classes for mother and kids one day a week. Summer offering of Camp Discovery.

# Family Resource Center (Norwood)

Phone: 865-435-6556 Director:Courtney Vandevander 803 East Tri County Blvd. Oliver Springs, TN 37840 tutoring for roading math ato a

Offers tutoring for reading, math, etc., adult computer classes, a 2-week academic summer camp for children, community events and referral for other services.

# Family Resource Center (Oak Ridge Schools)

Phone: 865-425-3205 Director: Jo Bruce 298 Robertsville Road Oak Ridge, TN 37830

Assists at risk children and their families in order for students to have success in school. Center offers various resources and referrals for children and families in the Oak Ridge School System.

# Family Self Sufficiency Program

Phone: 865-482-1006 ext. 28 10 Van Hicks Place Oak Ridge, TN 37830

Hours: M, Tues., Thurs, F (8:30-5:00) W (8:30-1:00)

The Oak Ridge Housing Authority runs the program. Serves Oak Ridge and area 10 miles beyond Oak Ridge. Assists residents of public housing locate training or education, which will enable them of to find better jobs.

#### Florence Crittenton Agency

Phone: 865-602-2021 1531 Dick Lonas Road Knoxville, TN 37909 www.fcaknox.org

The Crittenton Residential Treatment Program, which is made up of sessions addressing anger management, independent living skills, social skills, stress management/relaxation and conflict resolution/positive decisionmaking. They are provided with individualized education through the New Pathways Academy, an oncampus school that provides opportunities to succeed in a school setting in preparation for community employment or the pursuit of higher education. The program provides a group living experience for approximately 90 days that is supportive to the individual/ family with counseling and substance abuse treatment and recovery programs offered by the agency. They also offer the Students Teaching and Respecting Sexuality program. Devoted to improving opportunities for healthy, happy and productive lives for young women at risk /in crisis, and their families through a system of care. Programs designed to provide intensive evidence-based alcohol and drug inpatient treatment to adolescents, male and female, ages 13 to 18.

# Girls Incorporated of Oak Ridge

Phone: 865-482-4475 1789 Oak Ridge Turnpike Oak Ridge, TN 37831 www.girlsinctnv.org

Helps girls to become self-sufficient, responsible citizens, and serves as a vigorous advocate for girls, focusingon special needs and support of each other.

# Girl Scouts of Tanasi Council, Inc.

Phone: 865-688-9440 1567 Downtown West Blvd. Knoxville, TN 37919

Helps to prepare girls, ages 5-17, to become competent and resourceful women by inspiring girls with the highest ideals of character, conduct, patriotism and service.

#### **Goodwill Industries**

Phone: 865-272-5340 695 Emory Valley Road Oak Ridge, TN 37830

Serves Anderson, Roane, and Morgan counties with referral from Department of Rehabilitation Services. Offers programs to enhance academic scores: Teach basic job skills (resume and cover letter writing); vocational evaluation; job placement; driver's education; classes on how to use Excel, Word, and the Internet.

#### KARM (Oak Ridge Thrift Store)

Phone: 865-521-0770 461 Oak Ridge Turnpike Oak Ridge, TN 37716 Hours: Monday-Saturday (9am-7pm)

## Next to Tractor Supply

#### Knoxville Area Rescue Ministries (KARM)

#### <u>Office</u>

Phone: 865-673-6540 418 N Broadway Knoxville, TN 37917 www.karm.org

#### Store Locations:

North Knoxville Phone:865-521-0770x313 3955 Western Avenue Knoxville, TN West Haven Center (off I-640)

# West Knoxville

Phone: 865-521-0770x312 115 Sherlake Lane Knoxville, TN Off Kingston Pike Near Ryan's Steakhouse <u>South Knoxville</u>

#### Phone: 865-521-0770x304 4221 Chapman Hwy

Knoxville, TN

#### Powell

Phone: 865-521-0770x331 3501 West Emory Rd. Powell, TN Corner of Clinton Hwy and West Emory <u>Knoxville</u> Phone: 865-521-0770x309 314 Merchants Drive Knoxville, TN

# <u>Knoxville</u>

Phone:865-521-0770x501 9329 Kingston Pike Knoxville, TN

#### <u>Knoxville</u>

Phone:865-521-0770x306 733 Hall of Fame Drive Knoxville, TN

**KARM** stores have available furniture (tables, chairs, bedroom, dining room, etc.).Provide household items such as lamps, kitchen equipment, glassware, pots/pans, men's, women's, and children's clothing- including infants and toddlers- as well as electronic, including televisions, stereos, etc. Serves Knoxville area for homeless, counseling, and referral, case management. Offers emergency shelter, meals, and recovery services. Educational resources (GED), family services through Department of Human Services, spiritual and mentalcounseling, transportation when needed.

# Knox County Career Center

Phone: 865-594-5500 Fax: 865-594-2767 2700 Middlebrook Pike, Suite 100 Knoxville, TN 37921 www.ethra.org/programs/31/workforce-development/

#### Knox County Vocational Rehabilitation

Phone: 865-594-6006 At the prompt push #1 for English and #2 for Spanish 520 West Summit Hill Drive, Suite 301 Knoxville, TN 37902

#### National Library Service for the Blind and Physically Handicapped

#### http://www.loc.gov/nls/

Through a national network of cooperating libraries. NLS administers a free library program of braille and audio materials circulated to eligible borrowers in the United States by postage-free mail.

#### Nurture the Next

Phone: 865-483-7377 888-383-0994 1660 Oak Ridge Turnpike Oak Ridge, TN 37830 www.nurturethenext.org

Previously known as Prevent Child Abuse Tennessee, this organization has been around for 35 years and provides in home visiting services for children 0-5years. Nurture the Next also provides parenting classes, advocacy, and education. Their mission is to support parents and the communities where they live in creating loving homes that make children feel nurtured.

#### Oak Ridge Schools Preschool

Phone: 865-425-9101 Fax: 865-425-9120 304 New York Avenue Oak Ridge, TN 37830 <u>http://preschool.ortn.edu</u> /

#### Tennessee School for the Blind

Phone: 615-231-7300 Fax: 615-871-9312 115 Stewarts Ferry Pike Nashville, TN 37214 http://www.tsbtigers.org/Default.htm

# Unchained

Phone: 480-258-2777 Residential Program for Sex Traffic Victims

# United Way of Anderson County, Inc.

Phone: 865-483-8431 P.O. Box 4158 728 Emory Valley Road Oak Ridge, TN 37831

# United Way 211

Phone: 865-457-5500 149 N. Main Street Clinton, TN 37716

http://tn211.mycommunitypt.com/

Provides free and confidential information and referral service 24 hours a day, seven days a week

<u>United Way Contact Helpline Inc.</u>

Phone: 865-482-4949 P.O. Box 4641 Oak Ridge TN, 37830 http://www.contactcarelinetn.or

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Provides 24 hour a day telephone listening/counseling, information/referral, and suicide prevention services, which are free, anonymous, and confidential. Also provides TeleFriend as an after-school helpline for children.

# **EMPLOYMENT**

#### American Job Center

Phone: 865-483-7474 136 So Illinois Ave Suite 102 Oak Ridge, TN 37830

Hours: M-F (8am-4:30pm)

Serves Anderson County residents that are low-income and dislocated workers.

Provides assessment and testing, basic skills/academic enrichment, career counseling, employment training classes, keyboarding/computer literacy classes, "Survival Skills for Women/Men", "Adventures in Attitudes" classes, job search assistance, GED classes, work experience and on-the-job training, assistance with skilled classroom training and off-site and supportive services to assist with travel and other training and work- related costs.

# Anderson County Community Action Commission

Phone: 865-457—5500 Fax: 865-457-5502 Email: stbutk@juno.com 149 N. Main Street Clinton, TN 37716

Provides training, technical assistance, and advocacy to families. Offers assistance with commodities (bimonthly-qualify by income) that serves low income (125% poverty guidelines) residents of Anderson County. Food pantry serves low-income residents of Anderson County.

# Appalachian OUTreach

Phone: 865-268-9098 Fax: 866-318-9025 Email: Etn.appalachianoutreach@gmail.com C/O Shannon Brown PO Box 5568 Marysville, TN 37802 www.appalachianoutreach.org

Organization to empower, connect, & support the East TN lesbian, gay, bisexual, transgender & queer (LBGTQ+) people through the provision of safe & healthy, inclusively welcoming & affirming programs & respect for partnerships, which promote community building, resource development, & education for all.

# Autism Breakthrough of Knoxville

Phone: 865-247-0065 Fax: 865-247-0066 900 East Hill Ave Suite 145 Knoxville, TN 37915 www.breakthroughknoxville.com

Breakthrough offers residential services, in-home support, personal assistance, day services, a Saturday therapeutic recreation program; community-based activities focusing on lifelong education, job skills development, community integration; Employment and Community First (ECF) services, They also host a social group for adults with autism.

# Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660 Knoxville Office Phone: 865-670-2944 Fax: 865-470-7028 9050 Executive Park Drive, Suite 101-B Knoxville, TN 37923

#### http://www.disabilityrightstn.org/

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. Forpeople who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglectoutside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

#### **Disability Resource Center**

Phone: 865-637-3666 (For deaf only): TTY 865-637-6796 Fax: 865-637-5616 9111 Cross Park Dr Suite E135 Knoxville TN, 37923 http://www.drctn.org

**Disability Resource Center** provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

#### East TN Adult Education, Anderson County Office

Phone: 865-457-7323 214 Nave St Clinton, TN 37716 Hours: M-F (8am-4:30pm)

Serves Anderson County residents that are low-income and dislocated workers. Provides assessment and testing, basic skills/academic enrichment, career counseling, employment training classes, keyboarding/computer literacy classes, "Survival Skills for Women/Men", "Adventures in Attitudes" classes, job search assistance, GED classes, work experience and on-the-job training, assistance with skilled classroom training and off-site and supportive services to assist with travel and other training and work- related costs.

#### **Emory Valley Center**

Phone: 865-483-4385 715 Emory Valley Rd. Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. Tn. Counties.

# Family Resource Center (Lake City)

Phone: 865-426-7876 1132 South Main StreetLake City, TN 37769

Offers referral source for food pantry, clothing closets, parenting classes, computer classes, tutoring of children, and pre-school classes for mother and kids one day a week. Summer offering of Camp Discovery.

# Family Resource Center (Norwood)

Phone: 865-435-6556 Director:Courtney Vandevander 803 East Tri County Blvd. Oliver Springs, TN 37840

Offers tutoring for reading, math, etc., adult computer classes, a 2-week academic summer camp for children, community events and referral for other services.

# Family Self Sufficiency Program

Phone: 865-482-1006 ext. 28 10 Van Hicks Place Oak Ridge, TN 37830

Hours: M, Tues., Thurs, F (8:30-5:00) W (8:30-1:00)

The Oak Ridge Housing Authority runs the program. Serves Oak Ridge and area 10 miles beyond Oak Ridge. Assists residents of public housing locate training or education, which will enable them of to find better jobs.

#### **Goodwill Industries**

Phone: 865-272-5340 695 Emory Valley Road Oak Ridge, TN 37830

Serves Anderson, Roane, and Morgan counties with referral from Department of Rehabilitation Services. Offers programs to enhance academic scores: Teach basic job skills (resume and cover letter writing); vocational valuation; job placement; driver's education; classes on how to use Excel, Word, and the Internet.

#### Knox County Career Center

Phone: 865-594-5500 Fax: 865-594-2767 2700 Middlebrook Pike, Suite 100 Knoxville, TN 37921 www.ethra.org/programs/31/workforce-development/

#### Knox County Vocational Rehabilitation

Phone: 865-594-6060 For English push prompt #1 For Spanish push prompt #2 520 West Summit Hill Drive, Suite 301 Knoxville, TN 37902

#### Southern Immigrant Legal Services

Phone: 615-538-0725 Toll Free: 866-721-7828 Fax: 615-366-3349 311 Plus Park Boulevard, Suite 135 Nashville, TN 37217 Provides free legal services to migrant and seasonal farm workers.

# Tennessee Department of Labor and Workforce Development

Phone: 877-813-0950 <u>http://www.tn.gov/workforce</u> Provides information on how to file for unemployment insurance.

# Veterans Office

Phone: 865-463-6803 Director Cell: 865-556-0997 Fax: 865-457-6263 Leon Jaquet, US Navy (Retired), Director 100 North Main Street, RM #114 Clinton, TN 37716 http://www.anderson-county.com/mayor/veterans/ http://benefits.va.gov/benefits/

# Office Hours: M-F (8am-5pm)

The mission of the Anderson County Veterans Service Office is to provide Veterans, widows and their dependents counseling and assistance in filing for disability compensation, pension, death benefits, education, vocational rehabilitation, medical and dental treatment, insurance and home loan benefits through the Department of Veterans Affairs.

# FEE ASSISTANCE

# Aid to Distressed Families of Appalachian Counties (ADFAC)

Phone: 865-425-0256 1051 Oak Ridge Turnpike Oak Ridge, TN 37830 http://www.adfac.org/

Hours: M-Thurs. (8:30am-12pm and 1-4:30pm)

ADFAC works through the Social Services and Affordable Housing programs to provide direct financial aid, home rehabilitation, one on one counseling and/or preventive education to those affected by poverty. ADFAC'smission is to promote self-sufficiency and family stability through programs that provide assistance for immediate needs and help families plan for and/or prevent future crises. Offers emergency assistance for household items, school supplies, rent and utilities

# Anderson County Community Action Commission

Phone: 865-457—5500 Fax: 865-457-5502 Email: stbutk@juno.com 149 N. Main Street Clinton, TN 37716

Provides training, technical assistance, and advocacy to families. Offers assistance with commodities (bimonthly-qualify by income) that serves low income (125% poverty guidelines) residents of Anderson County. Food pantry serves low-income residents of Anderson County.

#### **Angel Food Ministries**

#### Phone: 1-877-366-3646

Provides grocery relief and counseling and budgeting support. Groceries are sold in a quantity that can fit into amedium-sized box at \$30 per unit. Each month's menu is different than the previous month and consists of bothfresh and frozen items. Generally, one unit of food assists in feeding a family of 4 for about 1 week. Accepts food stamps.

# **Bethany Christian Services**

Phone: 865-588-5283 130 Erin Drive Knoxville, TN 37919 https://www.bethany.org

Services include adoption, foster care, and pregnancy counseling. We also provide counseling to families, assist refugees and immigrants resettling in the U.S.

Caregiver Relief Phone: 800-294-9621

#### www.caring.com

Directory to find home health providers and financial assistance.

#### **Catholic Charities**

Phone: 865-544-0578 119 Dameron Ave Knoxville, TN 37917

Offers reality-based therapy, which helps clients gain effective control of their livesthrough increased selfawareness. Services include individual, family, marital, and group therapies. Services are provided on a voluntary basis with payment based on a sliding scale.

# **Child Support Office**

Phone: 865-482-6001 Fax: 865-482-6030 26 Kentucky Avenue Oak Ridge, TN 37830

Child Support Enforcement

Phone: 615-313-4880

#### **Clinch River Home Health**

Phone: 865-457-4263 401 Sulphur Springs Rd Clinton, TN 37717

Provides in home nursing, aide services and rehabilitation therapies to the sick, disabled, and elderly. Privatefees are based on income.

# **Clinton Baptist Association**

Phone: 865-457-9481 400 Market Street Clinton, TN 37722 Hours: M-F (9:00am-1:00pm) Serves Anderson County. Assists low-income families with utilities.

#### **Clinton Housing Authority**

Phone: 865-457-9692 825 McAdoo St. Clinton, TN 37716 Provides public housing for Anderson County. Eligibility determined following credit checks, police background checks and landlord references. Provides low-cost vouchers for the area.

Crime Victim Compensation Program Phone: 615-741-2734 www.treasury.tn.gov

#### **Disability Resource Center**

Phone: 865-637-3666 (For deaf only): TTY 865-637-6796 Fax: 865-637-5616 9111 Cross Park Dr Suite E135 Knoxville TN, 37923

http://www.drctn.org

**Disability Resource Center** provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

#### Habitat for Humanity

Phone: 865-483-5433 105 Randolph Road. Oak Ridge, TN 37830

Provides home ownership to low and very low-income residents of Anderson County. Also aid in repair of homes. Homes are built or renovated using as much volunteer labor and donated materials as possible. If aperson is too poor to secure a bank loan, Habitat will help them secure one.

#### Interfaith Health Clinic

Phone: 865-546-7330 315 Gill Ave. Knoxville, TN 37917 Laurel Goodrich: 865-482-2003 Paige Newsom: 865-482-7782

Serves all areas. Primary medical care, dental care, mental health treatment, counseling, eye care, pharmacy. Hospitalization for diagnosis and treatment.

#### Ladies of Charity

Phone: 865-247-5790 120 W Baxter Ave Knoxville, TN 37917

Hours: M-F (9:30am-1:30pm)

Emergency assistance program offers assistance with medication, with rent andutility payment, 3-day food supply to families 3 times a year. Help is given to children through baby food.

#### Legal Aid Society of Middle Tennessee & the Cumberland's

Phone: 865-483-8454 Phone: 800-238-1443 575 Oak Ridge Turnpike Suite 101 Oak Ridge, TN 37830 www.las.org

#### Low Income Home Energy Assistance Program (LIHEAP)

Phone: 888-891-8332 Program Contact: 866-674-6327 Benefits.gov (Filter by state) Staff Contacts, Division of Energy Assistance 370 L'Enfant Promenade, S.W. Washington, D.C. 20447

Helps keep families safe and healthy through initiatives that assist families with energy costs. WE provide federally funded assistance in managing costs associated with: Home energy bills, Energy crises, weatherization, and energy related minor home repairs.

#### Mid-East Community Action Agency

Phone: 865-248-8661 315 E Race Street Kingston, TN 37763 http://www.mecaa.net /

Hours: M-Thurs (7:30am-11:30am) and (12:15am-4pm), F (7:30am-1pm) Low-income home energy assistance program

#### **Rural Development-USDA**

Phone: 865-523-3338 4730 New Harvest Lane, Suite 3 Knoxville, TN 37918 www.fsa.usda.gov

Provides loans for low-income families to purchase a home.

#### **Tennessee Alliance for Legal Services**

Phone: 615-627-0956 or: 888-395-9297 Fax: 615-627-0964 50 Vantage Way, Suite 250 Nashville, TN 37228

TALS is a statewide non-profit organization that seeks to build partnerships to support the delivery of effective civil legal services for low-income and elderly Tennesseans. TALS is committed to increasing equal access to justice across Tennessee. TALS is an alliance of the federally funded legal aid programs, independent providers of civil legal services, and supporting agencies in Tennessee.

#### Tennessee Department of Human Services

Phone: 865-425-6956 182 Frank L. Diggs Dr. Suite 200 Clinton, TN 37716 Hours: M-F (8am-4:30pm) Provides help with food stamps, Families First, Medicaid, and TNcare.

# Torch ESG Program

Phone: 865-318-4788 Fax: 865-481-7225 Ridgeway Center #152 Oak Ridge, TN 37830 www.oakridgetorch.org

Hours: M,W,F (9am-12pm) Tues. (1pm-4pm) Closed Thurs.

HUD/THDA funded financial assistance for eligible individuals and families who face homelessness or would remain homeless.

#### Veterans' Office

Phone: 865-463-6803 Director Cell: 865-556-0997 Fax: 865-457-6263 Leon Jaquet, US Navy (Retired), Director 100 North Main Street, RM #114 Clinton, TN 37716 http://www.anderson-county.com/mayor/veterans/ http://benefits.va.gov/benefits/

# Office Hours: M-F (8am-5pm)

The mission of the Anderson County Veterans Service Office is to provide Veterans, widows and their dependents counseling and assistance in filing for disability compensation, pension, death benefits, education, vocational rehabilitation, medical and dental treatment, insurance and home loan benefits through the Department of Veterans Affairs.

#### Weatherization Assistance Program

Phone: 865-691-2551 Ext. 4 For Appointment: 865-457-3259911 Cross Park Dr., D-100 Knoxville, TN 37823

Administered by ETHRA. This program is designed to assist low-income families with insulation (both ceiling and floor), weather-stripping, replacement of windows and doors. Services are available to Anderson County Residents only.

# GOV. FOOD AID / NUTRITIONAL PROGRAMS

#### Anderson County Health Department

Phone: 865-425-880 710 North Main St. Clinton, TN 37716 <u>http://tn.gov/health/topic/localdepartments#sthash.zqKpb7JX.dpuf</u>

Serves all areas. Offers WIC, immunizations, school physicals (for uninsured children), Tuberculosis skin tests and treatment for Tuberculosis, testing and treatment of sexually transmitted diseases, family planning program(birth control), cancer screening (for women), Drug and alcohol screening for treatment placement, Child Health and Development, HUG program, Families First, TennCare enrollment and re-verification, death certificates, nutritional education. Adult health services, environmental health, emergency preparedness, dentalclinic, primary care- vital records.

# East Tennessee- Human Resource Agency (ETHRA)

Phone: 865-457-3352 125 Leinart St. Suite 3 Clinton, TN 37716

Assists in setting up transportation arrangement for surrounding counties, provides legal assistance for elderly, operates a diverse range of programs and services for senior adults, hosts nutrition programs for children, provides HUD housing assistance, Home Weatherization and Heating and Cooling assistance, Employment Development and Transportation to Probation Services.

# Tennessee Department of Human Services

Phone: 865-457-3660

182 Frank L. Diggs Dr. Suite 200 Clinton, TN 37716 Hours: M-F (8am-4:30pm) Provides help with food stamps, Families First, Medicaid, and TNcare.

# FREE COMMUNITY MEALS

# Anderson County Office on Aging & Senior Center

Phone: 865-457-3259 96 Mariner Point Clinton, TN 37716 acseniors@andersontn.or g

Hours: Mon – Fri, 1:00 pm Hot meal provided to Anderson County seniors. Free.

#### Oak Ridge Senior Center

Phone: 865-425-3999 1405 Oak Ridge Turnpike Oak Ridge, TN 37830

Events are scheduled daily for seniors. Noon day meals are also served at 11am-11:30am provided by theSenior Nutrition Program.

# Oak Ridge Unitarian Universalist Church

Phone: 483-6761 <u>Stone Soup</u> 809 Oak Ridge Turnpike Oak Ridge, TN 37830 Hours: Last Friday of month (5pm-6pm) Open to Anyone

#### Robertsville Baptist Church

Phone: 865-483-1316 251 Robertsville Rd. Oak Ridge, TN 37830 Tabitha's Table, hot meals open to anyone; can call ahead if in Oak Ridge and need transportationHours: Every Monday, 6-7 pm. Clothing closet available from 9:00am-11:30am on Tuesdays.

#### First United Methodist Church

Phone: 483-4357

Community Meal 1350 Oak Ridge Turnpike Oak Ridge, TN Hours: Third and Fourth Wednesday of each month, 5:30-6:30pm

#### First Baptist Church (Clinton)

Phone: 865-457-9353 225 North Main StreetClinton, TN 37716 Shepherd's Table: free community meal on the fourth Saturday of every month from 11:15-12:15 pm.

#### First Presbyterian Church

Phone: 865-483-1318 1051 Oak Ridge Turnpike Oak Ridge, TN 37830 Welcome Table Hours: First Thursday of every month, 5-6 pm.

#### House of Worship

Phone: 272-3703 190 Manhattan Ave. Oak Ridge, TN 37830 Free Fellowship dinner, open to anyone Hours: First Wednesday of every month 6:00-8pm

# FOOD BANKS

# Anderson County Office on Aging & Senior Center

Phone: 865-457-3259 96 Mariner Point Clinton, TN 37716 acseniors@andersontn.or g Food provided weekly by Second Harvest. Please call for hours.

# **Angel Food Ministries**

Phone: 1-877-366-3646

Provides grocery relief and counseling and budgeting support. Groceries are sold in a quantity that can fit into amedium-sized box at \$30 per unit. Each month's menu is different than the previous month and consists of bothfresh and frozen items. Generally, one unit of food assists in feeding a family of 4 for about 1 week. Accepts food stamps.

# **Central Baptist Church**

Phone: 483-7495 130 Providence Road Oak Ridge, TN 37830

Hours: Tuesday (9am-10am) Photo ID, D.L, or SS card required, Cannot pick up for someone else, 1 time per month, OR+ county

# Edgemoore Baptist Church

Phone: 865-945-2249 330 Old Emory Rd. Clinton, TN 37716 Serves Claxton Areas. By appointment only.

# First Baptist Church (Clinton)

Phone: 865-457-9353

Location 225 North Main StreetClinton, TN 37716

<u>Mailing Address</u> P.O. Box 268 Clinton, TN 37717

Food pantry is open to Clinton residents Tuesdays from 3:00-5:00 pm; households can be served once per month. Bring photo ID and piece of mail showing name and current address.

# First Baptist Church (Oak Ridge)

Phone: 865-483-4615 1101 Oak Ridge Turnpike Oak Ridge, TN 37830

Food pantry open Thursday from 1:30-4pm (1 time every 4 weeks, open to anyone) Serves Anderson and surrounding counties. Clothing once every four weeks or on an emergency basis.

# Friendship Center

Phone: 426-6518 165 Phillips Lane Briceville, TN Hours: 3<sup>rd</sup> Tuesday of each month (11:45am-3:30pm) Briceville residents only; once per month. Emergency: Call Becky Burris- 426-4662

# Grace Lutheran Church Food Pantry

Phone: 865-483-3787 131 West Gettysburg Ave.Oak Ridge, TN 37830

Hours: Friday (10am-12pm)

Serves Anderson, Roane, and Morgan counties. Provides food and supplies to needy families who meet USDAincome standards. No USDA food will be given without meeting income standards. D.L. or ID must show Roane or Anderson as a county of residence; complete an application; once per month.

# Highland View Church of Christ

Phone: 483-7471 138 Providence Road Oak Ridge, TN 37830 Hours: Thursday (10am-12pm) D.L or photo ID; 2 times per month

# Knoxville Area Rescue Ministries (KARM)

Phone: 865-673-6540 418 Broadway Knoxville, TN 37917 Serves Knoxville area. Offers emergency shelter, meals, and recovery services.

# Ladies of Charity

Phone: 865-247-5790 120 W Baxter Ave Knoxville, TN 37917 Hours: M-F (9:30am-1:30pm) Emergency assistance program offers assistance with medication, with rent and utility payment, 3-day foodsupply to families 3 times a year. Help is given to children through baby food.

#### Main Street Baptist Church

Phone: 865-426-2184 215 Fourth Street Lake City, TN 37769

Food staples, occasionally paper goods, detergent, etc. received from Second Harvest. May be served only once a month. Lake City residents only, will require proof of residency.

#### Memorial United Methodist Church

Phone: 457-2287 323 North Main StreetClinton, TN 37716 Hours: 1<sup>st</sup> and 3<sup>rd</sup> Thursday of each month (5:30-6:30pm) Church prefer Clinton residents only D.L and proof of residence required Canned and boxed food; wash powder only on 3<sup>rd</sup> Thursday

# Norris United Methodist Church

Phone: 494-9407 62 Ridgeway Rd. Norris, TN Hours: 4<sup>th</sup> Thursday of each month, except Nov. and Dec. (3<sup>rd</sup> Thurs)8:30-10:30am: Norris, Andersonville, Heiskell 12-2pm: Briceville, Lake City, Caryville only Norris income, photo ID, proof of residence

# Second Baptist Church

Phone: 865-457-2046 777 Public Safety Lane Clinton, TN 37716 Food bank serving Clinton residents. Food available from 9:00am -12pm on Wednesdays. Serves individuals once a month. Requires proof of residency.

#### Second Harvest Food Bank of East Tennessee

Phone: 865-521-0000 Fax: 865-521-0040 136 Harvest Lane Maryville, TN 37801 Provides food to agencies that feed senior citizens, poor children, struggling parents, the homeless, the disabled, and those recovering from addiction; serves Anderson County.

# South Clinton Baptist Church

Phone: 865-457-0863 1000 Clinch Avenue Clinton, TN 37716 Hours: Mondays (9:00am-12pm) Food Bank serving Clinton residents with 37716 zip code.

## St. Joseph's Food Pantry

Phone: 482-2875 St. Mary's Catholic Church 327 Vermont Ave. Oak Ridge, TN 37830 Hours: Wednesday (10am-11:45pm) Photo ID; 1 time per month; first 75 people served

#### Valley View United Methodist Church

Phone: No number at this time 815 Old Edgemoor LaneClinton, TN 37716
Hours: Saturday after every 3<sup>rd</sup> Friday each month. (9am-10am; line up at 7am)
Provided through Second Harvest Mobile Food Pantry
D.L. or ID, get in car line starting at 7am, food dispersed around 9am until gone.

# GRIEF

#### **Compassionate Friends**

Phone: 865-687-2117 Second United Methodist Church1524 Western Ave. Knoxville, TN 37921

www.compassionatefriends.org

Support group for families who have lost children. Group usually meets the second Sunday of every month at 2:00pm

#### East Tennessee Children's Hospital

Phone: 865-541-8000 2018 Clinch Ave. Knoxville, TN 37916 P.J. Alexander, LCSW: 865-498-9999

#### Fort Sanders Regional Medical Center

Phone: 865-331-1111 1901 Clinch Ave. Knoxville, TN 37916 Support group meets monthly; Pediatrics are part of monthly support group.

Knoxville Suicide Grievers Support Group Contact Paula J. Alexander, LCSW, CGC Phone: 865-498-9999 5410 Homberg Dr Ste 18 Knoxville, TN 37919 <u>http://tspn.org/for-survivors-of-suicide</u> Meetings: 2<sup>nd</sup> Thursday of each month at 7:00pmKingston/Roane County

#### Surviving Trauma Group

Phone: 865-408-7198 Email Carrie Fair about this group Fairhaven Counseling and Consulting125 North Concord St. Knoxville, TN 37919 Trauma focused treatment for Domestic Violence, Self Esteem, Trauma, and PTSD. Age: Adults Session Cost: \$30-\$40

#### The Tennessee Department of Health

SIDS Peer Contact for Knoxville/Knox County is Lisa Hunt Phone: 865-898-6361 huntlisa@comcast.net

# EMERGENCY HOUSING/ HOUSING FEE ASSISTANCE

# Agape House

Phone: 865-321-1130 P.O. Box 4932 Oak Ridge, TN 37831

A temporary refuge for transitional homeless persons who are referred by a cooperating agency and meet specific criteria. Go to our website <u>www.oakridgeagape.org</u> to view a list of referring agencies that can be utilized to secure short term (30 days) housing.

#### Aid to Distressed Families of Appalachian Counties (ADFAC)

Phone: 865-425-0256 1051 Oak Ridge Turnpike Oak Ridge, TN 37830 http://www.adfac.org/

Hours: M-Thurs. (8:30am-12pm and 1-4:30pm)

ADFAC works through the Social Services and Affordable Housing programs to provide direct financial aid, home rehabilitation, one on one counseling and/or preventive education to those affected by poverty. ADFAC'smission is to promote self-sufficiency and family stability through programs that provide assistance for immediate needs and help families plan for and/or prevent future crises. Offers emergency assistance for household items, school supplies, rent and utilities

# Anderson County Office on Aging

Phone: 865-457-3259 96 Mariners Point Clinton, TN 37716

Assists low-income elderly with utilities in an emergency situation. Funding from EF&S, local churches, and local governments. Information and assistance seeking home repairs for the elderly. Churches, local organizations and individuals donate time to help with small repairs.

#### **Camelot Care Centers**

Phone: 865-481-3972 Toll Free: 1-800-390-6144 311 Directors Drive Knoxville, TN 37923

www.thecamelotdifference.com

Intensives in-home services for behavioral health issues, therapeutic foster care, and respite care for families. Traditional outpatient services include individual, family, and group therapies.

#### **Clinton Baptist Association**

Phone: 865-457-9481 400 Market Street Clinton, TN 37722 Hours: M-F (9:00am-1:00pm) Serves Anderson County. Assists low-income families with utilities.

# Clinton Housing Authority

Phone: 865-457-9692 825 McAdoo St. Clinton, TN 37716

Provides public housing for Anderson County. Eligibility determined following credit checks, police background checks and landlord references.

# Department of Human Services Tennessee

Phone: 865-425-6956 182 Frank L. Diggs Dr. Suite 200 Clinton, TN 37716 Hours: M-F (8am-4:30pm) Provides help with food stamps, Families First, Medicaid, and TNcare.

# Department of Children's Services

Phone: 865-425-4400 (Reporting Abuse/Neglect): 1-877-237-0004182 Frank L. Diggs Drive, Suite 100 Clinton, TN 37716

Provides temporary care for children who cannot safely remain in their own homes, permanent homes for those children who are legally free for adoption and rehabilitating delinquentyouth, and supportive services to help strengthen families so that they are able to safely care for their children athome, prevention services for unruly youth and their families, as well as probation and aftercare services for juvenile offenders.

# Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660 Knoxville Office Phone: 865-670-2944 9050 Executive Park Drive, Suite 101-B Knoxville, TN 37923 http://www.disabilityrightstn.org/

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. Forpeople who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglect outside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

# East Tennessee- Human Resource Agency (ETHRA)

Phone: 865-457-3352 125 Leinart St. Suite 3 Clinton, TN 37716

Assists in setting up transportation arrangement for surrounding counties, provides legal assistance for elderly, operates a diverse range of programs and services for senior adults, hosts nutrition programs for children, provides HUD housing assistance, Home Weatherization and Heating and Cooling assistance, Employment Development and Transportation to Probation Services.

# **Emory Valley Center**

Phone: 865-483-4385 715 Emory Valley Rd. Oak Ridge, TN 37830

Serves Anderson, Morgan, and portions of surrounding counties. Offers supported employment, early intervention, residential services, community participation, integrated production, day services and sheltered workshop for individuals with an I.Q. of less than 70.

# Family Self Sufficiency Program

Phone: 865-482-1006 ext. 28 10 Van Hicks Place Oak Ridge, TN 37830

Hours: M, Tues., Thurs, F (8:30-5:00) W (8:30-1:00)

The Oak Ridge Housing Authority runs the program. Serves Oak Ridge and area 10 miles beyond Oak Ridge. Assists residents of public housing locate training or education, which will enable them of to find better jobs.

# Florence Crittenton Agency

Phone: 865-602-2021 1531 Dick Lonas Road Knoxville, TN 37909 www.fcaknox.org

The Crittenton Residential Treatment Program, which is made up of sessions addressing anger management, independent living skills, social skills, stress management/relaxation and conflict resolution/positive decision-making. They are provided with individualized education through the New Pathways Academy, an on-campus school that provides opportunities to succeed in a school setting in preparation for community employment or the pursuit of higher education. The program provides a group living experience for approximately 90 days that is supportive to the individual/ family with counseling and substance abuse treatment and recovery programs

offered by the agency. They also offer the Students Teaching and Respecting Sexuality program. Devoted to improving opportunities for healthy, happy and productive lives for young women at risk /in crisis, and their families through a system of care. Programs designed to provide intensive evidence-based alcohol anddrug inpatient treatment to adolescents, male and female, ages 13 to 18.

#### Habitat for Humanity

Phone: 865-483-5433 105 Randolph Road. Oak Ridge, TN 37830

Provides home ownership to low and very low-income residents of Anderson County. Also aid in repair of homes. Homes are built or renovated using as much volunteer labor and donated materials as possible. If aperson is too poor to secure a bank loan, Habitat will help them secure one.

#### Homeless No More-Continuum of Care

Phone: 865-481-3837 Ext. 101 1051 Oak Ridge Turnpike Oak Ridge, TN 37830

Serves Anderson, Roane, Union, and Scott counties. Offers assistance with transportation and childcare. Provides referral sources for the homeless.

# HOPE of East Tennessee, Inc.

Phone: 865- 482-4826 188 Raleigh Rd. Oak Ridge, TN 37830

HOPE is a nonprofit organization, which operates halfway houses for recovering addicts and alcoholics. Counseling and other assistance are provided in a structured chemical free environment.

# Knoxville Area Rescue Ministries (KARM)

Phone: 865-673-6540 418 N Broadway Knoxville, TN 37917 <u>www.karm.org</u>

KARM provides emergency shelter to nearly 400 men, women and children each night who have nowhere else to turn—offering a safe place from the elements, rest and loving staff and volunteers who listen, help and pray with and for them.

# Ladies of Charity

Phone: 865-247-5790 120 W Baxter Ave Knoxville, TN 37917 Hours: M-F (9:30am-1:30pm) Emergency assistance program offers assistance with medication, with rent and utility payment, 3-day foodsupply to families 3 times a year. Help is given to children through baby food.

# LaFollette Housing Authority

Phone: 423-562-2261 Knoxville Phone: 865-523-5287 Fax: 423-562-1455 802 South Fourth Street P.O. Box 392 LaFollette, TN 37766 http://www.lafollettehousing.org/

Provides low-cost vouchers for this area.

# Mid-East Community Action Agency

Phone: 865-248-8661 315 E Race Street Kingston, TN 37763 http://www.mecaa.net /

Hours: M-Thurs (7:30am-11:30am) and (12:15am-4pm), F (7:30am-1pm)

Low income home energy assistance program

# Oak Ridge Housing Authority

Phone: 865-482-1006 10 Van Hicks Road Oak Ridge, TN 37830 <u>http://orha.net/</u>

Runs the Family Self Sufficiency Program. Provides low-cost housing vouchers for the area.

# Oliver Springs Housing Authority

Phone: 865-435-1711 131 Brittain Village Oliver Springs, TN 37840 <u>http://www.lowincomehousing.us/det/oliverspringshousingauthority-37840-j4</u>

Provides low-cost housing vouchers for the area

# Peninsula Hospital

Phone: 865-970-9800 865-970-6329 P.O. Box 2000 2347 Jones Bend RoadLouisville, TN 37777

A division of Parkwest Medical Center which offers both inpatient and outpatientservices for children, adolescents and adults. Specializes in mental health care.

# Ridgeview Psychiatric Hospital and Center

Phone: 865-482-1076 Emergency: 1-800-870-5481 240 West Tyrone Rd. Oak Ridge, TN 37830

24 hour emergency services for homeless and mentally ill in Anderson, Campbell, Morgan, Rose, and Scott Counties. A Mobile Crisis Union provides emergency mental health services, diagnosis, and treatment of emotional disorders on inpatient and outpatient basis, housing assistance, counselling services, and referrals.

# **Rural Development-USDA**

Phone: 865-523-3338 4730 New Harvest Lane, Suite 3 Knoxville, TN 37918 www.fsa.usda.gov

Provides loans for low-income families to purchase a home.

# Safe Haven Crisis and Recovery Center for Sexual Assault

Phone: 865-558-9040 Fax: 865-584-7872 6215 Kingston Pike #A Knoxville, TN 37919 **Safe Haven (cont'd):** Services include SAFECENTER, a safe place for victims of sexual assault where evidence will be collected and counselling will be provided, a 24 hour crisis hotline.

Senior Citizen Home Assistance Service, Inc.

Phone: 865-523-2920 Contact: Tim Howell P.O. Box 3025 Knoxville, TN 37927

# Torch ESG Program

Phone: 865-318-4788 Fax: 865-481-7225 Ridgeway Center #152 Oak Ridge, TN 37830 www.oakridgetorch.org

Hours: M,W,F (9am-12pm) Tues. (1pm-4pm) Closed Thurs. HUD/THDA funded financial assistance for eligible individuals and families who face homelessness or wouldremain homeless.

# Unchained

Phone: 480-258-2777 Residential Program for Sex Traffic Victims

# **Veterans Office**

Phone: 865-463-6803 Director Cell: 865-556-0997 Fax: 865-457-6263 Leon Jaquet, US Navy (Retired), Director 100 North Main Street, RM #114 Clinton, TN 37716 http://www.anderson-county.com/mayor/veterans/ http://benefits.va.gov/benefits/

# Office Hours: M-F (8am-5pm)

The mission of the Anderson County Veterans Service Office is to provide Veterans, widows and their dependents counseling and assistance in filing for disability compensation, pension, death benefits, education, vocational rehabilitation, medical and dental treatment, insurance and home loan benefits through the Department of Veterans Affairs.

# Weatherization Assistance Program

Phone: 865-691-2551 Ext. 4 For Appointment: 865-457-3259911 Cross Park Dr., D-100 Knoxville, TN 37823

Administered by ETHRA. This program is designed to assist low-income families with insulation (both ceiling and floor), weather-stripping, replacement of windows and doors. Services are available to Anderson County Residents only.

## PERMANENT HOUSING OPTIONS

#### Auburn Hills

Phone: 483-5772 180 Tusculum Dr. Oak Ridge, TN 37830 1 Bedroom: Based on income Income limit: \$19,200 Annual Deposit: 1 Month's Rent HUD complex; Handicapped accessible; must be 62 years of age or older

#### **British Woods**

Phone: 481-0840 301 Briarcliff Oak Ridge, TN Manager name: Rebecca Henderson 1 Bedroom: \$600; 2 Bedroom: \$700; 3 Bedroom: \$830; 2 Bedroom Townhome: \$730 Deposit: \$200; Application Fee: \$50; Cleaning Fee: \$100; Pet Fee: \$400 Does not accept HUD voucher

#### **Calloway Village**

Phone: 457-8451 1000 Medaris St. Clinton, TN Manager: Christy Moretz 1 Bedroom: \$390; 2 Bedroom: \$425 Rent Based on Income Accepts HUD vouchers; rent includes water, sewer, dumpster and monthly pest control.

#### **Carden Rentals**

Phone: 483-5198 430 South Illinois Oak Ridge, TN Manager: Kelly 1 Bedroom: \$395 & up; 2 Bedroom: \$450 & up; 3 Bedroom: none available; 1 Bedroom *furnished*: \$620Deposit: \$150; Application Fee: \$20 per adult Includes utilities, Minimum 1 year lease, No pets

#### **Carriage Hill**

Phone: 457-4564 301 Carriage Dr. Clinton, TN Manager: Tracy Hooper 1 Bedroom: \$695; 2 Bedroom: \$750 2 Bedroom/2 Bath \$785.00 Application Fee: \$100 Security deposit: \$500 Does not accept HUD vouchers, Rent includes basic cable TV

#### Castlewood

Phone: No current number on file, please visit site 101 Arcadian Lane Oak Ridge, TN 2 Bedroom: \$625.00 Deposit: \$200

#### **Centennial Village Apartments**

Phone: 865-481-0886 180 Waterview Drive Oak Ridge, TN 37830 1-Bedroom \$1,025; 2-Bedroom \$1,200; 3-Bedroom/2-Bath \$1,435; Deposit \$500, Application Fee \$125 and includes water/trash/power; Pets allowed with pet deposit

#### Charles G. Seivers Towers

Phone: 457-7499 150 Charles G. Seivers Blvd. Clinton, TN Manager: Betty Thompson 149 rooms, Rent based on 30% of income; Electric and water are included Preference given to elderly 50+ or Age 18+ with proof from doctor of handicap or disability.

#### Creekwood

Phone: 426-7005 612 4<sup>th</sup> Street Lake City, TN Manager: Sandra Terry 1 and 2 Bedroom, Rent based on 30% of income, utility allowanceOffice open Tuesday and Thursday from 8-4pm Elderly 62 or older or on disability. Criminal background check and references.

#### Frank Callaghan Towers

Phone: 482-6098 115 Fairbanks Rd. Oak Ridge, TN

1 Bedroom, Deposit:1 month's rent, Rent based on 30% of income, all utilities are included with rentMust be 62 years of age or older and/or handicapped with Social Security or disability income.

#### Rex Gass-Private Landlord

Phone: 483-7463 6-rental properties available Oak Ridge, TN Manager: Rex Gass 1-Bedroom Duplex: \$575 & up, 2-Bedroom Duplex: \$625 & up. Accepts HUD Vouchers; Pets are case by case.

#### Gate Manor

Phone: 457-7651 1200 Fowler Lane Clinton, TN

#### Gate Manor Continued:

Manager: Melissa Phillips

1,2,&3 Bedrooms, Rent based on income (\$25 minimum), Deposit: \$50+ based on income HUD subsidized. Police, credit and previous tenancy records will be obtained,

## Jackson Square

Phone: 483-3786 100 & 110 Broadway Oak Ridge, TN 37830

Unfurnished 6-12 month lease: Studio \$789 and includes all utilities minus wifi and cable, 1-

Bedroom/1 Bath \$909, 2-Bedroom/1 Bath \$989, 1-Bedroom Loft \$1,149

Furnished:	<u>10-12 mo lease</u>	<u>6-9 mo lease</u>	<u>1-5 mo lease</u>
1-Bedroom:	\$1,309	\$1,339	\$1,359
2-Bedroom:	\$1,359	\$1,409	\$1,439

Pet friendly with 2-animal max. PET FEES WILL APPLY; Application fee starting at \$99; Small admin fee, and cleaning fees apply; **No HUD accepted** 

## Karaday

Phone: 483-3780 99 Wilberforce Ave. Oak Ridge, TN Manager: Melissa Phillips

1 Bedroom: Based on 30% of income, Deposit: Based on income, Rent includes all utilities and appliances Must be 62+ or handicapped or disabled, Police, credit history, and previous tenancy records will be obtained

## Manhattan

Phone: 483-4323 315 Rutgers Ave. Oak Ridge, TN Manager: Heather Herrick

1 Bedroom: \$575, 2 Bedroom: \$695, 3 Bedroom: \$795, Application Fee: \$40 Accepts HUD vouchers. No THDA- Deposits based on application results

Pets \$300 each with 2 max. \$15 additional per month fee per pet; \$16.95 per month for water, sewer, gas, trash, and pet control; renters insurance needed or an additional \$19.95 per month is charged.

## McKenzie Acres

Phone: 482-3800 100 Utica Circle Oak Ridge, TN Manager: Kim 1 Bedroom: \$501 max, 2 Bedroom: \$595 max, 3 Bedroom: \$698 max HUD subsidized but does NOT accept vouchers; Rent and deposits based on income, Rent includes water. No application fee. Service animal only.

#### Norris Garden Apartment

Phone: 494-0504 11 Chestnut Drive Norris, TN Manager: Angela Harness Rent based on income, Government subsided but does not accept HUD vouchers, must be 62+ or disabled.

#### Oak Ridge Suites Apartments

Phone: 865-617-3399 191 Tusculum Drive Oak Ridge, TN 37830 1-Bedroom only, all furnished; more info at oakridgesuites.com

#### **Robertsville Apartments**

Phone: 931-432-4111 306 Jefferson Terminal Road Oak Ridge, TN Manager: Mira Walker Office Hours: M-F (8am-4:30pm)

1 Bedroom, Laundromat, Bathroom 2/ Handicapped/ Disabled Features, Kitchen w/Appliances, Living roomRent based on 30% of income, Must be disabled, Must be 62 years old, No vouchers. HUD pays directly to apartment; No application fee; Pets are allowed per HUD rulings with a deposit

#### **Rolling Hills**

Phone: 483-5357 101 Virginia Rd. Oak Ridge, TN

1,2, & 3-Bedrooms available. Prices vary per length of lease, apartment size and floor plan but start at \$610 per month. Application & administrative fee apply. Does not accept HUD vouchers. Deposits vary based on credit check.

#### Royce Hill Towns and Gardens

Phone: 483-2008 190 Hillside Road Oak Ridge, TN Hours: M-F (8am-5pm) 1 Bedroom: \$580-\$680, 2 Bedroom: \$680-\$780, 3 Bedroom: \$755-\$880 Deposit: 1-month rent (in 3 payments); Application fee: \$21/adult, Pet fee: \$250 per pet with a 2-pet max. Accepts HUD vouchers.

#### Seven Springs Court

No current phone number on file 201 Guinn Lane Oliver Springs, TN 1Bedroom, 2 Bedroom, 3 Bedroom and Deposit: Call for rates Accepts HUD vouchers, utility allowance provided

## Tara Hills

Phone: 865-483-5564 101 Elmhurst Lane Oak Ridge, TN Manager: Kelly Cook 1 Bedroom: \$700, 2 Bedroom: \$800, 3 Bedroom: \$900, Application Fee: \$50 Deposit: \$250 (\$100 Refundable and \$150 non-refundable)

#### **Teller Village**

Phone: 865-220-0188 100 Teejay Drive Oak Ridge, TN Manager: Sharentina Cooper

2-Bedroom/2-Bath \$735, 3-Bedroom/2-Bath \$814 Deposit: \$200 for 2 Bedrooms, \$300 for 3 bedrooms. Application Fee: \$10 per adultAccepts HUD vouchers, \$250 one time pet fee (under 30lbs), trash and pest control included; all appliances included, washer & dryer hook-ups; laundromat available

#### The Oak Apartments

Phone: 865-481-0603 101 Gates Drive Oak Ridge, TN 37830 1 & 2-Bedrooms/1-Bath available starting at \$685-\$1,390; Application fee \$40; Deposit 1-months rent

#### Village at Carriage Hills

Phone: 865-457-6724 1101 McAdoo Street Clinton, TN 37716

1 & 2-Bedroom apartments available; Age 62 or older OR 18 and disabled or handicapped; Income limits apply; Pets allowed with a pet deposit

#### Willow Run

Phone: 457-8066 517 Douglas Lane Clinton, TN Manager: Kim Henley 1 Bedroom: \$700, 2 Bedroom: \$739-\$799, 3 Bedroom: \$799-\$829 \$299 non-refundable refurbishing feeDoes not accept HUD vouchers; Pets \$350 per small pet with a 2-pet max. Apply for Housing Choice Voucher Program https://portal.hud.gov/hudportal/HUD?src=/topics/housingcho

icevoucherprogramsection

## **IMMIGRATION**

#### Anderson County Adult Education Program

Phone: 865-457-7323 214 Nave Street Clinton, TN 37716 Classes built around individual interest and needs, in convenient locations. High School equivalency preparation, GED and English. Also provides service/training to enhance skills.

#### **Bethany Christian Services**

Phone: 865-588-5283 130 Erin Drive Knoxville, TN 37919 https://www.bethany.org

Services include adoption, foster care, and pregnancy counseling. We also provide counseling to families, assist refugees and immigrants resettling in the U.S.

#### **Clinch Valley Literacy Council**

Phone: 865-457-7323 131 South Charles Seivers Blvd.

Clinton, TN 37716

Serves Anderson County and surrounding counties. Offers instruction in reading, math, English as a second language. Adult education- classes and individual tutors.

#### Southern Immigrant Legal Services

Phone: 615-538-0725 Toll Free: 866-721-7828 Fax: 615-366-3349 311 Plus Park Boulevard, Suite 135 Nashville, TN 37217 Provides free legal services to migrant and seasonal farm workers.

# LEGAL

#### **Child Support Office**

Phone: 865-482-6001 Fax: 865-482-6030 26 Kentucky Avenue Oak Ridge, TN 37830 Child Support Enforcement Phone: 615-313-4880

#### **Community Mediation Services**

Phone: 865-463-6888 Anderson County Courthouse 100 North Main Street, Room 115 Clinton, TN 37716 <u>http://www.cms-</u> tn.org/

#### Court Appointed Special Advocate Association (For Children) CASA

Phone: 865-425-0888 Fax: 865-482-9977 Email: info@casatnh.org 1660 Oak Ridge Turnpike Suite 3 Oak Ridge, TN 37830 www.casa.tnh.org

Provides trained volunteers to serve as objective third parties in court cases of child abuse and neglect to advocate for the child's best interest in court. Serves Anderson, Roane, Morgan, and Scott counties. Offers advocacy on behalf of abused and neglected children, serve as "child's voices."

#### Crime Victim Compensation Program

Phone: 615-741-2734

## Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660 Knoxville Office Phone: 865-670-2944 Fax: 865-470-7028 9050 Executive Park Drive, Suite 101-B Knoxville, TN 37923 http://www.disabilityrightstn.org/

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. Forpeople who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglectoutside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

#### **Disability Resource Center**

Phone: 865-637-3666 (For deaf only): TTY 865-6376796 Fax: 865-637-5616 9111 Cross Park Dr Bldg E Ste E-135 Knoxville TN, 37915

## http://www.drctn.org

Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

#### East Tennessee- Human Resource Agency (ETHRA)

Phone: 865-457-3352 125 Leinart St. Suite 3 Clinton, TN 37716

Assists in setting up transportation arrangement for surrounding counties, provides legal assistance for elderly, operates a diverse range of programs and services for senior adults, hosts nutrition programs for children,

provides HUD housing assistance, Home Weatherization and Heating and Cooling assistance, Employment Development and Transportation to Probation Services.

#### Legal Aid Society of Middle Tennessee & the Cumberland's

Phone: 865-483-8454 1-800-483-8457 (Free Call) 575 Oak Ridge Turnpike, Suite 201 Oak Ridge, TN 37830

Legal Aid Society is a nonprofit law firm. We give free legal aid to low-income people who have health, housing, education, federal income tax, income, domestic violence, and consumer problems. We can helppeople with higher income on Federal income tax problems, domestic abuse and some housing cases.

#### **Tennessee Taxpayer Project**

A Project of Legal Aid Society of Middle Tennessee and the Cumberlands **A Low-Income Taxpayer Clinic** 1-866-481-3669 (Free Call)

#### Legal Assistance for the Elderly

Phone: 865-691-2551 ext. 4224 9111 Cross Park Drive, Suite D-100 Knoxville, TN 37923

Legal Assistance for the Elderly is a federally funded program that provides legal advice, representation, and/or referral to seniors in specified elder law legal matters. Clients must be age 60 or above.

## Southern Immigrant Legal Services

Phone: 615-538-0725 Toll Free: 866-721-7828 Fax: 615-366-3349 311 Plus Park Boulevard, Suite 135 Nashville, TN 37217 Provides free legal services to migrant and seasonal farm workers.

#### **Tennessee Alliance for Legal Services**

Phone: 615-627-0956 or: 888-395-9297 Fax: 615-627-0964 50 Vantage Way, Suite 250 Nashville, TN 37228

TALS is a statewide non-profit organization that seeks to build partnerships to support the delivery of effective civil legal services for low-income and elderly Tennesseans. TALS is committed to increasing equal access to

justice across Tennessee. TALS is an alliance of the federally funded legal aid programs, independent providers of civil legal services, and supporting agencies in Tennessee.

#### **Tennessee Justice Center**

Phone: 615-255-0331 Toll Free: 877-608-1009 Fax: 615-255-0354 211 7<sup>th</sup> Ave N #100 Nashville, TN 37219 Non-Profit, Public Interest law and advocacy firm serving families in need

## Tennessee Voices for Children (TVC)

**Teen Screen Program-**risk assessment in vulnerable youth For more information contact TVC at <u>tvc@tnvoices.org</u> :

Nashville: 615-269-7751 Statewide toll free: 800-670-9882

#### http://www.tnvoices.org

<u>TVC Programs:</u> Early Connections Network Early Childhood FSPs in the courts K Town Youth Empowerment Network Family Connection Statewide Family Support Network Youth Screen Youth M.O.V.E Tennessee

## MEDICAL CARE

Allies for Substance Abuse Prevention/ Anderson Co.

Phone: 865-457-3007 131 S Charles G Seivers Blvd Clinton, TN 37716 www.asapofanderson.or

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#### Anderson County Emergency & Rescue Squad

Phone: 865-457-7121 145 J.D. Yarnell Pkwy. Clinton, TN 37716

An all-volunteer squad on-call 24 hours a day, provide emergency services 365 days a year to anyone in need inAnderson County.

#### Anderson County Health Department

Phone: 865-425-880 710 North Main St. Clinton, TN 37716

#### http://tn.gov/health/topic/localdepartments#sthash.zqKpb7JX.dpuf

Serves all areas. Offers WIC, immunizations, school physicals (for uninsured children), Tuberculosis skin tests and treatment for Tuberculosis, testing and treatment of sexually transmitted diseases, family planning program(birth control), cancer screening (for women), Drug and alcohol screening for treatment placement, Child Health and Development, HUG program, Families First, TennCare enrollment and re-verification, death certificates, nutritional education. Adult health services, environmental health, emergency preparedness, dental clinic, primary care- vital records.

## Anderson County Senior Center

Phone: 865-457-3259 96 Mariners Point Clinton, TN 37716 <u>http://www.anderson-county.com/anderson-county-office-on-aging-senior-center/</u>

Center provides services and programs that include health, education, nutrition, recreation, transportation, and advocacy for elders. Offers swimming, bowling, various card games, walking trail, exercise equipment, training, arts and crafts.

## **Bethany Christian Services**

Phone: 865-588-5283 130 Erin Drive Knoxville, TN 37919 https://www.bethany.org

Services include adoption, foster care, and pregnancy counseling. We also provide counseling to families, assist refugees and immigrants resettling in the U.S.

## Cherokee Health Services

#### <u>Knoxville</u>

Phone: 865-934-6734 2018 Western Ave Knoxville, TN 37921

#### <u>Clinton</u>

Phone: 865-934-6150 1107 Charles Seivers Blvd. Suite 101 Clinton, TN 37718 www.cherokeehealth.com

Offers a variety of counseling services including adolescent counseling, family counseling, school psychology services, primary care, behavioral health services, adult, child, and adolescent care, dental care, pharmaceutical services, and adventure quest, a community service program for youth who are at risk for alcohol, tobacco, drug use or abuse and who may also have problems in their school, family, and community or peer group.

#### Department of Human Services

Phone: 865-425-6956 182 Frank L. Diggs Dr. Suite 200 Clinton, TN 37716 Hours: M-F (8am-4:30)

#### Epilepsy Foundation of East TN

Phone: 865-522-4991 Director: Pam Hughes 1715 E. Magnolia Ave. Knoxville, TN 37917 <u>www.efeasttn.org</u> Client Services and Public Education

## Free Medical Clinic of Oak Ridge

Phone: 865-483-3904 116 East Division Road Oak Ridge, TN 37830 www.fumor.org

The Free Medical Clinic has doctors and nurses for those that qualify. One requirement is that you have no insurance. The Free Clinic does not provide emergency treatment. Call 911 for emergency medical attention. The Free Medical Clinic only treats adults, not children. You must live in Anderson, Morgan, or Roane counties.

#### The Helen Ross McNabb Center

Phone: 865-637-9711 201 West Springdale Ave. Knoxville, TN 37917

The center offers an array of social service programs for children and adults including Children and Youth Homeless Outreach Programs, Healthy Families East Tennessee, Mother Goose Programs for Brain Development, Friendship House Peer Support Center, Housing and Supportive Learning Services, HIV/AIDS Prevention and Outreach. Comprehensive outpatient treatment and supportive services offered for individuals who are experiencing severe and persistent mental illness, stress-related problems and organic brain disorders. Residential programs for alcohol, drug, and gambling addictions. These programsare for adults and adolescent males, outpatient services for adults and adolescents.

#### Interfaith Health Clinic

Phone: 865-546-7330 315 Gill Ave. Knoxville, TN 37917 Laurel Goodrich: 865-482-2003 Paige Newsom: 865-482-7782

Serves all areas. Primary medical care, dental care, mental health treatment, counseling, eye care, pharmacy. Hospitalization for diagnosis and treatment.

## Ladies of Charity

Phone: 865-247-5790 120 W Baxter Ave Knoxville, TN 37917

Hours: M-F (9:30am-1:30pm)

Emergency assistance program offers assistance with medication, with rent and utility payment, 3-day foodsupply to families 3 times a year. Help is given to children through baby food.

#### Remote Area Medical (Headquarters)

Phone: 865-579-1530 2200 Stock Creek Blvd Rockford, TN 37853 www.ramusa.org

Free Medical, Dental, and vision care provided during weekend clinics staffed by volunteer providers. County Health departments and other social service agencies may request clinics. Unemployed, uninsured and low-income people are served. **No charge for services**.

## Ridgeview Psychiatric Hospital and Center

Phone: 865-482-1076 Emergency: 1-800-870-5481 240 West Tyrone Rd. Oak Ridge, TN 37830

24 hour emergency services for homeless and mentally ill in Anderson, Campbell, Morgan, Rose, and Scott Counties. A Mobile Crisis Union provides emergency mental health services, diagnosis, and treatment of emotional disorders on inpatient and outpatient basis, housing assistance, counselling services, and referrals.

## Senior Citizen Home Assistance Service, Inc.

Phone: 865-523-2920 215 Bearden Pl Knoxville, TN 37917

Sexual Assault Crisis Center Phone: 423-522-7273

## Tennessee Department of Human Services

Phone: 865-425-6956 182 Frank L. Diggs Dr. Suite 200 Clinton, TN 37716

## MENTAL HEALTH

## Aid to Distressed Families of Appalachian Counties (ADFAC)

Phone: 865-425-0256 1051 Oak Ridge Turnpike Oak Ridge, TN 37830 http://www.adfac.org/

#### Hours: M-Thurs. (8:30am-12pm and 1-4:30pm)

ADFAC works through the Social Services and Affordable Housing programs to provide direct financial aid, home rehabilitation, one on one counseling and/or preventive education to those affected by poverty. ADFAC'smission is to promote self-sufficiency and family stability through programs that provide assistance for immediate needs and help families plan for and/or prevent future crises. Offers emergency assistance for household items, school supplies, rent and utilities

#### **Alcoholics Anonymous**

Phone: 865-522-9667 170 North Jefferson Circle Oak Ridge, TN 37830

Serves Anderson County primarily, but is open to anyone. Meetings, fellowship, help and support for individuals trying to stay free of alcohol.

## Anderson County Health Department

Phone: 865-425-880 710 North Main St. Clinton, TN 37716 <u>http://tn.gov/health/topic/localdepartments#sthash.zqKpb7JX.dpuf</u>

Serves all areas. Offers WIC, immunizations, school physicals (for uninsured children), Tuberculosis skin tests and treatment for Tuberculosis, testing and treatment of sexually transmitted diseases, family planning program(birth control), cancer screening (for women), Drug and alcohol screening for treatment placement, Child Health and Development, HUG program, Families First, TennCare enrollment and re-verification, death certificates, nutritional education. Adult health services, environmental health, emergency preparedness, dentalclinic, primary care- vital records.

## **Bradford Health Services**

Phone: 865-693-9326 Toll-Free: 1-800-333-1865 301 South Gallaher View Road, Suite 300 Knoxville, TN 37919

## https://bradfordhealth.com

Offers a continuum of care approach to treating adults with alcohol and drug dependency. Individualized, structured programs are provided, aimed at providing physical, emotional, and spiritual support for our patients and their families.

#### Camelot Care Centers

Phone: 865-481-3972 Toll Free: 1-800-390-6144 311 Directors Drive Knoxville, TN 37923 www.thecamelotdifference.com

Intensives in-home services for behavioral health issues, therapeutic foster care, and respite care for families. Traditional outpatient services include individual, family, and group therapies.

## **Catholic Charities**

Phone: 865-524-9896 119 Dameron Ave Knoxville, TN 37917

Offers reality-based therapy, which helps clients gain effective control of their lives through increased selfawareness. Services include individual, family, marital, and group therapies. Services are provided on a voluntary basis with payment based on a sliding scale.

## **Cherokee Health Services**

#### <u>Knoxville</u>

Phone: 865-934-6734 2018 Western Ave. Knoxville, TN 37921

#### <u>Clinton</u>

Phone:865-934-6150Fax: 865-342-0150 1107 Charles Seivers Blvd. Suite 101 Clinton, TN 37718 http://www.cherokeehealth.com/index.php?page=Locations-Site-List

Offers a variety of counseling services including adolescent counseling, family counseling, school psychology services, primary care, behavioral health services, adult, child, and adolescent care, dental care, pharmaceutical services, and adventure quest, a community service program for youth who are at risk for alcohol, tobacco, druguse or abuse and who may also have problems in their school, family, community or peer group.

## Child Advocacy Center of Anderson County

Phone: 865-463-2740 752 N. Main Street Clinton, TN 37716 www.childadvocacycenter.net

The Child Advocacy center works as a multidisciplinary team with the Department of Children's Services, lawenforcement, mental health counselors, and the District Attorney's Office to investigate and prosecute child abuse, child sexual abuse, and drug endangered children cases, and help children andtheir families heal from the trauma; serves Anderson County.

#### Florence Crittenton Agency

Phone: 865-602-2021 1531 Dick Lonas Road Knoxville, TN 37909 www.fcaknox.org

The Crittenton Residential Treatment Program, which is made up of sessions addressing anger management, independent living skills, social skills, stress management/relaxation and conflict resolution/positive decisionmaking. They are provided with individualized education through the New Pathways Academy, an oncampus school that provides opportunities to succeed in a school setting in preparation for community employment or the pursuit of higher education. The program provides a group living experience for approximately 90 days that supportive to the individual/ family with counseling and substance abuse treatment and recovery programs offered by the agency. They also offer the Students Teaching and Respecting Sexuality program. Devoted to improving opportunities for healthy, happy and productive lives for young women at risk /in crisis, and their families through a system of care. Programs designed to provide intensive evidence-based alcohol and drug inpatient treatment to adolescents, male and female, ages 13 to 18.

#### Healthy Relationship Group

Business: 865-408-7198 To enroll: 865-333-5035 Fairhaven Counseling and Consulting125 North Concord

Knoxville, Tennessee 37919

## Fees: \$20-\$30

This group is open to all, who want to create a relationship with healthy physical, sexual, and emotional boundaries- saying NO and respectful conflict resolution skills. Topic Areas include self worth; intimacy; trust; peer pressure and more.

## The Helen Ross McNabb Center

Phone: 865-637-9711 201 West Springdale Ave. Knoxville, TN 37917

The center offers an array of social service programs for children and adults including Children and Youth Homeless Outreach Programs, Healthy Families East Tennessee, Mother Goose Programs for Brain Development, Friendship House Peer Support Center, Housing and Supportive Learning Services, HIV/AIDS Prevention and Outreach. Comprehensive outpatient treatment and supportive services offered for individuals who are experiencing severe and persistent mental illness, stress-related problems and organic brain disorders. Residential programs for alcohol, drug, and gambling addictions. These programs are for adults and adolescent males, outpatient services for adults and adolescents.

#### HOPE of East Tennessee, Inc.

Phone: 865- 482-4826 188 Raleigh Rd. Oak Ridge, TN 37830

HOPE is a nonprofit organization, which operates halfway houses for recovering addicts and alcoholics. Counseling and other assistance are provided in a structured chemical free environment.

#### The National Domestic Violence Hotline

TTY: 600-787-3224

Toll Free: 800-799-SAFE (7233)

The Hotline is a nonprofit organization that provides crisis intervention, information and referral to victims of domestic violence, perpetrators, friends and families. The hotline answers a variety of calls and is a resource fordomestic violence advocates government officials, law enforcement agencies and the general public.

## Peninsula Hospital

Phone: 865-970-9800 865-970-6329 P.O. Box 2000 2347 Jones Bend RoadLouisville, TN 37777

**Peninsula Hospital (Cont.)** A division of Parkwest Medical Center which offers both inpatient and outpatient services for children, adolescents and adults. Specializes in mental health care.

## Ridgeview Psychiatric Hospital and Center

Phone: 865-482-1076 Emergency: 1-800-870-5481 240 West Tyrone Rd. Oak Ridge, TN 37830

24 hour emergency services for homeless and mentally ill in Anderson, Campbell, Morgan, Rose, and Scott Counties. A Mobile Crisis Union provides emergency mental health services, diagnosis, and treatment of emotional disorders on inpatient and outpatient basis, housing assistance, counselling services, and referrals.

## Tennessee Disability Pathfinder

#### http://vkc.vumc.org/vkc/pathfinder

A statewide database of disability services including social service agencies, low-income medical clinics, and resources for victims of domestic violence, and a multitude of other valuable resources updated daily. Information is organized by both geographic location and type of service provided.

## Tennessee Voices for Children (TVC)

**Teen Screen Program-**risk assessment in vulnerable youth For more information contact TVC at <u>tvc@tnvoices.org</u> or through one of its regional offices: <u>TVC Regional Offices</u>

Jackson: 731-984-8599 Knoxville: 865-523-0701 Nashville: 615-269-7751 Statewide toll free: 800-670-9882<u>http://tspn.org/teenscreen</u> <u>http://www.tnvoices.org</u>

TVC Programs:

Early Connections Network Early Childhood FSPs in the courts K Town Youth Empowerment Network Family Connection Statewide Family Support Network Youth Screen Youth M.O.V.E Tennessee

#### Unchained

Phone: 480-258-2777 Residential Program for Sex Traffic Victims

#### United Way of Anderson County, Inc.

Phone: 865-483-8431 P.O. Box 4158 728 Emory Valley Road Oak Ridge, TN 37831

## United Way 211

Phone: 865-457-5500 149 N. Main Street Clinton, TN 37716 http://tn211.mycommunitypt.com/

Provides free and confidential information and referral service 24 hours a day, seven days a week

United Way Contact Helpline Inc.

Phone: 865-482-4949 P.O. Box 4641 Oak Ridge TN, 37830 http://www.contactcarelinetn.or

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Provides 24 hour a day telephone listening/counseling, information/referral, and suicide prevention services, which are free, anonymous, and confidential. Also provides TeleFriend as an after-school helpline for children.

## Veterans Suicide Prevention Hotline

Phone: 1-800-TALK (Veterans Press 1 for immediate crisis services) http://tspn.org/veteran-resources

The Department of Veterans Affairs (VA) Veterans Health Administration (VHA) has founded a national suicide prevention hotline to ensure veterans in emotional crisis have free, 24/7 access to trained counselors.

## PREGNANCY

#### **Bethany Christian Services**

Phone: 865-588-5283 130 Erin Drive Knoxville, TN 37919 https://www.bethany.org

Services include adoption, foster care, and pregnancy counseling. We also provide counseling to families, assistrefugees and immigrants resettling in the U.S.

#### **Choices Resource Center**

Phone: 865-483-0099 P.O. Box 5766 170 Raleigh Rd. Oak Ridge, TN 37830 http://www.choicesresource.com/#sthash.hzzhW27z.dpbs

Serves Anderson and Roane Counties. Offers pregnancy tests, counseling services, Second Thoughtabstinenceprogram, Heart 2 Heart parenting program, Forgive and Set Free- post abortion program, Stork's Nest- Baby clothing and supplies.

#### Nurture the Next

Phone: 865-483-7377 888-383-0994 1660 Oak Ridge Turnpike Oak Ridge, TN 37830 www.nurturethenext.org

Previously known as Prevent Child Abuse Tennessee, this organization has been around for 35 years and provides in home visiting services for children 0-5years. Nurture the Next also provides parenting classes, advocacy, and education. Their mission is to support parents and the communities where they live in creating loving homes that make children feel nurtured.

## **SENIORS**

#### **Alternatives for Seniors**

<u>http://www.alternativesforseniors.com/hospice/tn/anderson-county</u> Hospice and day-care for seniors provider list and assisted living facilities list.

#### Anderson County Office on Aging & Senior Center

Phone: 865-457-3259 96 Mariner Point Clinton, TN 37716 acseniors@andersontn.or

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Provides services for seniors 60 years or older: hearing aids, SNAP, TN Care, QMB, SLMB, free phones and service, Notary services (living wills, POAs, General Wills), counseling, pet food, insurance, non-food items, clothing, household items, cold/heat relief, home visits. The Senior Center offers a range of activities to seniorsin Anderson County and a hot lunch Monday through Friday at 1:00 pm.

## Anderson County Family Justice Center (ACFJC)

Phone: 865-298-3129 301 Broadway Ave Unit 1A Oak Ridge, TN 37830 www.fjcanderson.org

The ACFJC provides a combination of free and confidential services and interventions that are available in one convenient location to help victims of domestic abuse, sexual assault and exportation, and elder abuse, break the cycle of violence and become thriving survivors. No appointment necessary. Walk in hours M-F 8-4:30. Closed all county holidays.

## The Arc of Anderson County, Inc.

Phone: 865-685-0159 Email: arc@Arcaid.org 161 Robertsville Rd Suite D1 P.O. Box 4823 Oak Ridge, TN 37830

Organization aids persons with mental retardation and their families, providing information, parent support, education, and adult recreational activities.

#### **Clinch River Home Health**

Phone: 865-457-4263 111 Executive Park Dr Clinton, TN 37717

Provides in home nursing, aide services and rehabilitation therapies to the sick, disabled, and elderly. Privatefees are based on income.

#### **Driver's License Office**

Phone: 865-483-8989 728 Emory Valley Rd Daniel Arthur Bldg Oak Ridge, TN 37830

#### **Driver's Tests**

Phone:220-6520 475 Oak Ridge Turnpike Oak Ridge, TN 37830

#### East Tennessee- Human Resource Agency (ETHRA)

Phone: 865-457-3352 125 Leinart St. Suite 3 Clinton, TN 37716

Assists in setting up transportation arrangement for surrounding counties, provides legal assistance for elderly, operates a diverse range of programs and services for senior adults, hosts nutrition programs for children, provides HUD housing assistance, Home Weatherization and Heating and Cooling assistance, Employment Development and Transportation to Probation Services.

#### **Emory Valley Center**

Phone: 865-483-4385 715 Emory Valley Rd. Oak Ridge, TN 37830

Provides a comprehensive array of educational, vocational, residential, rehabilitation and senior services, programs, and support to over 1,400 adults and children monthly in 16 E. Tn. Counties.

#### Keystone Adult Day Program

Phone: 865-483-4357 1350 Oak Ridge Turnpike Oak Ridge, TN 37830

A day care program for senior adults with functional impairments, which allows participants to remain in their homes as long as possible avoiding premature institutionalization

#### Legal Assistance for the Elderly

Phone: 865-691-2551 ext. 4224 9111 Cross Park Drive, Suite D-100 Knoxville, TN 37923

Legal Assistance for the Elderly is a federally funded program that provides legal advice, representation, and/or referral to seniors in specified elder law legal matters. Clients must be age 60 or above.

#### Oak Ridge Senior Center

Phone: 865-425-3999 1405 Oak Ridge Turnpike PO Box 1, Address to Senior CenterOak Ridge, TN 37830 **(OR Senior Center cont'd):** Events are scheduled daily for seniors. Noon day meals are also served at 11am-11:30am provided by theSenior Nutrition Program.

Senior Citizen Home Assistance Service, Inc.

Phone: 865-523-2920 215 Bearden Place Knoxville, TN 37917

## Spark

Phone: 865-218-0130 116 Childress St SW Knoxville, TN 37920 www.sparktn.org

Helping people with disabilities gain access to adaptive technology and services.

## Tennessee Alliance for Legal Services

Phone: 615-627-0956 or: 888-395-9297 Fax: 615-627-0964 50 Vantage Way, Suite 250 Nashville, TN 37228

TALS is a statewide non-profit organization that seeks to build partnerships to support the delivery of effective civil legal services for low-income and elderly Tennesseans. TALS is committed to increasing equal access to justice across Tennessee. TALS is an alliance of the federally funded legal aid programs, independent providers of civil legal services, and supporting agencies in Tennessee.

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Provides free and confidential information and referral service 24 hours a day, seven days a week

## United Way Contact Helpline Inc.

Phone: 865-482-4949 P.O. Box 4641 Oak Ridge TN, 37830 http://www.contactcarelinetn.or

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Provides 24 hour a day telephone listening/counseling, information/referral, and suicide prevention services, which are free, anonymous, and confidential. Also provides TeleFriend as an after-school helpline for children.

## **SHELTERS**

#### Homeless Assistance

Hotline: 877-488-8234

## Shelters for Houseless Women

#### **Knoxville Area Rescue Ministries**

Phone: 673-6540 418 North Broadway Knoxville, TN

#### Salvation Army

Phone: 522-4673 or 525-9401 Joy Baker Center 409 North Broadway Knoxville, TN

#### **Shelters for Families**

#### Salvation Army

Phone: 522-4673 or 525-9401 409 North Broadway Knoxville, TN

#### Family Promise of Knoxville

Phone: 584-2822 3545 Middlebrook Pike Knoxville, TN 37921

#### Knoxville Area Rescue Ministries

Phone: 673-6540 418 North Broadway Knoxville, TN

#### **Dry Bones**

Phone: 865-882-5802 229 Carter Ave Harriman, TN 37748

Accepts men, women, and women with children

#### Shelter and Respite Care for Age 55 and Over

#### Samaritan Place

Phone: 684-1880 3009 Lakebrook Blvd. Knoxville, TN

#### Shelters for Houseless Men

#### Knoxville Area Rescue Ministries

Phone: 633-7654 or 673-6540 418 North Broadway Knoxville, TN New Clients must present to the Crossroads Center at rear of building by 3:30pm

#### Salvation Army

Phone: 522-4673 or 525-9401 409 North Broadway Knoxville, TN

## Shelters for Victims of Domestic Violence

#### Haven House

Phone: 982-1087 101 W Broadway Ave #209 Maryville, TN 37801 Knoxville Area Rescue Ministries Phone: 673-6551 or 673-6540 Serenity Shelter 418 North Broadway Knoxville, TN

#### Salvation Army

Phone: 522-4673 or 525-9401 Joy Baker Center 409 North Broadway Knoxville, TN

#### Kent C. Withers "Family Crisis Center"

Phone: 637-8000 901 E Summit Hill Dr SE Knoxville, TN 37915

#### Community Health "Family Services Center"

Phone: 1-888-844-4673 103 Independence Ln Lafollette, TN 37766

## SUBSTANCE USE

#### **Alcoholics Anonymous**

Phone: 865-522-9667 170 North Jefferson Circle Oak Ridge, TN 37830 www.etiaa.org

Serves Anderson County primarily but is open to anyone. Meetings, fellowship, help and support for individuals trying to stay free of alcohol.

#### Allies for Substance Abuse Prevention/ Anderson Co.

Phone: 865-457-3007 101 South Main Street, Suite 465 Clinton, TN 37716 www.asapofanderson.or

## Anderson County Health Department

Phone: 865-425-880 710 North Main St. Clinton, TN 37716 <u>http://tn.gov/health/topic/localdepartments#sthash.zgKpb7JX.dpuf</u>

Serves all areas. Offers WIC, immunizations, school physicals (for uninsured children), Tuberculosis skin tests and treatment for Tuberculosis, testing and treatment of sexually transmitted diseases, family planning program(birth control), cancer screening (for women), Drug and alcohol screening for treatment placement, Child Health and Development, HUG program, Families First, TennCare enrollment and re-verification, death certificates, nutritional education. Adult health services, environmental health, emergency preparedness, dentalclinic, primary care- vital records.

## Bridges to Recovery/St. Mary's Intake Center

Phone: 865-985-1718 865-585-8585 Knoxville, TN 37917 Adult alcohol/drug assessment and treatment

## **Bradford Health Services**

Phone: 865-693-9326 Toll-Free: 1-800-333-1865 301 South Gallaher View Road, Suite 300 Knoxville, TN 37919 https://bradfordhealth.com

Offers a continuum of care approach to treating adults with alcohol and drug dependency. Individualized, structured programs are provided, aimed at providing physical, emotional, and spiritual support for our patients and their families.

#### Cherokee Health Services

#### <u>Knoxville</u>

Phone: 865-934-6734 2018 Western Ave Knoxville, TN 37921

#### <u>Clinton</u>

Phone: 865-934-6150 1107 Charles Seivers Blvd. Suite 101 Clinton, TN 37718 www.cherokeehealth.com

Offers a variety of counseling services including adolescent counseling, family counseling, school psychology services, primary care, behavioral health services, adult, child, and adolescent care, dental care, pharmaceutical services, and adventure quest, a community service program for youth who are at risk for alcohol, tobacco, drug use or abuse and who may also have problems in their school, family, and community or peer group.

## Child Advocacy Center of Anderson County

Phone: 865-463-2740 752 N. Main Street Clinton, TN 37716-3122 www.childadvocacycenter.net

The Child Advocacy center works as a multidisciplinary team with the Department of Children's Services, law enforcement, mental health counselors, and the District Attorney's Office to investigate and prosecute child abuse, child sexual abuse, and drug endangered children cases, and help children and their families heal from the trauma; serves Anderson County

#### Florence Crittenton Agency

Phone: 865-602-2021 1531 Dick Lonas Road Knoxville, TN 37909 www.fcaknox.org

The Crittenton Residential Treatment Program, which is made up of sessions addressing anger management, independent living skills, social skills, stress management/relaxation and conflict resolution/positive decisionmaking. They are provided with individualized education through the New Pathways Academy, an oncampus school that provides opportunities to succeed in a school setting in preparation for community employment or the pursuit of higher education. The program provides a group living experience for approximately 90 days that supportive to the individual/ family with counseling and substance abuse treatment and recovery programs offered by the agency. They also offer the Students Teaching and Respecting Sexuality program. Devoted to improving opportunities for healthy, happy and productive lives for young women at risk /in crisis, and their families through a system of care. Programs designed to provide intensive evidence-based alcohol and drug inpatient treatment to adolescents, male and female, ages 13 to 18.

#### The Helen Ross McNabb Center

Phone: 865-637-9711 201 West Springdale Ave. Knoxville, TN 37917

The center offers an array of social service programs for children and adults including Children and Youth Homeless Outreach Programs, Healthy Families East Tennessee, Mother Goose Programs for Brain Development, Friendship House Peer Support Center, Housing and Supportive Learning Services, HIV/AIDS Prevention and Outreach. Comprehensive outpatient treatment and supportive services offered for individuals who are experiencing severe and persistent mental illness, stress-related problems and organic brain disorders. Residential programs for alcohol, drug, and gambling addictions. These programs are for adults and adolescent males, outpatient services for adults and adolescents.

#### HOPE of East Tennessee, Inc.

Phone: 865- 482-4826 188 Raleigh Rd. Oak Ridge, TN 37830

HOPE is a nonprofit organization, which operates halfway houses for recovering addicts and alcoholics. Counseling and other assistance are provided in a structured chemical free environment.

## Susannah's House

Phone: 865-200-4759 923 Damerson Ave NW Knoxville, TN

Susannah's House is a faith-based, not-for-profit, outpatient facility for drugs and alcohol, with programs to provide ongoing treatment and support to pregnant and post-partem moms in recovery and care for their children. There is NO COST TO CLIENT.

## TRANSPORTATION

#### Disability Law and Advocacy Center

Organization Phone: 1-800-342-1660 Knoxville Office Phone: 865-670-2944 Fax: 865-470-7028 9050 Executive Park Drive, Suite 101-B Knoxville, TN 37923 http://www.disabilityrightstn.org/

Disability and Law Advocacy Center of Tennessee (DLAC) advocates for the rights of Tennesseans with disabilities to ensure they have an equal opportunity to be productive and respected members of our society. Forpeople who qualify, DLAC may be able to assist with problems related to their disability like abuse and neglectoutside of the home; discrimination in housing, transportation, employment; and access to public and private programs and services.

## Driver's License Office

Phone: 865-483-8989 Daniel Arthur Bldg 728 Emory Valley Rd Oak Ridge, TN 37830

#### Driver's Testing

Phone: 865-220-6520 475 Oak Ridge Turnpike Oak Ridge, TN 37830

## East TN Technology Access Center, Inc.

Phone: 865-219-0130 Contact: Lois Symington 4918 North Broadway Ave. Knoxville, TN 37918 Offers technical assistance for senior citizens.

## East Tennessee- Human Resource Agency (ETHRA)

Phone: 865-457-3352 125 Leinart St. Suite 3 Clinton, TN 37716

Assists in setting up transportation arrangement for surrounding counties, provides legal assistance for elderly, operates a diverse range of programs and services for senior adults, hosts nutrition programs for children, provides HUD housing assistance, Home Weatherization and Heating and Cooling assistance, employment Development and Transportation to Probation Services.

## Oak Ridge Public Transportation

Phone: 865-482-2785 P.O. Box 1 Oak Ridge, TN 37831 http://www.oakridgepublictransit.org

Hours: Monday-Saturday (8am-4:30pm). \$2 per one way trip. Must schedule rides one day in advance.